



Smarter Parking, Better Access

FREQUENTLY ASKED QUESTIONS

PLAN YOUR JOURNEY: WHERE WILL YOU PARK TODAY?

Download our EasyPark app today!

User	Activity centre parking tips
Visitors	Be mindful of time limits in high-demand on-street parking areas. For extended stays, use free long-term parking at Council's Waterson Way car park, paid off-street parking options, or available residential street parking outside busy activity precincts, in accordance with local signage.
Long-term stays	
Employees	Longer term parking permits are available that are cheaper than the daily/hourly rate.
Short-term stays	Improved parking availability will help increase access to convenient on-street parking close to local businesses. Always check and follow signage when parking.
Construction sector	Tradies often require access to worksites within busy activity precincts, where parking restrictions can increase the risk of overstays or unauthorised parking. Where construction fencing extends into the road reserve under an approved road works permit, vehicles should be parked within designated site boundaries where possible.
Accessible parking	Time limits and paid parking do not apply to accessible parking spots in activity precincts. Increase in infringement cost for persons parking in accessible park without a permit.
Shute Harbour Marine Terminal	Paid parking will be more regularly monitored, ensure you pay for hours stayed or top up via our EasyPark App. Longer term permits are available for employees that is cheaper than the daily/hourly rate.

HOW DO I APPLY FOR A PARKING PERMIT WITHIN AN ACTIVITY PRECINCT?

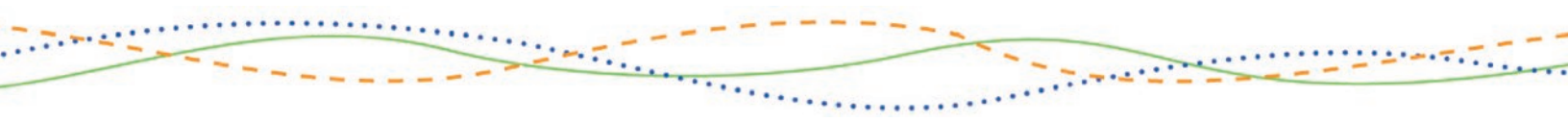
Parking permits are available for residents on-street parking and paid off-street parking. Paid off-street parking can be purchased for monthly, 6 monthly or 12 month increments, providing a more cost effective option than daily or hourly rates.

Parking permit application forms are available on our website or enquire by contacting Council on 1300 972 753.

WILL CHANGES TO THE PARKING STRUCTURE IMPACT BUSINESSES?

Free on-street parking will remain unchanged. Improved digital monitoring will increase availability of premium parking areas, making it easier for more customers to access local businesses by discouraging extended stays in high-demand spaces.

Affordable paid off-street parking remains available across key precincts, alongside free long-term options such as Council's Waterson Way car park, located less than five minutes' walk from Airlie Beach Main Street.



HOW WILL PARKING INFRINGEMENTS WORK UNDER THE NEW PARKING STRUCTURE?

Council will now use digital monitoring throughout high-activity precincts to capture number plates and identify length of stay or parking breaches. Rather than infringements being placed on windscreens, notices will be issued directly to the registered vehicle owner by mail.

During the transition, warning notices will be issued by mail to build community awareness before full implementation begins in July 2026.

WILL MOVING MY VEHICLE RESTART THE PARKING TIME LIMIT?

No. On street parking time limits apply across the entire signed parking area or street, not just an individual parking bay. Moving your vehicle to another space within the same street or precinct does not reset your allowed parking time. To avoid an overstay, drivers should move to a different precinct or long-term parking area where appropriate.

Similarly for paid off-street parking, if you have time left on your stay, you can move to another off-street car park in the precinct without having to purchase more time.

HOW DO I DISPUTE A PARKING INFRINGEMENT?

If you believe a parking infringement has been issued unfairly, you may request a review by lodging a written dispute with Council within 28 days of the infringement date. Council also provides options to pay the fine, apply for instalments (for eligible fines), elect for a court hearing, or lodge a statutory declaration where applicable.

Disputes can be submitted by mail or email using Council's infringement review process. Full details and application forms are available through [Council's website](#) or contact our customer service team on 1300 972 753.

WHAT FUTURE PARKING INVESTMENTS ARE PROPOSED?

Within the recently adopted [Airlie Beach Master Plan](#), Council has identified major future investment in transforming the Council-owned Waterson Way site into a multi-storey car park, alongside improved pedestrian access to Main Street via a new Airlie Creek pedestrian connection.

In the short term, Council plans to seal and line-mark the existing Waterson Way car park to optimise capacity, while also improving pedestrian links to Main Street. Located less than five minutes' walk away, this site is well positioned to support growing and free long-term parking demand.

