

2024-2025 DLGWW KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
11834	Bowen Potable Water Scheme	QG1.4a	AS1	Number water treatment plants: providing full treatment	1	Count	
11834	Bowen Potable Water Scheme	QG4.18	AS14.1	Number of water main breaks, bursts and leaks	78	Count	
11834	Bowen Potable Water Scheme	QG1.1	AS2	Length water mains: all	218.7	km	
11834	Bowen Potable Water Scheme	QG1.4b	AS47	Capacity of water treatment plants	16.5	ML/day	
11834	Bowen Potable Water Scheme	QG1.7	AS48	Total drinking water storage volume	17	ML	
11834	Bowen Potable Water Scheme	QG1.23	AS56	Volume water lost: drinking water	404.2	ML	Template provided by Qldwater used for calculations
11834	Bowen Potable Water Scheme	QG4.5	AS8.1	Water main breaks per 100 km main	35.7	per 100 km water main	
11834	Bowen Potable Water Scheme	QG1.24	CS1.1	Population receiving water services	10326	People	
11834	Bowen Potable Water Scheme	QG4.12	CS10	Water service complaints per 1000 connections	0.8	per 1000 connections	
11834	Bowen Potable Water Scheme	QG4.14	CS12	Water and sewerage account complaints per 1000 connections	2.9	per 1000 connections	
11834	Bowen Potable Water Scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	20.5	per 1000 connections	Increased by the Discoloured Water complaints - 3 Reportable water incidents occurred in Bowen in 2024-25. Dec 24 Low Chlorine - Airlock in Chlorinator; Mid Jan 25 High TCM - Changes in organic matter reacting to disinfecting chlorine; Jan 25 Dirty Water - increase in Turbidity and Manganese after high event
11834	Bowen Potable Water Scheme	QG4.7	CS17	Average number unplanned interruptions: drinking water	192.4	per 1000 connections	
11834	Bowen Potable Water Scheme	QG1.13	CS2.1	Connected residential properties: water	4598	Connections	
11834	Bowen Potable Water Scheme	QG4.24	CS20.1	Number drinking water complaints: water quality	82	Count	
11834	Bowen Potable Water Scheme	QG4.21	CS22.1	Number drinking water complaints: service	4	Count	
11834	Bowen Potable Water Scheme	QG4.23	CS23.1	Number drinking water and sewerage complaints: accounts	15	Count	
11834	Bowen Potable Water Scheme	QG1.14	CS3.1	Connected non-residential properties: water	569	Connections	
11834	Bowen Potable Water Scheme	QG4.20	CS61	Number connections affected by unplanned interruptions	994	Count	
11834	Bowen Potable Water Scheme	QG4.8a	CS66	% CSS response target met: water incidents	100	%	
11834	Bowen Potable Water Scheme	QG4.10	CS9	Water quality complaints per 1000 connections	15.9	per 1000 connections	3 Reportable water incidents occurred in Bowen in 2024-25. Dec 24 Low Chlorine - Airlock in Chlorinator; Mid Jan 25 High TCM - Changes in organic matter reacting to disinfecting chlorine; Jan 25 Dirty Water - increase in Turbidity and Manganese after high event

2024-2025 DLGWV KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
11834	Bowen Potable Water Scheme	QG1.8	WA1	Volume water self-sourced: surface water	2793.3	ML	
11834	Bowen Potable Water Scheme	QG1.35	WA124	Volume drinking+non-drinking water used by your organisation	354	ML	
11834	Bowen Potable Water Scheme	QG1.37	WA197	Volume drinking+non-drinking water returned to surface water	0	ML	
11834	Bowen Potable Water Scheme	QG1.9a	WA2	Volume water self-sourced: groundwater	0	ML	
11834	Bowen Potable Water Scheme	QG1.5	WA201	Maximum daily demand	9.7	ML/day	
11834	Bowen Potable Water Scheme	QG1.21	WA223	Volume all water imported: internal and external	0	ML	
11834	Bowen Potable Water Scheme	QG1.22	WA224	Volume all water exported: internal and external	0	ML	
11834	Bowen Potable Water Scheme	QG1.6a	WA225	Volume drinking water produced at a water treatment plant	2624.6	ML	
11834	Bowen Potable Water Scheme	QG1.29	WA233	Total volume drinking+non-drinking water exported: external	0	ML	
11834	Bowen Potable Water Scheme	QG1.31	WA238	Volume drinking+non-drinking water imported: external (all Suppliers)	0	ML	
11834	Bowen Potable Water Scheme	QG1.17a	WA32	Volume drinking water supplied: residential	1423.5	ML	
11834	Bowen Potable Water Scheme	QG1.18a	WA34	Volume drinking water supplied: non-residential	793	ML	
11834	Bowen Potable Water Scheme	QG1.10	WA61	Volume water self-sourced: desalination marine water	0	ML	
11834	Bowen Potable Water Scheme	QG1.12	WA7	Volume water sourced: all	2793.3	ML	
11834	Bowen Potable Water Scheme	QG2.10a	WS11	Water restriction duration: PWCM	0	days	
11834	Bowen Potable Water Scheme	QG2.10b	WS12	Water restriction duration: Level 1	0	days	
11834	Bowen Potable Water Scheme	QG2.10c	WS13	Water restriction duration: Level 2	0	days	
11834	Bowen Potable Water Scheme	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
11834	Bowen Potable Water Scheme	QG2.10e	WS15	Water restriction duration: Level 4	0	days	
11834	Bowen Potable Water Scheme	QG2.10f	WS16	Water restriction duration: Level 5 (or greater)	0	days	
11834	Bowen Potable Water Scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
11834	Bowen Potable Water Scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
11834	Bowen Potable Water Scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
11834	Bowen Potable Water Scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
11834	Bowen Potable Water Scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
11834	Bowen Potable Water Scheme	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level): with contingency	5	1,2,3,4,5,6	
11834	Bowen Potable Water Scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	fair	high,fair,unsure,low,very low	

2024-2025 DLGWV KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
11834	Bowen Potable Water Scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
11834	Bowen Potable Water Scheme	QG2.12a	WS28	Months water supply remaining as at 30 June (KPI level): without contingency	5	1,2,3,4,5,6	Raw water from 3 existing bores along the Don River can be direct fed (with prior Chlorination) into the reticulation system, supply rates would be lower than current volumes (restrictions would be applied). This can be implemented within 1 day. This was the water supply before the Bowen WTP was commissioned.
11834	Bowen Potable Water Scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
1238	Cannonvale Potable Water Scheme	QG1.4a	AS1	Number water treatment plants: providing full treatment	1	Count	
1238	Cannonvale Potable Water Scheme	QG4.18	AS14.1	Number of water main breaks, bursts and leaks	64	Count	
1238	Cannonvale Potable Water Scheme	QG1.1	AS2	Length water mains: all	149.4	km	
1238	Cannonvale Potable Water Scheme	QG1.4b	AS47	Capacity of water treatment plants	11.5	ML/day	
1238	Cannonvale Potable Water Scheme	QG1.7	AS48	Total drinking water storage volume	20.34	ML	
							Template provided by Qldwater used for calculations. For Cannonvale scheme the water provided from the WTP (WA225) produces calculated losses of 38%. If water provided into the retic system (WA74) is used instead, the losses are well below 20%. Cannonvale scheme has a large volume of potable water imported from the Proserpine scheme.
1238	Cannonvale Potable Water Scheme	QG1.23	AS56	Volume water lost: drinking water	528.4	ML	
1238	Cannonvale Potable Water Scheme	QG4.5	AS8.1	Water main breaks per 100 km main	42.8	per 100 km water main	
1238	Cannonvale Potable Water Scheme	QG1.24	CS1.1	Population receiving water services	14314	People	
1238	Cannonvale Potable Water Scheme	QG4.12	CS10	Water service complaints per 1000 connections	0.6	per 1000 connections	
1238	Cannonvale Potable Water Scheme	QG4.14	CS12	Water and sewerage account complaints per 1000 connections	6.3	per 1000 connections	
1238	Cannonvale Potable Water Scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	8.1	per 1000 connections	
1238	Cannonvale Potable Water Scheme	QG4.7	CS17	Average number unplanned interruptions: drinking water	29.7	per 1000 connections	
1238	Cannonvale Potable Water Scheme	QG1.13	CS2.1	Connected residential properties: water	5825	Connections	
1238	Cannonvale Potable Water Scheme	QG4.24	CS20.1	Number drinking water complaints: water quality	5	Count	

2024-2025 DLGWV KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
1238	Cannonvale Potable Water Scheme	QG4.21	CS22.1	Number drinking water complaints: service	4	Count	
1238	Cannonvale Potable Water Scheme	QG4.23	CS23.1	Number drinking water and sewerage complaints: accounts	41	Count	
1238	Cannonvale Potable Water Scheme	QG1.14	CS3.1	Connected non-residential properties: water	708	Connections	
1238	Cannonvale Potable Water Scheme	QG4.20	CS61	Number connections affected by unplanned interruptions	194	Count	
1238	Cannonvale Potable Water Scheme	QG4.8a	CS66	% CSS response target met: water incidents	100	%	
1238	Cannonvale Potable Water Scheme	QG4.10	CS9	Water quality complaints per 1000 connections	0.8	per 1000 connections	Known issues with meters on some bores, replacement included in capital program for 2026-27.
1238	Cannonvale Potable Water Scheme	QG1.8	WA1	Volume water self-sourced: surface water	562.1	ML	
1238	Cannonvale Potable Water Scheme	QG1.35	WA124	Volume drinking+non-drinking water used by your organisation	104.7	ML	
1238	Cannonvale Potable Water Scheme	QG1.37	WA197	Volume drinking+non-drinking water returned to surface water	0	ML	Known issues with Bore Meters in 24/25. Have balanced with the Raw Supply meter at the Treatment Plant. Meter Replacements capital program 2026-27.
1238	Cannonvale Potable Water Scheme	QG1.9a	WA2	Volume water self-sourced: groundwater	787.1	ML	
1238	Cannonvale Potable Water Scheme	QG1.5	WA201	Maximum daily demand	5.1	ML/day	
1238	Cannonvale Potable Water Scheme	QG1.21	WA223	Volume all water imported: internal and external	1594.6	ML	
1238	Cannonvale Potable Water Scheme	QG1.22	WA224	Volume all water exported: internal and external	0	ML	
1238	Cannonvale Potable Water Scheme	QG1.6a	WA225	Volume drinking water produced at a water treatment plant	1402	ML	
1238	Cannonvale Potable Water Scheme	QG1.29	WA233	Total volume drinking+non-drinking water exported: external	0	ML	
1238	Cannonvale Potable Water Scheme	QG1.31	WA238	Volume drinking+non-drinking water imported: external (all Suppliers)	0	ML	
1238	Cannonvale Potable Water Scheme	QG1.17a	WA32	Volume drinking water supplied: residential	1594.2	ML	
1238	Cannonvale Potable Water Scheme	QG1.18a	WA34	Volume drinking water supplied: non-residential	866.8	ML	
1238	Cannonvale Potable Water Scheme	QG1.10	WA61	Volume water self-sourced: desalination marine water	0	ML	Issues known with meters on some bores, replacement included in capital program for 2026-27
1238	Cannonvale Potable Water Scheme	QG1.12	WA7	Volume water sourced: all	1349.2	ML	
1238	Cannonvale Potable Water Scheme	QG2.10a	WS11	Water restriction duration: PWCM	0	days	
1238	Cannonvale Potable Water Scheme	QG2.10b	WS12	Water restriction duration: Level 1	0	days	
1238	Cannonvale Potable Water Scheme	QG2.10c	WS13	Water restriction duration: Level 2	365	days	

2024-2025 DLGWV KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
1238	Cannonvale Potable Water Scheme	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
1238	Cannonvale Potable Water Scheme	QG2.10e	WS15	Water restriction duration: Level 4	0	days	
1238	Cannonvale Potable Water Scheme	QG2.10f	WS16	Water restriction duration: Level 5 (or greater)	0	days	
1238	Cannonvale Potable Water Scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
1238	Cannonvale Potable Water Scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
1238	Cannonvale Potable Water Scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
1238	Cannonvale Potable Water Scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
1238	Cannonvale Potable Water Scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
1238	Cannonvale Potable Water Scheme	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level): with contingency	5	1,2,3,4,5,6	
1238	Cannonvale Potable Water Scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	fair	high,fair,unsure,low,very low	
1238	Cannonvale Potable Water Scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
1238	Cannonvale Potable Water Scheme	QG2.12a	WS28	Months water supply remaining as at 30 June (KPI level): without contingency	5	1,2,3,4,5,6	Raw water from existing bores (that currently feed the WTP) can be direct fed (with prior Chlorination) into the reticulation system, this can be supplied at current supply rates, if required, although lower feed rates would be used (with community notification). This can be implemented within 1 day.
1238	Cannonvale Potable Water Scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
1239	Collinsville Potable Water Scheme	QG1.4a	AS1	Number water treatment plants: providing full treatment	1	Count	
1239	Collinsville Potable Water Scheme	QG4.18	AS14.1	Number of water main breaks, bursts and leaks	31	Count	
1239	Collinsville Potable Water Scheme	QG1.1	AS2	Length water mains: all	51.2	km	
1239	Collinsville Potable Water Scheme	QG1.4b	AS47	Capacity of water treatment plants	6.1	ML/day	
1239	Collinsville Potable Water Scheme	QG1.7	AS48	Total drinking water storage volume	7.5	ML	
1239	Collinsville Potable Water Scheme	QG1.23	AS56	Volume water lost: drinking water	163.3	ML	Template provided by Qldwater used for calculations
1239	Collinsville Potable Water Scheme	QG4.5	AS8.1	Water main breaks per 100 km main	60.5	per 100 km water main	
1239	Collinsville Potable Water Scheme	QG1.24	CS1.1	Population receiving water services	1811	People	

2024-2025 DLGWV KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
1239	Collinsville Potable Water Scheme	QG4.12	CS10	Water service complaints per 1000 connections	0.8	per 1000 connections	
1239	Collinsville Potable Water Scheme	QG4.14	CS12	Water and sewerage account complaints per 1000 connections	2.4	per 1000 connections	Concealed Leak Applications
1239	Collinsville Potable Water Scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	4	per 1000 connections	Increased occurrences in water main
1239	Collinsville Potable Water Scheme	QG4.7	CS17	Average number unplanned interruptions: drinking water	224.9	per 1000 connections	breaks
1239	Collinsville Potable Water Scheme	QG1.13	CS2.1	Connected residential properties: water	1064	Connections	
1239	Collinsville Potable Water Scheme	QG4.24	CS20.1	Number drinking water complaints: water quality	1	Count	
1239	Collinsville Potable Water Scheme	QG4.21	CS22.1	Number drinking water complaints: service	1	Count	
1239	Collinsville Potable Water Scheme	QG4.23	CS23.1	Number drinking water and sewerage complaints: accounts	3	Count	
1239	Collinsville Potable Water Scheme	QG1.14	CS3.1	Connected non-residential properties: water	172	Connections	
1239	Collinsville Potable Water Scheme	QG4.20	CS61	Number connections affected by unplanned interruptions	278	Count	Increased break occurrences
1239	Collinsville Potable Water Scheme	QG4.8a	CS66	% CSS response target met: water incidents	100	%	
1239	Collinsville Potable Water Scheme	QG4.10	CS9	Water quality complaints per 1000 connections	0.8	per 1000 connections	
1239	Collinsville Potable Water Scheme	QG1.8	WA1	Volume water self-sourced: surface water	973.5	ML	
1239	Collinsville Potable Water Scheme	QG1.35	WA124	Volume drinking+non-drinking water used by your organisation	116.2	ML	
1239	Collinsville Potable Water Scheme	QG1.37	WA197	Volume drinking+non-drinking water returned to surface water	0	ML	
1239	Collinsville Potable Water Scheme	QG1.9a	WA2	Volume water self-sourced: groundwater	0	ML	
1239	Collinsville Potable Water Scheme	QG1.5	WA201	Maximum daily demand	3.8	ML/day	
1239	Collinsville Potable Water Scheme	QG1.21	WA223	Volume all water imported: internal and external	0	ML	
1239	Collinsville Potable Water Scheme	QG1.22	WA224	Volume all water exported: internal and external	0	ML	
1239	Collinsville Potable Water Scheme	QG1.6a	WA225	Volume drinking water produced at a water treatment plant	901.2	ML	
1239	Collinsville Potable Water Scheme	QG1.29	WA233	Total volume drinking+non-drinking water exported: external	0	ML	
1239	Collinsville Potable Water Scheme	QG1.31	WA238	Volume drinking+non-drinking water imported: external (all Suppliers)	0	ML	
1239	Collinsville Potable Water Scheme	QG1.17a	WA32	Volume drinking water supplied: residential	269.6	ML	
1239	Collinsville Potable Water Scheme	QG1.18a	WA34	Volume drinking water supplied: non-residential	467	ML	
1239	Collinsville Potable Water Scheme	QG1.10	WA61	Volume water self-sourced: desalination marine water	0	ML	
1239	Collinsville Potable Water Scheme	QG1.12	WA7	Volume water sourced: all	973.5	ML	
1239	Collinsville Potable Water Scheme	QG2.10a	WS11	Water restriction duration: PWCM	0	days	
1239	Collinsville Potable Water Scheme	QG2.10b	WS12	Water restriction duration: Level 1	0	days	
1239	Collinsville Potable Water Scheme	QG2.10c	WS13	Water restriction duration: Level 2	0	days	

2024-2025 DLGWV KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
1239	Collinsville Potable Water Scheme	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
1239	Collinsville Potable Water Scheme	QG2.10e	WS15	Water restriction duration: Level 4	0	days	
1239	Collinsville Potable Water Scheme	QG2.10f	WS16	Water restriction duration: Level 5 (or greater)	0	days	
1239	Collinsville Potable Water Scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
1239	Collinsville Potable Water Scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
1239	Collinsville Potable Water Scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
1239	Collinsville Potable Water Scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
1239	Collinsville Potable Water Scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
1239	Collinsville Potable Water Scheme	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level): with contingency	5	1,2,3,4,5,6	
1239	Collinsville Potable Water Scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	fair	high,fair,unsure,low,very low	
1239	Collinsville Potable Water Scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
1239	Collinsville Potable Water Scheme	QG2.12a	WS28	Months water supply remaining as at 30 June (KPI level): without contingency	5	1,2,3,4,5,6	
							Trucking of potable water from another scheme would be used in the short term for contingency as it can be accomplished within 1 day. Longer term (within 7 days) would be an existing raw water bore being returned to service with direct feed in the reticulation system after chlorination.
1239	Collinsville Potable Water Scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
11835	Proserpine Potable Water Scheme	QG1.4a	AS1	Number water treatment plants: providing full treatment	1	Count	
11835	Proserpine Potable Water Scheme	QG4.18	AS14.1	Number of water main breaks, bursts and leaks	10	Count	
11835	Proserpine Potable Water Scheme	QG1.1	AS2	Length water mains: all	76.7	km	
11835	Proserpine Potable Water Scheme	QG1.4b	AS47	Capacity of water treatment plants	14	ML/day	
11835	Proserpine Potable Water Scheme	QG1.7	AS48	Total drinking water storage volume	5.7	ML	
11835	Proserpine Potable Water Scheme	QG1.23	AS56	Volume water lost: drinking water	11.1	ML	Template provided by Qldwater used for calculations
11835	Proserpine Potable Water Scheme	QG4.5	AS8.1	Water main breaks per 100 km main	13	per 100 km water main	
11835	Proserpine Potable Water Scheme	QG1.24	CS1.1	Population receiving water services	4465	People	0
11835	Proserpine Potable Water Scheme	QG4.12	CS10	Water service complaints per 1000 connections	0.5	per 1000 connections	

2024-2025 DLGWV KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
11835	Proserpine Potable Water Scheme	QG4.14	CS12	Water and sewerage account complaints per 1000 connections	4.1	per 1000 connections	
11835	Proserpine Potable Water Scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	7.6	per 1000 connections	
11835	Proserpine Potable Water Scheme	QG4.7	CS17	Average number unplanned interruptions: drinking water	30.9	per 1000 connections	
11835	Proserpine Potable Water Scheme	QG1.13	CS2.1	Connected residential properties: water	1647	Connections	
11835	Proserpine Potable Water Scheme	QG4.24	CS20.1	Number drinking water complaints: water quality	5	Count	
11835	Proserpine Potable Water Scheme	QG4.21	CS22.1	Number drinking water complaints: service	1	Count	
11835	Proserpine Potable Water Scheme	QG4.23	CS23.1	Number drinking water and sewerage complaints: accounts	8	Count	
11835	Proserpine Potable Water Scheme	QG1.14	CS3.1	Connected non-residential properties: water	324	Connections	
11835	Proserpine Potable Water Scheme	QG4.20	CS61	Number connections affected by unplanned interruptions	61	Count	
11835	Proserpine Potable Water Scheme	QG4.8a	CS66	% CSS response target met: water incidents	100	%	
11835	Proserpine Potable Water Scheme	QG4.10	CS9	Water quality complaints per 1000 connections	2.5	per 1000 connections	
11835	Proserpine Potable Water Scheme	QG1.8	WA1	Volume water self-sourced: surface water	795.6	ML	
11835	Proserpine Potable Water Scheme	QG1.35	WA124	Volume drinking+non-drinking water used by your organisation	63.2	ML	
11835	Proserpine Potable Water Scheme	QG1.37	WA197	Volume drinking+non-drinking water returned to surface water	0	ML	
11835	Proserpine Potable Water Scheme	QG1.9a	WA2	Volume water self-sourced: groundwater	1363.5	ML	
11835	Proserpine Potable Water Scheme	QG1.5	WA201	Maximum daily demand	7.8	ML/day	
11835	Proserpine Potable Water Scheme	QG1.21	WA223	Volume all water imported: internal and external	0	ML	
11835	Proserpine Potable Water Scheme	QG1.22	WA224	Volume all water exported: internal and external	1594.6	ML	
11835	Proserpine Potable Water Scheme	QG1.6a	WA225	Volume drinking water produced at a water treatment plant	2105.6	ML	
11835	Proserpine Potable Water Scheme	QG1.29	WA233	Total volume drinking+non-drinking water exported: external	0	ML	
11835	Proserpine Potable Water Scheme	QG1.31	WA238	Volume drinking+non-drinking water imported: external (all Suppliers)	0	ML	
11835	Proserpine Potable Water Scheme	QG1.17a	WA32	Volume drinking water supplied: residential	367.9	ML	
11835	Proserpine Potable Water Scheme	QG1.18a	WA34	Volume drinking water supplied: non-residential	132.1	ML	
11835	Proserpine Potable Water Scheme	QG1.10	WA61	Volume water self-sourced: desalination marine water	0	ML	
11835	Proserpine Potable Water Scheme	QG1.12	WA7	Volume water sourced: all	2159.1	ML	
11835	Proserpine Potable Water Scheme	QG2.10a	WS11	Water restriction duration: PWCM	0	days	
11835	Proserpine Potable Water Scheme	QG2.10b	WS12	Water restriction duration: Level 1	0	days	
11835	Proserpine Potable Water Scheme	QG2.10c	WS13	Water restriction duration: Level 2	365	days	
11835	Proserpine Potable Water Scheme	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
11835	Proserpine Potable Water Scheme	QG2.10e	WS15	Water restriction duration: Level 4	0	days	

2024-2025 DLGWV KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
11835	Proserpine Potable Water Scheme	QG2.10f	WS16	Water restriction duration: Level 5 (or greater)	0	days	
11835	Proserpine Potable Water Scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
11835	Proserpine Potable Water Scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
11835	Proserpine Potable Water Scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
11835	Proserpine Potable Water Scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
11835	Proserpine Potable Water Scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
11835	Proserpine Potable Water Scheme	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level): with contingency	5	1,2,3,4,5,6	
11835	Proserpine Potable Water Scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	fair	high,fair,unsure,low,very low	
11835	Proserpine Potable Water Scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
11835	Proserpine Potable Water Scheme	QG2.12a	WS28	Months water supply remaining as at 30 June (KPI level): without contingency	5	1,2,3,4,5,6	
11835	Proserpine Potable Water Scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	Raw water from existing bores (that currently feed the WTP) can be direct fed (with prior Chlorination) into the reticulation system, this can be supplied at current supply rates, if required, although lower feed rates would be used (with community notification). This can be implemented within 1 day. This was the water supply before the WTP was commissioned.
9711	Bowen Effluent Reuse Scheme	QG4.18	AS14.1	Number of water main breaks, bursts and leaks	0	Count	
9711	Bowen Effluent Reuse Scheme	QG1.1	AS2	Length water mains: all	8.9	km	
9711	Bowen Effluent Reuse Scheme	QG4.5	AS8.1	Water main breaks per 100 km main	0	per 100 km water main	
9711	Bowen Effluent Reuse Scheme	QG1.24	CS1.1	Population receiving water services	0	People	No residents connected
9711	Bowen Effluent Reuse Scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
9711	Bowen Effluent Reuse Scheme	QG4.14	CS12	Water and sewerage account complaints per 1000 connections	0	per 1000 connections	
9711	Bowen Effluent Reuse Scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
9711	Bowen Effluent Reuse Scheme	QG1.13	CS2.1	Connected residential properties: water	0	Connections	

2024-2025 DLGWV KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
9711	Bowen Effluent Reuse Scheme	QG1.14	CS3.1	Connected non-residential properties: water	3	Connections	
9711	Bowen Effluent Reuse Scheme	QG1.33	CS75	Connected residential properties: recycled water	0	Connections	
9711	Bowen Effluent Reuse Scheme	QG1.34	CS76	Connected non-residential properties: recycled water	3	Connections	
9711	Bowen Effluent Reuse Scheme	QG4.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
9711	Bowen Effluent Reuse Scheme	QG1.32	WA101	Volume recycled water imported: external	0	ML	
9711	Bowen Effluent Reuse Scheme	QG1.30	WA15	Volume recycled water exported: external	0	ML	
9711	Bowen Effluent Reuse Scheme	QG1.36	WA219	Volume recycled water supplied: own use	54.1	ML	
9711	Bowen Effluent Reuse Scheme	QG1.21	WA223	Volume all water imported: internal and external	0	ML	
9711	Bowen Effluent Reuse Scheme	QG1.22	WA224	Volume all water exported: internal and external	0	ML	
9711	Bowen Effluent Reuse Scheme	QG1.11	WA26	Volume recycled water supplied: all	200.6	ML	
9711	Bowen Effluent Reuse Scheme	QG1.12	WA7	Volume water sourced: all	200.6	ML	
9710	Cannonvale Effluent reuse	QG4.18	AS14.1	Number of water main breaks, bursts and leaks	0	Count	
9710	Cannonvale Effluent reuse	QG1.1	AS2	Length water mains: all	0	km	
9710	Cannonvale Effluent reuse	QG4.5	AS8.1	Water main breaks per 100 km main	0	per 100 km water main	
9710	Cannonvale Effluent reuse	QG1.24	CS1.1	Population receiving water services	0	People	No residents connected
9710	Cannonvale Effluent reuse	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
				Water and sewerage account complaints per 1000 connections			
9710	Cannonvale Effluent reuse	QG4.14	CS12		0	per 1000 connections	
9710	Cannonvale Effluent reuse	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
9710	Cannonvale Effluent reuse	QG1.13	CS2.1	Connected residential properties: water	0	Connections	
9710	Cannonvale Effluent reuse	QG1.14	CS3.1	Connected non-residential properties: water	0	Connections	
9710	Cannonvale Effluent reuse	QG1.33	CS75	Connected residential properties: recycled water	0	Connections	
9710	Cannonvale Effluent reuse	QG1.34	CS76	Connected non-residential properties: recycled water	0	Connections	
9710	Cannonvale Effluent reuse	QG4.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
9710	Cannonvale Effluent reuse	QG1.32	WA101	Volume recycled water imported: external	0	ML	
9710	Cannonvale Effluent reuse	QG1.30	WA15	Volume recycled water exported: external	0	ML	
9710	Cannonvale Effluent reuse	QG1.36	WA219	Volume recycled water supplied: own use	46.2	ML	
9710	Cannonvale Effluent reuse	QG1.21	WA223	Volume all water imported: internal and external	0	ML	
9710	Cannonvale Effluent reuse	QG1.22	WA224	Volume all water exported: internal and external	0	ML	
9710	Cannonvale Effluent reuse	QG1.11	WA26	Volume recycled water supplied: all	0	ML	
9710	Cannonvale Effluent reuse	QG1.12	WA7	Volume water sourced: all	0	ML	
11844	Collinsville Effluent reuse	QG4.18	AS14.1	Number of water main breaks, bursts and leaks	0	Count	
11844	Collinsville Effluent reuse	QG1.1	AS2	Length water mains: all	1.3	km	
11844	Collinsville Effluent reuse	QG4.5	AS8.1	Water main breaks per 100 km main	0	per 100 km water main	
11844	Collinsville Effluent reuse	QG1.24	CS1.1	Population receiving water services	0	People	No residents connected
11844	Collinsville Effluent reuse	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	

2024-2025 DLGWV KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
11844	Collinsville Effluent reuse	QG4.14	CS12	Water and sewerage account complaints per 1000 connections	0	per 1000 connections	
11844	Collinsville Effluent reuse	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
11844	Collinsville Effluent reuse	QG1.13	CS2.1	Connected residential properties: water	0	Connections	
11844	Collinsville Effluent reuse	QG1.14	CS3.1	Connected non-residential properties: water	1	Connections	
11844	Collinsville Effluent reuse	QG1.33	CS75	Connected residential properties: recycled water	0	Connections	
11844	Collinsville Effluent reuse	QG1.34	CS76	Connected non-residential properties: recycled water	1	Connections	
11844	Collinsville Effluent reuse	QG4.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
11844	Collinsville Effluent reuse	QG1.32	WA101	Volume recycled water imported: external	0	ML	
11844	Collinsville Effluent reuse	QG1.30	WA15	Volume recycled water exported: external	0	ML	
11844	Collinsville Effluent reuse	QG1.36	WA219	Volume recycled water supplied: own use	17.2	ML	
11844	Collinsville Effluent reuse	QG1.21	WA223	Volume all water imported: internal and external	0	ML	
11844	Collinsville Effluent reuse	QG1.22	WA224	Volume all water exported: internal and external	0	ML	
11844	Collinsville Effluent reuse	QG1.11	WA26	Volume recycled water supplied: all	84	ML	
11844	Collinsville Effluent reuse	QG1.12	WA7	Volume water sourced: all	84	ML	
11845	Proserpine Effluent reuse	QG4.18	AS14.1	Number of water main breaks, bursts and leaks	0	Count	
11845	Proserpine Effluent reuse	QG1.1	AS2	Length water mains: all	1.5	km	
11845	Proserpine Effluent reuse	QG4.5	AS8.1	Water main breaks per 100 km main	0	per 100 km water main	
11845	Proserpine Effluent reuse	QG1.24	CS1.1	Population receiving water services	0	People	No residents connected
11845	Proserpine Effluent reuse	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
11845	Proserpine Effluent reuse	QG4.14	CS12	Water and sewerage account complaints per 1000 connections	0	per 1000 connections	
11845	Proserpine Effluent reuse	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
11845	Proserpine Effluent reuse	QG1.13	CS2.1	Connected residential properties: water	0	Connections	
11845	Proserpine Effluent reuse	QG1.14	CS3.1	Connected non-residential properties: water	0	Connections	
11845	Proserpine Effluent reuse	QG1.33	CS75	Connected residential properties: recycled water	0	Connections	
11845	Proserpine Effluent reuse	QG1.34	CS76	Connected non-residential properties: recycled water	0	Connections	
11845	Proserpine Effluent reuse	QG4.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
11845	Proserpine Effluent reuse	QG1.32	WA101	Volume recycled water imported: external	0	ML	
11845	Proserpine Effluent reuse	QG1.30	WA15	Volume recycled water exported: external	0	ML	
11845	Proserpine Effluent reuse	QG1.36	WA219	Volume recycled water supplied: own use	3.7	ML	
11845	Proserpine Effluent reuse	QG1.21	WA223	Volume all water imported: internal and external	0	ML	
11845	Proserpine Effluent reuse	QG1.22	WA224	Volume all water exported: internal and external	0	ML	
11845	Proserpine Effluent reuse	QG1.11	WA26	Volume recycled water supplied: all	0	ML	
11845	Proserpine Effluent reuse	QG1.12	WA7	Volume water sourced: all	0	ML	
1060	Bowen sewer treatment plant	QG4.19	AS38.1	Number sewerage mains breaks/chokes	21	Count	

2024-2025 DLGWW KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
1060	Bowen sewer treatment plant	QG4.6	AS39.1	Sewerage mains breaks/chokes per 100 km sewer main	15.3	per 100 km sewer mains	
1060	Bowen sewer treatment plant	QG1.3	AS4	Number Sewage Treatment Plants	1	Count	
1060	Bowen sewer treatment plant	QG1.2	AS5	Length sewerage mains and channels	137.5	km	
1060	Bowen sewer treatment plant	QG4.13	CS11	Sewerage service complaints per 1000 connections	0.8	per 1000 connections	
1060	Bowen sewer treatment plant	QG4.14	CS12	Water and sewerage account complaints per 1000 connections	0	per 1000 connections	
1060	Bowen sewer treatment plant	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0.8	per 1000 connections	
1060	Bowen sewer treatment plant	QG4.22	CS21	Number sewerage complaints: service	3	Count	
1060	Bowen sewer treatment plant	QG4.23	CS23.1	Number drinking water and sewerage complaints: accounts	0	Count	
1060	Bowen sewer treatment plant	QG1.15	CS6.1	Connected residential properties: sewerage	3644	Connections	
1060	Bowen sewer treatment plant	QG4.9a	CS65	% CSS response target met: sewerage incidents	100	%	
1060	Bowen sewer treatment plant	QG1.16	CS7.1	Connected non-residential properties: sewerage	241	Connections	
1060	Bowen sewer treatment plant	QG1.25	EN18	Volume sewage treated: maximum primary level only	220	ML	
1060	Bowen sewer treatment plant	QG1.26	EN19	Volume sewage treated: maximum secondary level only	0	ML	
1060	Bowen sewer treatment plant	QG1.27	EN20	Volume sewage treated: tertiary level	1078.1	ML	
1060	Bowen sewer treatment plant	QG1.28	WA18	Volume sewage collected: residential+trade	1315	ML	
11836	Cannonvale Waste Water Treatment Plant	QG4.19	AS38.1	Number sewerage mains breaks/chokes	15	Count	
11836	Cannonvale Waste Water Treatment Plant	QG4.6	AS39.1	Sewerage mains breaks/chokes per 100 km sewer main	11	per 100 km sewer mains	
11836	Cannonvale Waste Water Treatment Plant	QG1.3	AS4	Number Sewage Treatment Plants	1	Count	
11836	Cannonvale Waste Water Treatment Plant	QG1.2	AS5	Length sewerage mains and channels	136.1	km	
11836	Cannonvale Waste Water Treatment Plant	QG4.13	CS11	Sewerage service complaints per 1000 connections	1.2	per 1000 connections	
11836	Cannonvale Waste Water Treatment Plant	QG4.14	CS12	Water and sewerage account complaints per 1000 connections	0	per 1000 connections	
11836	Cannonvale Waste Water Treatment Plant	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0.5	per 1000 connections	
11836	Cannonvale Waste Water Treatment Plant	QG4.22	CS21	Number sewerage complaints: service	3	Count	
11836	Cannonvale Waste Water Treatment Plant	QG4.23	CS23.1	Number drinking water and sewerage complaints: accounts	0	Count	
11836	Cannonvale Waste Water Treatment Plant	QG1.15	CS6.1	Connected residential properties: sewerage	5563	Connections	
11836	Cannonvale Waste Water Treatment Plant	QG4.9a	CS65	% CSS response target met: sewerage incidents	100	%	
11836	Cannonvale Waste Water Treatment Plant	QG1.16	CS7.1	Connected non-residential properties: sewerage	490	Connections	
11836	Cannonvale Waste Water Treatment Plant	QG1.25	EN18	Volume sewage treated: maximum primary level only	0	ML	
11836	Cannonvale Waste Water Treatment Plant	QG1.26	EN19	Volume sewage treated: maximum secondary level only	0	ML	
11836	Cannonvale Waste Water Treatment Plant	QG1.27	EN20	Volume sewage treated: tertiary level	1636.5	ML	
11836	Cannonvale Waste Water Treatment Plant	QG1.28	WA18	Volume sewage collected: residential+trade	1609.4	ML	
11837	Collinsville Sewer treatment plant	QG4.19	AS38.1	Number sewerage mains breaks/chokes	8	Count	

2024-2025 DLGWV KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
11837	Collinsville Sewer treatment plant	QG4.6	AS39.1	Sewerage mains breaks/chokes per 100 km sewer main	20.4	per 100 km sewer mains	
11837	Collinsville Sewer treatment plant	QG1.3	AS4	Number Sewage Treatment Plants	1	Count	
11837	Collinsville Sewer treatment plant	QG1.2	AS5	Length sewerage mains and channels	39.2	km	
11837	Collinsville Sewer treatment plant	QG4.13	CS11	Sewerage service complaints per 1000 connections	0	per 1000 connections	
				Water and sewerage account complaints per 1000 connections	0	per 1000 connections	
11837	Collinsville Sewer treatment plant	QG4.14	CS12	connections	0	per 1000 connections	
11837	Collinsville Sewer treatment plant	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
11837	Collinsville Sewer treatment plant	QG4.22	CS21	Number sewerage complaints: service	0	Count	
11837	Collinsville Sewer treatment plant	QG4.23	CS23.1	Number drinking water and sewerage complaints: accounts	0	Count	
11837	Collinsville Sewer treatment plant	QG1.15	CS6.1	Connected residential properties: sewerage	988	Connections	
11837	Collinsville Sewer treatment plant	QG4.9a	CS65	% CSS response target met: sewerage incidents	100	%	
11837	Collinsville Sewer treatment plant	QG1.16	CS7.1	Connected non-residential properties: sewerage	67	Connections	
11837	Collinsville Sewer treatment plant	QG1.25	EN18	Volume sewage treated: maximum primary level only	0	ML	
11837	Collinsville Sewer treatment plant	QG1.26	EN19	Volume sewage treated: maximum secondary level only	241.3	ML	
11837	Collinsville Sewer treatment plant	QG1.27	EN20	Volume sewage treated: tertiary level	0	ML	
11837	Collinsville Sewer treatment plant	QG1.28	WA18	Volume sewage collected: residential+trade	170.8	ML	
1058	Proserpine Sewer Treatment Plant	QG4.19	AS38.1	Number sewerage mains breaks/chokes	15	Count	
1058	Proserpine Sewer Treatment Plant	QG4.6	AS39.1	Sewerage mains breaks/chokes per 100 km sewer main	30.8	per 100 km sewer mains	
1058	Proserpine Sewer Treatment Plant	QG1.3	AS4	Number Sewage Treatment Plants	1	Count	
1058	Proserpine Sewer Treatment Plant	QG1.2	AS5	Length sewerage mains and channels	48.7	km	
							Complaints about frequency of Sewer Overflows during the rain event Feb25-Apr25
1058	Proserpine Sewer Treatment Plant	QG4.13	CS11	Sewerage service complaints per 1000 connections	2.5	per 1000 connections	
				Water and sewerage account complaints per 1000 connections	0	per 1000 connections	
1058	Proserpine Sewer Treatment Plant	QG4.14	CS12	connections	0	per 1000 connections	
							Complaints about frequency of Sewer Overflows during the rain event Feb25-Apr25
1058	Proserpine Sewer Treatment Plant	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	3.1	per 1000 connections	
							Complaints about frequency of Sewer Overflows during the rain event Feb25-Apr25
1058	Proserpine Sewer Treatment Plant	QG4.22	CS21	Number sewerage complaints: service	4	Count	
1058	Proserpine Sewer Treatment Plant	QG4.23	CS23.1	Number drinking water and sewerage complaints: accounts	0	Count	
1058	Proserpine Sewer Treatment Plant	QG1.15	CS6.1	Connected residential properties: sewerage	1443	Connections	
1058	Proserpine Sewer Treatment Plant	QG4.9a	CS65	% CSS response target met: sewerage incidents	100	%	
1058	Proserpine Sewer Treatment Plant	QG1.16	CS7.1	Connected non-residential properties: sewerage	172	Connections	

2024-2025 DLGWV KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
1058	Proserpine Sewer Treatment Plant	QG1.25	EN18	Volume sewage treated: maximum primary level only	13.5	ML	
1058	Proserpine Sewer Treatment Plant	QG1.26	EN19	Volume sewage treated: maximum secondary level only	0	ML	
1058	Proserpine Sewer Treatment Plant	QG1.27	EN20	Volume sewage treated: tertiary level	652.5	ML	
1058	Proserpine Sewer Treatment Plant	QG1.28	WA18	Volume sewage collected: residential+trade	651.6	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.4a	AS1	Number water treatment plants: providing full treatment	4	Count	
1375	Whitsunday Regional Council WSP-wide	QG4.18	AS14.1	Number of water main breaks, bursts and leaks	183	Count	
1375	Whitsunday Regional Council WSP-wide	QG1.1	AS2	Length water mains: all	507.7	km	
1375	Whitsunday Regional Council WSP-wide	QG4.19	AS38.1	Number sewerage mains breaks/chokes	59	Count	
1375	Whitsunday Regional Council WSP-wide	QG4.6	AS39.1	Sewerage mains breaks/chokes per 100 km sewer main	16.3	per 100 km sewer mains	
1375	Whitsunday Regional Council WSP-wide	QG1.3	AS4	Number Sewage Treatment Plants	4	Count	
1375	Whitsunday Regional Council WSP-wide	QG1.4b	AS47	Capacity of water treatment plants	48.1	ML/day	
1375	Whitsunday Regional Council WSP-wide	QG1.7	AS48	Total drinking water storage volume	50.54	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.2	AS5	Length sewerage mains and channels	361.6	km	
1375	Whitsunday Regional Council WSP-wide	QG1.23	AS56	Volume water lost: drinking water	1106.9	ML	
1375	Whitsunday Regional Council WSP-wide	QG4.5	AS8.1	Water main breaks per 100 km main	36	per 100 km water main	
1375	Whitsunday Regional Council WSP-wide	QG1.24	CS1.1	Population receiving water services	30916	People	
1375	Whitsunday Regional Council WSP-wide	QG4.12	CS10	Water service complaints per 1000 connections	0.7	per 1000 connections	
1375	Whitsunday Regional Council WSP-wide	QG4.13	CS11	Sewerage service complaints per 1000 connections	0.9	per 1000 connections	
1375	Whitsunday Regional Council WSP-wide	QG4.14	CS12	Water and sewerage account complaints per 1000 connections	4.5	per 1000 connections	
1375	Whitsunday Regional Council WSP-wide	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	12.7	per 1000 connections	
1375	Whitsunday Regional Council WSP-wide	QG4.7	CS17	Average number unplanned interruptions: drinking water	102.4	per 1000 connections	
1375	Whitsunday Regional Council WSP-wide	QG1.13	CS2.1	Connected residential properties: water	13134	Connections	
1375	Whitsunday Regional Council WSP-wide	QG4.24	CS20.1	Number drinking water complaints: water quality	93	Count	
1375	Whitsunday Regional Council WSP-wide	QG4.22	CS21	Number sewerage complaints: service	11	Count	
1375	Whitsunday Regional Council WSP-wide	QG4.21	CS22.1	Number drinking water complaints: service	10	Count	
1375	Whitsunday Regional Council WSP-wide	QG4.23	CS23.1	Number drinking water and sewerage complaints: accounts	67	Count	Concealed Leak applications
1375	Whitsunday Regional Council WSP-wide	QG1.14	CS3.1	Connected non-residential properties: water	1773	Connections	
1375	Whitsunday Regional Council WSP-wide	QG1.15	CS6.1	Connected residential properties: sewerage	11638	Connections	
1375	Whitsunday Regional Council WSP-wide	QG4.20	CS61	Number connections affected by unplanned interruptions	1527	Count	
1375	Whitsunday Regional Council WSP-wide	QG4.9a	CS65	% CSS response target met: sewerage incidents	100	%	
1375	Whitsunday Regional Council WSP-wide	QG4.8a	CS66	% CSS response target met: water incidents	100	%	
1375	Whitsunday Regional Council WSP-wide	QG1.16	CS7.1	Connected non-residential properties: sewerage	970	Connections	
1375	Whitsunday Regional Council WSP-wide	QG1.33	CS75	Connected residential properties: recycled water	0	Connections	
1375	Whitsunday Regional Council WSP-wide	QG1.34	CS76	Connected non-residential properties: recycled water	4	Connections	

2024-2025 DLGWV KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
							3 Reportable water incidents occurred in Bowen in 2024-25. Dec 24 Low Chlorine - Airlock in Chlorinator; Mid Jan 25 High TCM - Changes in organic matter reacting to disinfecting chlorine; Jan 25 Dirty Water - increase in Turbidity and Manganese after high event
1375	Whitsunday Regional Council WSP-wide	QG4.10	CS9	Water quality complaints per 1000 connections	6.2	per 1000 connections	Screen Bypass volumes, due to rain event.
1375	Whitsunday Regional Council WSP-wide	QG1.25	EN18	Volume sewage treated: maximum primary level only	233.5	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.26	EN19	Volume sewage treated: maximum secondary level only	241.3	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.27	EN20	Volume sewage treated: tertiary level	3367	ML	
1375	Whitsunday Regional Council WSP-wide	QG3.9	FN1	Revenue: all (NPR) water	25515.64	\$,000	
				Nominal written down replacement cost: fixed sewerage assets	145910	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.6	FN10				
1375	Whitsunday Regional Council WSP-wide	QG3.23	FN101	Annual capital renewal expenditure: water supply	1839.62	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.24	FN102	Annual capital renewal expenditure: sewerage	2193.78	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.1	FN14	Capital expenditure: water supply	4332.907	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.2	FN15	Capital expenditure: sewerage	3149.821	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.10	FN2	Revenue: all (NPR) sewerage	21341.1	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.3	FN26	Capital works grants: water	373.176	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.4	FN27	Capital works grants: sewerage	0	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.11a	FN32	Costs: operating water (incl. purchase water)	13031.23	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.12a	FN33	Costs: operating sewerage (incl. bulk wastewater payment)	11469.56	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.25	FN44	Costs: purchase bulk drinking+non-drinking water	2656.211	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.26	FN45	Costs: purchase bulk recycled water	0	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.21	FN49	Costs: any other water	6569.672	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.22	FN50	Costs: any other sewerage	5550.708	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.7	FN74	Current replacement costs: fixed water assets	354732.1	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.8	FN75	Current replacement costs: fixed sewerage assets	243361.4	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.13	FN76	Costs: maintenance water	6675.569	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.14	FN77	Costs: maintenance sewerage	8136.352	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.15	FN78	Current cost depreciation: water	5812.259	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.16	FN79	Current cost depreciation: sewerage	4553.99	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.19	FN82	Forecast 5 year average annual renewals expenditure: water	4877	\$,000	

2024-2025 DLGWV KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
1375	Whitsunday Regional Council WSP-wide	QG3.20	FN83	Forecast 5 year average annual renewals expenditure: sewerage	5383	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG3.5	FN9	Nominal written down replacement cost: fixed water assets	212276.5	\$,000	
1375	Whitsunday Regional Council WSP-wide	QG4.3	PR47	Annual residential bill based on 200kL/a: drinking water+sewerage	1957	\$	
1375	Whitsunday Regional Council WSP-wide	QG4.4	PR48	Typical residential bill: drinking water+sewerage	2051	\$	
1375	Whitsunday Regional Council WSP-wide	QG4.15	PR55	Residential drinking water supply tariff data	(Tariff Type	Text	
1375	Whitsunday Regional Council WSP-wide	QG4.17	PR65	Residential recycled water supply tariff data	NR	Text	
1375	Whitsunday Regional Council WSP-wide	QG4.16	PR66	Residential sewerage services tariff data	(Tariff Type	Text	
1375	Whitsunday Regional Council WSP-wide	QG1.8	WA1	Volume water self-sourced: surface water	5124.6	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.32	WA101	Volume recycled water imported: external	0	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.35	WA124	Volume drinking+non-drinking water used by your organisation	638.1	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.30	WA15	Volume recycled water exported: external	0	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.28	WA18	Volume sewage collected: residential+trade	3746.8	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.37	WA197	Volume drinking+non-drinking water returned to surface water	0	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.9a	WA2	Volume water self-sourced: groundwater	2150.6	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.5	WA201	Maximum daily demand	26.4	ML/day	
1375	Whitsunday Regional Council WSP-wide	QG1.36	WA219	Volume recycled water supplied: own use	121.1	ML	On-site used Effluent no Reported in previous years
1375	Whitsunday Regional Council WSP-wide	QG1.21	WA223	Volume all water imported: internal and external	1594.6	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.22	WA224	Volume all water exported: internal and external	1594.6	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.6a	WA225	Volume drinking water produced at a water treatment plant	7033.3	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.29	WA233	Total volume drinking+non-drinking water exported: external	0	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.31	WA238	Volume drinking+non-drinking water imported: external (all Suppliers)	0	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.11	WA26	Volume recycled water supplied: all	284.5	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.17a	WA32	Volume drinking water supplied: residential	3655.3	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.18a	WA34	Volume drinking water supplied: non-residential	2258.9	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.10	WA61	Volume water self-sourced: desalination marine water	0	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.12	WA7	Volume water sourced: all	7130	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.17b	WA91	Volume non-drinking water supplied: residential	NR	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.18b	WA92	Volume non-drinking water supplied: non-residential	NR	ML	
1375	Whitsunday Regional Council WSP-wide	QG1.20	WF1	Total full-time equivalent water+sewerage employees	71	FTEs	

2024-2025 DLGWV KPI Results - Whitsunday Regional Council

scheme id	scheme name	kpi code	swim code	indicator title	value	units	comments
1375	Whitsunday Regional Council WSP-wide	QG1.20a	WF2	Total full-time equivalent water+sewerage operators	57	FTEs	
1375	Whitsunday Regional Council WSP-wide	QG2.10a	WS11	Water restriction duration: PWCM	0	days	
1375	Whitsunday Regional Council WSP-wide	QG2.10b	WS12	Water restriction duration: Level 1	0	days	
1375	Whitsunday Regional Council WSP-wide	QG2.10c	WS13	Water restriction duration: Level 2	365	days	
1375	Whitsunday Regional Council WSP-wide	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
1375	Whitsunday Regional Council WSP-wide	QG2.10e	WS15	Water restriction duration: Level 4	0	days	
1375	Whitsunday Regional Council WSP-wide	QG2.10f	WS16	Water restriction duration: Level 5 (or greater)	0	days	
1375	Whitsunday Regional Council WSP-wide	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
1375	Whitsunday Regional Council WSP-wide	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
1375	Whitsunday Regional Council WSP-wide	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
1375	Whitsunday Regional Council WSP-wide	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
1375	Whitsunday Regional Council WSP-wide	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
1375	Whitsunday Regional Council WSP-wide	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level): with contingency	5	1,2,3,4,5,6	
1375	Whitsunday Regional Council WSP-wide	QG2.13	WS23	Confidence water demand will be met: next 18 mths	fair	high,fair,unsure,low,very low	
1375	Whitsunday Regional Council WSP-wide	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
1375	Whitsunday Regional Council WSP-wide	QG2.12a	WS28	Months water supply remaining as at 30 June (KPI level): without contingency	5	1,2,3,4,5,6	
1375	Whitsunday Regional Council WSP-wide	QG2.3	WS3	Available contingency supplies	yes	yes/no	