

3.5.4 Community Service Obligations

Community Services Obligations (CSOs) are activities which the business is instructed to undertake on a non-commercial basis. Legislation requires the scope of CSOs to be identified by Whitsunday Water and Waste in its annual reporting. The scope of CSOs include:

Waste Supply:

- Price concessions to select customer groups
- Non-implemented charges
- Costs associated with implementation of state policy; and/or
- Support to community organisations, clubs and sporting associations

Water Supply:

- Price concessions to select customer groups
- Access and water charges foregone
- Costs associated with implementation of state policy; and/or

Sewerage Services:

- Price concessions to select customer groups
- Access charges foregone
- Support to community organisations, clubs and sporting associations
- Costs associated with implementation of state policy;
- Non-implemented charges

The Current Community Services Obligations are 100% funded by council

4 The Assets in Service Delivery

4.1 Principle Assets - Scope

Whitsunday Water and Waste manages a portfolio of water services assets that have a combined replacement value of \$544.8M and a written down value of \$293.3M. The scope of key asset classes is summarised in Table 5.1

Table 5.1 – Scope of Assets

Assets Categories	Quantity / No.
Water Supply	
Water Mains	494.398 Klm
Water Treatment Plants (WTP)	4
Water Pumps (Stations, Boosters, HL, LL & Intakes)	17
Water Reservoirs	19
Bores	13 (plus 7 contingency bores)
Chlorination Facilities	28
Sewerage Assets	
Sewer Mains (Gravity and Pressure Mains)	358.615 Klm
Sewer Nodes (Manholes, Vent/lamp poles, inspection openings)	6171
Sewage Pump Stations	72
Waste Water Treatment Plant (WWTP)	4

Whitsunday Water and Waste Annual Performance Plan

Waste Assets	
Landfills (Operating)	2
Transfer Stations	5
Satellite Stations	11
Landfills (Remediation Phase)	12

4.2 Proposed Major Capital Investments (Capital Works 10 Year)

Whitsunday Water and Waste are at the final stages of network integration to supply from the Cannon Valley Reservoirs. Completion of these works will place the business unit in a position to take the Cannonvale Reservoir offline to conduct a full assessment of the works required at this site.

For the Proserpine and Bowen Water Treatment plant significant investment is being made for additional raw water supply capacity.

Significant investments in trunk infrastructure, watermain augmentations in Proserpine and Jubilee Pocket and Sewage rising main augmentations in Proserpine and Bowen.

Upgrade options planning has begun for the Proserpine Sewerage Treatment Plant.

4.3 Outstanding and proposed Borrowings

Council operates a central treasury function. It will provide working capital as required, as well as providing loans through Queensland Treasury Corporation.

Outstanding Borrowings:

Loan	Loan Balance	Final Due Date	Remaining Term (Years)	Repayments
	(\$)			
81093 - WRC - STP Projects	\$ 14,829,724	13 Feb 2032	8	Quarterly
81094 - WRC - WTP Projects	\$ 7,261,803	15 Jun 2032	8	Quarterly
313906 - WRC - Bowen STP 19/20	\$ 7,914,818	15 Jun 2039	15	Quarterly
385316 - WRC - Bowen Cell3 19/20	\$ 1,275,589	15 Jun 2028	4	Quarterly
385317 - WRC - Bowen STP 20/21	\$ 4,698,760	15 Jun 2040	16	Quarterly
TOTAL	\$ 35,980,694			

Proposed Borrowing:

Year	Program	Amount	Original Terms (Years)	Final Repayment Year
		(\$)		
2028/2029	Waste	\$ 4,000,000	8	30/06/2037
2029/2030	Waste	\$ 9,200,000	8	30/06/2038
2030/2031	Waste	\$ 2,000,000	8	30/06/2039
2031/2032	Sewer	\$ 2,502,500	20	30/06/2052
	TOTAL	\$ 17,702,500		

Whitsunday Water and Waste Annual Performance Plan

5 Financial Targets

5.1 Performance Measure Budget Vs Est. Actuals

Whitsunday Water reports to council will contain financial and non-financial information on a monthly basis.

WHITSUNDAY REGIONAL COUNCIL	Water	
	Est Act 2024	2024/25
STATEMENT OF ORIGINAL BUDGET BY BUSINESS ACTIVITIES		
Income Statement for the periods ending 30 June	\$	\$
Operating revenue		
Rates and utility charges	22,065,933	23,411,364
Less: Discount and pensioner remissions	(680,000)	(742,000)
Net Rates and utility charges	21,385,933	22,669,364
Statutory fees and charges, rental and levies	127,545	143,439
Sale of goods and major services	740,926	649,521
Interest received	126,000	125,920
Operational Government grants and subsidies	0	225,000
Other recurrent income	355,460	521,258
Community service obligation revenue (*)	295,276	319,698
Total operating revenue	23,031,141	24,654,200
Operating expenses		
Employee benefits	(3,668,347)	(4,123,614)
Materials and services	(8,662,162)	(10,066,524)
Depreciation		
Property, plant and equipment	(5,783,596)	(6,225,141)
Right of use assets	(3,201)	(3,201)
External finance costs	(385,519)	(348,919)
Total operating expenses	(18,502,826)	(20,767,400)
Surplus / (deficit) from operations	4,528,315	3,886,800
National Competition Policy transactions:	4,528,315	3,886,800
Retained surplus (deficit) at period end	-	-
Community Service Obligations: (*)		
Pensioner Rebate	140,000	152,000
Community Service Clubs	155,276	167,698
Total Community service obligation revenue (*)	295,276	319,698
Capex	5,323,054	9,703,592

Attachment 2.20.1 Annual Performance Plan - Whitsunday Water and Waste

Whitsunday Water and Waste Annual Performance Plan

WHITSUNDAY REGIONAL COUNCIL STATEMENT OF ORIGINAL BUDGET BY BUSINESS ACTIVITIES Income Statement for the periods ending 30 June	Sewerage	
	Est Act 2024 \$	2024/25 \$
Operating revenue		
Rates and utility charges	19,011,258	19,735,841
Less: Discount and pensioner remissions	(961,000)	(992,000)
Net Rates and utility charges	18,050,258	18,743,841
Statutory fees and charges, rental and levies	255,632	255,632
Sale of goods and major services	(475,260)	(272,310)
Interest received	116,000	115,920
Operational Government grants and subsidies	0	150,000
Other recurrent income	(1,500)	(1,500)
Community service obligation revenue (*)	649,396	669,348
Total operating revenue	18,594,526	19,660,931
Operating expenses		
Employee benefits	(3,154,460)	(3,270,828)
Materials and services	(5,372,191)	(5,292,527)
Depreciation		
Property, plant and equipment	(4,640,869)	(4,522,254)
External finance costs	(1,128,700)	(1,031,400)
Total operating expenses	(14,296,220)	(14,117,008)
Surplus / (deficit) from operations	4,298,306	5,543,922
National Competition Policy transactions:	4,298,306	5,543,922
Retained surplus (deficit) at period end	-	-
Community Service Obligations: (*)		
Pensioner Rebate	151,000	156,000
Community Service clubs	259,226	267,003
Trade Waste Subsidies	239,170	246,345
Total Community service obligation revenue (*)	649,396	669,348
Capex	4,151,970	4,892,065

Attachment 2.20.1 Annual Performance Plan - Whitsunday Water and Waste

Whitsunday Water and Waste Annual Performance Plan

WHITSUNDAY REGIONAL COUNCIL STATEMENT OF ORIGINAL BUDGET BY BUSINESS ACTIVITIES Income Statement for the periods ending 30 June	Waste Facilities	
	Est Act 2024	2024/25
	\$	\$
Operating revenue		
Rates and utility charges	8,223,813	10,052,276
Less: Discount and pensioner remissions	(443,800)	(560,610)
Net Rates and utility charges	7,780,013	9,491,666
Sale of goods and major services	4,947,232	5,753,792
Interest received	51,800	51,900
Other recurrent income	20,718	0
Community service obligation revenue (*)	134,482	160,919
Total operating revenue	12,934,245	15,458,277
Operating expenses		
Employee benefits	(814,543)	(969,033)
Materials and services	(10,280,325)	(12,517,224)
Depreciation		
Property, plant and equipment	(782,214)	(782,214)
External finance costs	(15,100)	(12,000)
Total operating expenses	(11,892,182)	(14,280,470)
Surplus / (deficit) from operations	1,042,064	1,177,807
National Competition Policy transactions:	1,042,064	1,177,807
Retained surplus (deficit) at period end	-	-
Community Service Obligations: (*)		
Pensioner Rebate	85,800	110,290
Community Service clubs	43,026	44,747
Illegal dumping	5,656	5,882
Total Community service obligation revenue (*)	134,482	160,919
Capex	1,906,922	5,564,231
Remediation works	684,289	4,461,865

5.2 Overview of Financial Forecasting

Whitsunday Water has developed a long-term financial forecast for both its water, sewerage, and waste service activities. These models provide a detailed analysis of the projected financial performance of the business over a ten (10-year period). The key inputs into these models are the estimates of growth, demand for water services, pricing and revenue forecasts and the businesses capital investment program. The key outcomes from this modelling are forecast Statement of Cashflow, Operating Statement and Balance Sheet

5.3 Key Assumptions Used in the assessment.

In any financial model, it's essential that the key assumption underpinning the assessment are made clear. In the case of Whitsunday Water, these include:

Pricing Strategy:

- Applying **full cost recovery** to ALL services (water and sewerage);
- Earning a **positive rate of return** on the assets; and
- Growth is supported through the application of **Infrastructure Charges**, (while noting that the revenue from infrastructure charges falls well short of the Councils capital investment commitments)

Capital Structure:

Over the next four (4) years, the businesses capital structure (both internal and external loans) will reduce debt by 25%. After the 4-year period, the external debt is forecasted to reduce to \$21.6M. The debt is well below commercial capital structures of between 40% and 60% debt. However, a lower capital structure allows the business greater financial flexibility in responding to unexpected events.

Demand and Growth Assumptions

Regional growth (population and industry) provides higher numbers of users which has an impact on the businesses capital and operational expenditure. The business is also forcing on the case where growth/contraction of demand per capita could have a significant impact on the water businesses financial projections (with overall growth notionally increasing revenues) and demand reduction constraining revenues but may also defer capital costs (and associated downstream Operational Expenditure)

Notional Capital Structure and Treatment of Surpluses:

Whitsunday Water and Waste are wholly owned Commercial Business unit of Whitsunday Regional Council. Whitsunday Water and Waste's notional capital structure is via 100% equity funding from Council. Any surplus earned by a business unit of Council is returned as a dividend to Council. This return is in recognition that business units have been established to further the good governance of the region. Funds earned by Council through dividends are utilised to provide enhanced services and infrastructure to the Whitsunday region.

Whitsunday Water and Waste provides returns to Council including:

- Council applies a service charge to the business in the order of \$3.806m;
- The business has historically provided a payment back to council. Price path would need to reflect equivalent commercial return on investment to enable these significant business activities to provide a dividend to Council.

Whitsunday Water and Waste Annual Performance Plan

Capital Investment:

The key criteria that drive the businesses Capital investment decisions are

- Making a positive rate of return;
- Managing risk; and
- A proactive bias toward managing critical infrastructure

5.4 Financial Accountability

Whitsunday Water is responsible for:

- Maintaining its long-term financial forecasts (and providing the outcomes of which into the Council broader LTFF);
- Providing information to Council systems to facilitate effective financial management; and
- Responding to the needs of Council in a timely manner.

Council is responsible for providing the following financial services

- Providing and maintaining the systems that support Councils financial accountability;
- Managing the program of audit for Council;
- Providing financial advice and support to Whitsunday business as a commercialised entity; and
- Council will be responsible for final decisions on operational and capital funding allocations.

Whitsunday Water and Waste Annual Performance Plan

6 Appendix A – Capital Works Program - Water

Start Year	Asset Class	Project Name	\$ YR1 Budget 2024.25	\$ YR2 Budget 2025.26	\$ YR3 Budget 2026.27
Starts CurrYr	Water	Emergent Works Water	316,503	269,028	237,377
Starts CurrYr	Water	Borefield Test Drilling and Design Program	56,071	-	-
Starts CurrYr	Water	Minor New & Replacements Water	250,000	260,625	-
Starts CurrYr	Water	Facilities Instrumentation Electrical & Control Renewals Water	80,000	111,437	423,349
Starts CurrYr	Water	Regional Water Main Renewals (Stewart Drive)	70,000	-	318,000
Starts YR1	Water	Network SCADA Upgrade Water	99,262	-	-
Starts YR1	Water	Regional Valve Program - Water	30,000	22,935	25,020
Starts YR2	Water	Regional District and Water Meter Renewals	-	412,000	642,500
Starts YR2	Water	Regional Water Main Renewals (Passage Ave)	-	350,000	-
Starts YR3	Water	Water Pump Replacement	-	-	40,500
Starts YR3	Water	Network Instrumentation Electrical & Control Renewals Water	-	-	239,795
Starts YR3	Water	Proserpine to Bowen Pipeline Renewal & Access work	-	-	104,250
Starts YR3	Water	Bore Renewal Program (Bore 2 Replacement)	-	-	298,977
Starts YR3	Water	Bore Renewal Program (Bore 3 Replacement)	-	-	266,780
Starts CurrYr	Water	Bowen WTP Intake Switchboard and Structure	900,000	903,157	-
Starts YR1	Water	Bowen Reservoir Renewal 3 & 12 ML	194,741	1,790,841	-
Starts YR2	Water	Bowen Small Reservoir Pressure Zone	-	25,000	154,488
Starts YR3	Water	Bowen LGIP Trunk	-	-	239,600
Starts CurrYr	Water	Kara Crescent Pumped Zone	265,000	-	-
Starts CurrYr	Water	Network Reconfiguration Mount Julian	100,000	289,515	-
Starts CurrYr	Water	Coastal WTP Pump & Switchboard Upgrade	717,301	-	-
Starts CurrYr	Water	Jubilee Pocket Trunk Water Main	1,538,058	1,259,592	-
Starts CurrYr	Water	Network Reconfiguration Cannonvale Reservoir	50,000	487,874	-
Starts CurrYr	Water	Network Reconfiguration Stanley Dr	100,000	301,147	-
Starts CurrYr	Water	Penticost St Area Water Main Renewal	140,554	-	-
Starts CurrYr	Water	Network Reconfiguration Island Dr WPS	100,000	385,299	-
Starts CurrYr	Water	Network Reconfiguration Coyne Rd Reservoir	50,000	624,422	-
Starts CurrYr	Water	Network Reconfiguration Parker Rd Twin Creek Crt Trader Crt	250,000	907,126	-
Starts YR2	Water	Currawong Rd Water Pump Station Land & Fencing	-	120,000	-
Starts YR2	Water	Carlo Drive Trunk Water Mains Project	-	1,250,000	-
Starts YR3	Water	Waterson Way Trunk Water Main Upgrade LGIP	-	-	67,311
Starts CurrYr	Water	Insurance Collinsville HL Res Roof Renewal	1,000,000	-	-
Starts YR1	Water	Collinsville WTP Filter Automation and SCADA Integration	91,993	333,219	-
Starts YR1	Water	Collinsville WTP Chemical Dosing & Filter Automation	332,197	-	-
Starts YR1	Water	Collinsville WTP Safety Rail Replacement and Clarifier	40,000	228,996	-
Starts YR2	Water	Collinsville District Meters	-	80,627	-
Starts CurrYr	Water	Renwick Rd Trunk Water Main	250,000	250,000	-
Starts CurrYr	Water	Proserpine WTP Additional Raw Water Supply	864,347	864,347	-
Starts CurrYr	Water	Network Reconfiguration Proserpine PRV Cross Connect	100,000	661,994	-
Starts YR1	Water	Proserpine HL Res Trunk Water Main	689,595	1,990,944	-
Starts YR1	Water	Proserpine Taylor to Horsford and Fuljames LGIP	202,970	202,970	-
Starts YR1	Water	Proserpine PRV to Taylor St LGIP	825,000	-	-
Starts YR2	Water	Proserpine Water Tower GL Reservoir & Pump System Upgrade	-	805,295	2,086,732
			9,703,592	15,188,390	5,144,679

Whitsunday Water and Waste Annual Performance Plan

7 Appendix A – Capital Works Program - Sewer

Start Year	Asset Class	Project Name	\$ YR1 Budget 2024.25	\$ YR2 Budget 2025.26	\$ YR3 Budget 2026.27
Starts YR1	Sewer	Bowen SPS 3 Sewer Rising Main Upgrades	244,115	244,115	1,351,245
Starts YR1	Sewer	Bowen STP Site Erosion Protection	50,000	-	-
Starts YR1	Sewer	Sewer Network Structural renewals - BOWN SPS J	175,000	735,600	273,180
Starts YR1	Sewer	Bowen STP Recycled Water Chlorination System	26,000	-	-
Starts CurrYr	Sewer	Carlo Drive Trunk Sewer Mains Project	654,867	1,552,560	-
Starts YR1	Sewer	Cannonvale STP Discharge Effluent Analyser	130,000	-	-
Starts YR1	Sewer	Jubilee Pocket 1 Sewer Pump Station Emergency Storage	121,800	-	-
Starts YR1	Sewer	Cannonvale STP Horizontal Drum Screens - Renewals	142,200	-	-
Starts YR2	Sewer	Cannonvale STP Horizontal Drum Screens - Upgrade	-	298,300	-
Starts YR2	Sewer	Jubilee Pocket 1 Sewer Pump Station Emergency Storage	-	359,200	-
Starts YR3	Sewer	Cannonvale STP outfall	-	-	300,000
Starts YR3	Sewer	Sewer Retic and Trunk Airlie	-	-	298,789
Starts YR2	Sewer	Proserpine STP Upgrade	-	150,000	100,000
Starts YR3	Sewer	Proserpine Treatment Plant Insurance	-	-	170,100
Starts YR3	Sewer	Sewer Retic and Trunk Proserpine	-	-	384,181
Starts CurrYr	Sewer	Emergent Works Sewer	394,065	281,058	288,147
Starts CurrYr	Sewer	Regional Sewer Relining P2	588,385	960,000	835,000
Starts CurrYr	Sewer	Waste Biosolids Reuse to Agriculture Project	210,000	-	-
Starts CurrYr	Sewer	Minor New & Replacements Sewer	20,850	21,736	-
Starts CurrYr	Sewer	Regional Sewer Relining P1	751,000	-	-
Starts YR1	Sewer	Sewer Manhole Renewals	170,000	-	205,200
Starts YR1	Sewer	Regional Sewer Pump Replacement Program	198,000	-	470,700
Starts YR1	Sewer	Network SCADA Upgrade Sewer	163,136	-	-
Starts YR1	Sewer	Regional Valve Program - Sewer	12,000	-	-
Starts YR1	Sewer	STP Odour Containment Panels Replacement	460,647	230,323	-
Starts YR1	Sewer	Sewer Treatment Systems Renewal - Proserpine STP Filters	380,000	-	-
Starts YR2	Sewer	Facilities Instrumentation Electrical & Control Renewals Sewer	-	42,391	104,162
Starts YR3	Sewer	Southern STP Odour Control Systems	-	-	988,516
Starts YR3	Sewer	Network Instrumentation Electrical & Control Renewals Sewer	-	-	157,703
			4,892,065	4,875,283	5,926,923

Whitsunday Water and Waste Annual Performance Plan

8 Appendix A – Capital Works Program - Waste

Start Year	Asset Class	Project Name	\$ YR1 Budget 2024.25	\$ YR2 Budget 2025.26	\$ YR3 Budget 2026.27
Starts CurrYr	Waste	Fencing Renewals Program	25,000	25,000	25,000
Starts YR2	Waste Remediation	Legacy Landfill Dingo Beach Fence	-	140,000	-
Starts YR2	Waste Remediation (M)	Legacy Landfill Merinda	-	32,473	6,624
Starts YR2	Waste Remediation (M)	Legacy Landfill Wilson Beach	-	4,871	4,968
Starts YR2	Waste Remediation (M)	Legacy Landfill Walker Street	-	29,226	3,312
Starts YR2	Waste Remediation (M)	Legacy Landfill Dingo Beach	-	12,773	6,624
Starts YR2	Waste Remediation (M)	Legacy Landfill Gumlu	-	3,247	-
Starts YR2	Waste Remediation (M)	Legacy Landfill Hay Street	-	28,143	11,041
Starts YR2	Waste Remediation (M)	Legacy Landfill Heronvale	-	3,247	6,624
Starts YR2	Waste Remediation (M)	Legacy Landfill Jubilee Pocket	-	54,122	60,724
Starts YR2	Waste Remediation (M)	Legacy Landfill Corduroy Creek	-	15,154	4,416
Starts YR2	Waste Remediation (M)	Legacy Landfill Guthalungra	-	8,118	1,656
Starts YR3	Waste Remediation	Legacy Landfill - Jubilee Pocket - Add/Replace groundwater monitoring bores	-	-	49,684
Starts YR3	Waste Remediation	Wilson Beach-Reshape capping	-	-	55,204
Starts YR1	Waste	Landfill Bowen Upgrade Sed Pond 3	150,000	-	-
Starts YR1	Waste Remediation	Landfill Bowen Closed Cell 1 Capping Stage 2	3,775,000	-	-
Starts YR1	Waste Remediation (M)	Landfill Bowen Closed Cell 1	234,196	176,324	116,321
Starts YR2	Waste	Landfill Bowen Resource Recovery Area	-	250,000	-
Starts YR3	Waste Remediation	Cell 1A,B,C + Remediation/Localised Cut off trench of Leachate Ingress	-	-	60,000
Starts YR3	Waste Remediation	Landfill - Bowen Cell 1A,B,C - Design Final Cap	-	-	22,082
Starts CurrYr	Waste	Landfill Kelsey Cell 6	2,984,317	-	-
Starts CurrYr	Waste	Landfill Kelsey RRA and Transfer Site	50,000	650,000	-
Starts CurrYr	Waste	Landfill Kelsey Upgrade Sediment Pond	325,000	-	-
Starts YR1	Waste	Landfill Kelsey Creek - Leachate Pre-treatment facility & reticulation (W	1,525,000	-	-
Starts YR1	Waste Remediation	Landfill Kelsey Closed Cell 1 to 4 Capping Stage 2	105,000	4,150,000	-
Starts YR3	Waste Remediation	Landfill - Kelsey Creek - Stormwater and Leachate Management - EIC	-	-	66,245
Starts CurrYr	Waste	Transfer Station Cannonvale Tipping Shed Drainage	49,000	-	250,000
Starts YR1	Waste	Transfer Station Collinsville Upgrades	125,000	-	-
Starts YR2	Waste	Transfer Station Dingo Beach Fence & Gate System	-	20,000	-
Starts YR3	Waste	Transfer Station - Cannonvale - Waste Oil Shed	-	-	25,000
Starts YR3	Waste	Transfer Station - Collinsville _Recycled water	-	-	15,000
Starts YR3	Waste Remediation	Transfer Station - Dingo Beach - Construct Cap and Stormwater Infrastructure	-	-	165,612
			10,026,096	7,987,266	2,319,376

Whitsunday Water and Waste Annual Performance Plan



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ANNUAL PERFORMANCE PLAN - 2024/25

WHITSUNDAY COAST AIRPORT





OUR VISION

The vision for the Whitsunday Coast Airport is to provide the residents of, and visitors to the Whitsunday region with a world class aviation facility focused on the future.

With the key priority for long term growth of the airport into a commercial aviation precinct integrated into a road, rail and air transport and logistics hub.

The Airport development will be built on the pillars of safety, sustainability and security.

Commercial Business Unit

Aviation terminal services are managed within a Commercial Business Unit (CBU) of Whitsunday Regional Council, known as Whitsunday Coast Airport.

This Annual Performance Plan aligns with the regulatory standards outlined in the Local Government Regulation 2012 for CBUs and fulfils the reporting requirements stipulated by the same regulation.

Delegations

Whitsunday Coast Airport holds delegations in compliance with various legislation pertinent to its operations.

The Delegations Register for Whitsunday Coast Airport contains the delegated authorities for staff

in alignment with relevant laws and regulations governing Airport operations, safety standards, and environmental protocols.

Registers

The following registers are maintained by Council for Whitsunday Coast Airport:

- Register of Delegations
- Asset Register
- Environmental Risk Register
- Legal Register
- Risk Register

Unit Objectives

The objectives for the Whitsunday Coast Airport are to:

- Be an airport with the capacity for increased tourism;
- Have capacity to facilitate new routes for economic drivers of the area – tourism, natural resources, local business as well as accommodate the local regions need for its own visitors;
- Be at the forefront of future mining projects in the region;
- Grow the currently offered freight services to increase export of local produce nationally/internationally; and
- Establish a first-class facility with a long term, sustainable future.

Nature & Extent of Business Activity

Whitsunday Coast Airport is an important gateway due to its central position within the region and proximity to Airlie Beach and the Whitsunday Islands.

Tourism is a driving factor in the region's economy and the Whitsunday Coast Airport's location allows for it to be an integral part of boosting and maintaining this as a major economic driver.

Additionally, the airport's ample supply of land not required for airfield operations and its positioning adjacent to the North-South Coastal Railway line and Bruce Highway has created an opportunity to develop as an integrated transport and logistics hub that would service the region.

The airport's location also provides significant opportunity to provide services for mining towns within the region.

Whitsunday Coast Airport is owned by the Whitsunday Regional Council. Additional sub-leaseholders are:

- Qantas Group
- Virgin Australia
- Skytrans
- GSL Aviation
- Airservices Australia
- IOR Fuel Facility
- Viva Australia
- Taste Whitsundays
- Whitsunday Aero Club
- RSE Investments
- Heli-Engineering Pty Ltd

Non-Financial Targets

Non-financial targets include:

- Maintain a presence in existing markets.
- Introduction of new routes
- Development of an Asset Management Plan
- WCA are aiming for a 10% uplift of passengers which will take passenger numbers to 528,000 in the 24/25 financial year.



Major Capital Works (Proposed Major Investments)

Year	Description	Budget
2024/25	Sewerage Treatment Plant	\$1,170,000
2024/25	Terminal Roadway	\$600,000
2024/25	Bravo Taxiway Overlay	\$250,000
2024/25	Terminal Air-conditioning Upgrade	\$250,000
2025/26	Access Road Upgrade	\$300,000
2026/27	Runway Overlay	\$4,875,000
2027/28	Bravo Taxiway Overlay with Lighting	\$3,000,000
2028/29	Check Bag Screening Machine	\$500,000
2029/30	Terminal Building Upgrade	\$10,000,000
2030/31	Terminal Building Upgrade	\$10,000,000

Outstanding and Proposed Borrowings

The business activity will continue to repay its existing loan of \$24.5 million, which was secured in 2017 and a fixed interest rate to fund an upgrade of the runway. As at 30th June 2023 there is a balance of \$20.46M. WRC will repay \$1.07M in 2023/24 with an expected final payment date of June 2039. There are no further loans planned at this point in time.

Loan Balance as at	15 June 2023	2023/2024						20/05/2023
Loan	Opening Balance @ 30 June 2023	Additional borrowings	Repayments	Closing Balance	Interest Payments	Finance Costs	Final Due Date	Remaining Term
	\$	\$	\$	\$	\$	\$	\$	Years
	\$20,460,749	-	\$1,069,445	\$19,391,303	\$441,356	\$23,071	15 June 2039	16



Principal Assets

Whitsunday Coast Airport oversees a range of critical assets to facilitate its operations. These assets include:

TERMINAL BUILDING

Surrounding facilities include amenities such as public restrooms, cafe and carparking



RUNWAY, APRON & TAXIWAY MOVEMENT AREAS



HANGAR FACILITIES



Key Deliverables/Additional Services

Whitsunday Coast Airport provides essential services and additional offerings to meet the diverse needs of its stakeholders.

These include:

- The runway is lit with low intensity runway edge lights, spaced at a compliant spacing of 60m, while PAPI lights set for a 3° approach path are also provided for approach guidance.
- A single sided Precision Approach Path Indicator System is provided for both directions on RWY 11/29.
- The taxiway to the apron is installed with blue edge lighting. The holding point is indicated with yellow lights.
- Floodlighting is provided on the RPT apron. Apron floodlighting is connected to PAL. Manual switching for Apron Lighting is provided in the lighting cubicle. All lighting systems have a backup power system with a 13 second switchover timing.
- Navigation Systems - Navigational aids are supplied and maintained by Airservices Australia under the Airservices Australia Act.

The WCA has two pilot monitored navigation aids. A VHF Omni-directional Range (VOR) and Distance Measuring Equipment (DME).



Key Deliverables/Additional Services continued...

The VOR operates on VHF frequency 113.7 and is positioned on S 20 29.8 (Lat) E 148 33.2 (Long).

There are two existing published non-precision instrument procedures for the VOR, one over each respective ends on the runway, with holding over the aerodrome.

The DME operates on 113.7/84X and is co-located with the VOR. There is a published DME arrival divided into four sectors, providing guidance to on coming aircraft.

There are two published Global Navigation Satellite System (GNSS) approaches, one for each runway.

- Airfield Markings - The airport runway edge lights spaced at 60 meters. It also has Pilot Activated Lighting (PAL), controlled by radio on the airport Common Traffic aerodrome frequency.
- Aircraft Movement - The airport currently has daily RPT flights, servicing connections to Brisbane, Sydney, Melbourne, Sunshine Coast, Newcastle, Gold Coast and Cairns. Aircraft movements were 4,126 in the year ending December 2023. (Lime Intelligence). Between April 2022 and March 2023 data showed that 38% of aircraft movements at WCA were helicopter movements.

This is largely due to the on-site helicopter maintenance, training and charter business. RPT commercial aircraft movements account for 28% of all movements with 34% of aircraft activity comprising of general aviation, activity by the Royal Flying Doctor Service, the Aero Club, and private aircraft owners.

The Aero Club are located to the east of the passenger terminal, as well as additional private hangars and a hangar used by Heli Engineering. These hangars utilise Taxiway B to access the Runway.

- Passenger Movements - Lime Intelligence Aircraft Reporting recorded passenger numbers for the year ending December 2023 at 508,393 (Lime Intelligence).

WHITSUNDAY COAST AIRPORT AND THE COMMUNITY

Community Service Obligations

Airports in the region work closely with the Royal Flying Doctors Service with rebated fees for their landings.

Whitsunday Regional Council supports the Whitsunday Aeroclub, which is located on site at the Whitsunday Coast Airport and Aero Model Club located at the Bowen Aerodrome.

Cost of, and funding for, the Community Service Obligations (CSO)

Rebate of RFDS charged per annum - \$27,581

RACQ Rescue - \$1,909

Provision of community-based leases on aerodrome land - \$8,000

Royal Australian Airforce Landing Fees - \$25,459



AIR FORCE





FINANCIALS

Notional Capital Structure and Treatment of Surpluses

Whitsunday Coast Airport is a wholly owned Commercial Business unit of Whitsunday Regional Council. Whitsunday Coast Airport's notional capital structure is via 100% equity funding from Council.

Any surplus earned by a business unit of Council is returned as a dividend to Council. This return is in recognition that business units have been established to further the good governance of the region.

Funds earned by Council through dividends are utilised to provide enhanced services and infrastructure to the Whitsunday region.

Capital Works - Expenditure by Program

Year	Description	Budget
2024/25	Front terminal roadway upgrade	\$200,000
2024/25	Apron upgrade/second taxiway	\$500,000
2024/25	Bravo taxiway overlay	\$250,000
2024/25	Runway overlay	\$125,000
Total		\$2,570,000

Funding of Capital Works

For the 2024/25 financial year, the capital works program will be funded through a combination of Council contributions and Council borrowings.

Proposed Major Investments

Whitsunday Coast Airport master plan is in the final stages of completion which will allow for a detailed view on all major capital investments for the upcoming years. Once Master Plan is received in full, plans around future investments will be clearer with full cost analysis included.

Attachment 2.20.2 Annual Performance Plan - Whitsunday Coast Airport

Financial Targets

The Whitsunday Coast Airport will again seek to deliver a budgeted surplus by ensuring revenues are generated in line with budget and expenditure aligns to budget commitments.

WHITSUNDAY REGIONAL COUNCIL STATEMENT OF ORIGINAL BUDGET BY BUSINESS ACTIVITIES Income Statement for the periods ending 30 June	Whitsunday Coast Airport	
	Est Act 2024 \$	2024/25 \$
Operating revenue		
Rates and utility charges	(2,000)	(2,000)
Net rates and utility charges	(2,000)	(2,000)
Sale of goods and major services	8,886,007	9,292,602
Operational Government grants and subsidies	250,000	
Other recurrent income	1,976,363	2,055,000
Community service obligation revenue (*)	61,314	62,949
Total operating revenue	11,171,684	11,408,551
Operating expenses		
Employee benefits	(1,948,829)	(2,390,111)
Materials and services	(5,227,090)	(5,123,417)
Depreciation		
Property, plant and equipment	(1,708,359)	(1,639,278)
External finance costs	(464,500)	(439,600)
Total operating expenses	(9,348,777)	(9,592,406)
Surplus / (deficit) at period end	1,882,907	1,816,146
National Competition Policy Transactions	1,882,907	1,816,146
Retained surplus (deficit) at period end		
Community Service Obligations: (*)		
Royal Flying Doctors Services Landing Fees	27,581	27,581
RACQ - CQ Rescue Landing Fees	1,909	1,909
Royal Australian Airforce Landing Fees	25,459	25,459
Community Based Lease Fees	6,365	8,000
Total Community Service Obligation Revenue (*)	61,314	62,949
Capex	1,128,770	2,570,000

Reports to Council

Whitsunday Coast Airport reports to Council will contain both financial and non-financial information. Such information will be reported to Council either at ordinary meetings or at Council Briefings.

ANNUAL PERFORMANCE PLAN - 2024/25

FOXDALE QUARRY





OUR MISSION

To be the preferred supplier of quality quarry products throughout the Whitsunday Region.

To provide a safe and healthy working environment for our quarry workers, contractors and visitors.

The above mission statement encompasses the following key components:

Quality

- Be seen as the benchmark for the ongoing quarry operations
- Provide consistent product that meets required design specification
- Quality controlled by NATA accredited testing facility
- Ensure product meets client expectations

Safety

- Ensuring a safe workplace is maintained
- Minimising risks

Preferred Supplier

- Being known within the industry and to potential clients
- Providing reliable delivery – being able to meet demand and timely delivery of product
- Building relationships with your clients – ensuring the customer has a good experience and being flexible to their needs and requirements (e.g. opening hours, OMC materials)
- Providing products at commercially competitive rates

Products

- Focus on meeting demand for quarry products that have high margin
- Refrain from making products that are not economically viable to produce
- Ensure demand is driven predominantly by quality and not cost

Commercial Business Unit

Quarry excavation, crushing and material sales are conducted in a CBU of Whitsunday Regional Council known as Foxdale Quarry.

This Annual Performance Plan encompasses the requirements set out in the Local Government Regulation 2012 for CBU's, as well as the requirements for the annual report which is prepared in accordance with the Local Government Regulation 2012.

Delegations

As detailed in the Delegations Register, council has delegated specific authorities to the Manager Quarry. These delegations provide the appropriate levels of delegated authority so that Quarry services may operate with day to day autonomy.

The Register of Delegations are maintained by council's Corporate Governance function and are available on council's intranet or for inspection via request by the general community.

Registers

The following registers are maintained by Council for Foxdale Quarry:

- Register of Delegations.
- Operational Risk Register
- Asset Register

Unit Objectives

The quarry's predominant role is to meet the quarry product needs for Council operations and to service our external our client base.

The quarry's objective is to provide Council a return on investment. Whilst the Council client is treated preferentially (in both supply and rates charged), the external client base keeps the quarry operations focused as a commercial entity.

Foxdale Quarry also aims to:

- To provide a safe and healthy working environment for our quarry workers, contractors and visitors.
- To be financially independent, providing a commercial return to council.
- To be the preferred supplier of quality quarry products throughout the Whitsunday Region.
- To provide quality products at commercially viable rates.
- Strong long-term relationships with our customers ensuring a good experience and being flexible to their needs. Nature and Extent of Business Activity

Nature & Extent of Business Activity

The Foxdale Quarry operates a commercial business aligned with councils Vision and Mission and deploys fundamental business practices in accordance with the corporate values.

The quarry operates a three-stage crushing plant which specialises in the production of high-quality aggregates and road base materials. The targeted external markets for these products are major road and infrastructure projects, civil construction, housing development and concrete production plants.

Internally, the quarry focused markets are the annual rural road grading programs and council funded construction projects. Foxdale Quarry currently holds approximately 40% of the market share for the Proserpine area.



The quarry runs a three-stage crushing plant with two screen towers. All material sales are processed over our weighbridge which has a capacity of 60 tonnes. Materials produced are:

- Road Surfacing Aggregates
- Concrete Aggregates
- Drainage Aggregates
- Type 2 Road Bases
- Drainage and Gabion Rock
- Armour Rock
- Select Fill
- General Fill

All works are executed in line with NATA testing standards, TMR technical specifications and the Mining and Quarrying legislative requirements.

Non-Financial Targets

Foxdale Quarry must maintain Transport and Main Roads (TMR) Quarry certification and recertification which occurs every two years.

Foxdale quarry aims to develop and increase production from their free hold land which will decrease costs and ensure continuity of resource supply.

Major Capital Works (Proposed Major Investments)

There are no major capital works for Foxdale Quarry proposed in Council's annual capital budgeted (capex) program which was adopted in June 2024.

Outstanding and Proposed Borrowings

Foxdale Quarry has no outstanding or proposed future external borrowings from Queensland Treasury.



Principal Assets

WRC currently leases approximately 21.5 ha of land from the Department of Natural Resources (Lot 214 HR1475) on which the current quarry operations are located.

As a means of expanding the quarry resource, and to protect the future viability of continuing quarry operations, WRC purchased an adjoining freehold parcel (Lot 181 on SP137707) which has doubled the estimated quarry extractive resource and ensured continuity of production in the long term.

In addition, the purchase of Lot 301 on SP 253598 for stockpile management and storage has provided additional flexibility to quarry operations.

The quarry runs a three-stage crushing plant with two screen towers. The crusher is serviced by two front end loaders and feed material is supplied to the crushing plant by two excavators and one articulated dump truck.

In addition, the quarry has a pugmill to add water and or cement to road base to bring the material to optimum moisture content and stabilize it.

Foxdale quarry owns a mobile reclaimer screening unit which can screen overburden and shot rock. All material sales are processed over our weighbridge which has a capacity of 60 tonnes.

Key Deliverables / Additional Services

Foxdale Quarry is responsible for the provision of high-quality quarry materials for construction of infrastructure throughout the Whitsunday Region, including the following:

- NATA certified quarry materials meeting transport and main roads (TMR) technical standards.
- A safe and healthy working environment for our quarry workers, contractors and visitors
- Consistent stock levels and supply of quarry materials for projects and the public.
- Development of the quarry resource to ensure long term sustainability.
- Provision quality products at commercially viable rates.
- Provision of large armour rock for marine infrastructure and soil and slope stabilisation.
- Provision of pugged materials and cement stabilised road base materials.



Service Indicators

Customer levels of service are based on the following:

- Quarry product quality, which is independently assessed by an external NATA-certified laboratory
- Value for money, which is gauged from competitors' pricing and customer feedback

Technical levels of service are based on the following:

- Compliance with operational, safety and environmental requirements of Sales Permit for State Quarry Material (SP 201409005) and the relevant legislation
- Compliance with DTMR product quality standards
- Compliance with Mining and Quarrying Legislation

Our ability to maintain current service levels in future depends on the following:

- The ability to continue to produce high-quality product at the Foxdale site
- The ability to realise operational efficiencies in Quarry operations
- The ability to generate more profit from Quarry operations

Performance Indicator	Performance Measure	Target Threshold
Quality	Number of NATA non-conformance product testing	0
Machine Reliability	Annual crushing plant reliability	>80%
	Annual sales loader availability	>95%
Level of Service	Number of crushing plant machine hours per year	>1,900 hours
	Quarry material rock availability	>80% of the time
	Number of customer complaints received	0
Safety	Percentage of successful tenders won per year	>50%
	Number of high potential incidents	0
People	Number of reportable incidents	0
	Minimum staff resources available at any time	6
	Minimum annual number of staff undertaking further education and competency training	5

FOXDALE QUARRY AND THE COMMUNITY

Community Service Obligations (CS)

Foxdale Quarry has no community service obligations other than income tax where relevant.

Cost of, and funding for, the Community Service Obligations (CSO)

Nil

FINANCIALS

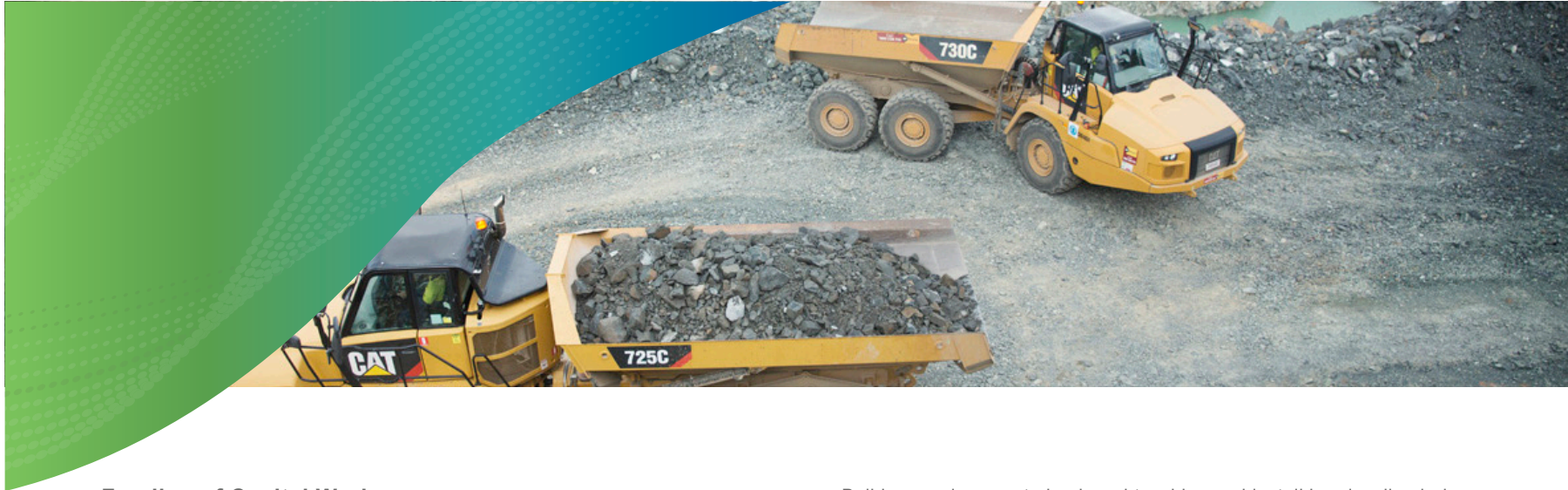
Notional Capital Structure, And Treatment of Surpluses

Foxdale Quarry is a wholly owned Commercial Business unit of Whitsunday Regional Council. Foxdale Quarry's notional capital structure is via 100% equity funding from Council. Any surplus earned by a business unit of Council is returned as a dividend to Council. This return is in recognition that business units have been established to further the good governance of the region. Funds earned by Council through dividends are utilised to provide enhanced services and infrastructure to the Whitsunday region.

Capital Works - Expenditure by Program

Note that the details included in the table below reflect the budget which was adopted by Council in June 2024.

Year	Description	Budget
2024/25	Quarry Plant Renewal Program	\$122,000
2025/26	Quarry Plant Renewal Program	\$125,000
2026/27	Quarry Plant Renewal Program	\$127,000
Total		\$374,000



Funding of Capital Works

For the 2024/25 financial year, the capital works program will be funded through revenue generated by the business activity.

Proposed Major Investments

Focus on developing the freehold resource on the adjoining freehold parcel of land (Lot 181 on SP137707) in accordance with the mine development plan.

A new haul road from the top of the hill to the crushing plant feed storage area requires further development to reduce steepness and requires widening.

Three new benches will be developed in accordance with the mine development plan to secure long term sustainability of the rock resource.

Material sourced from the freehold parcel does not incur a sales royalty and will improve the quarry's competitive advantage.

The key components of the project are:

- Drill and blast steep sections of the haul road to remove gradients over 12%.

- Bulldoze and excavate haul road to widen and install bund walls, drainage and emergency braking areas.
- Survey bench levels, drill and blast and excavation of roadways to access benches

Financial Targets

The table on the right outlines the estimated and projected financial performance for the quarry with no Community Service Obligations.

Foxdale Quarry Reports to Council

Foxdale Quarry reports to Council will contain both financial and non-financial information and such information will be reported to Council either at ordinary meetings or at relevant Council committees.

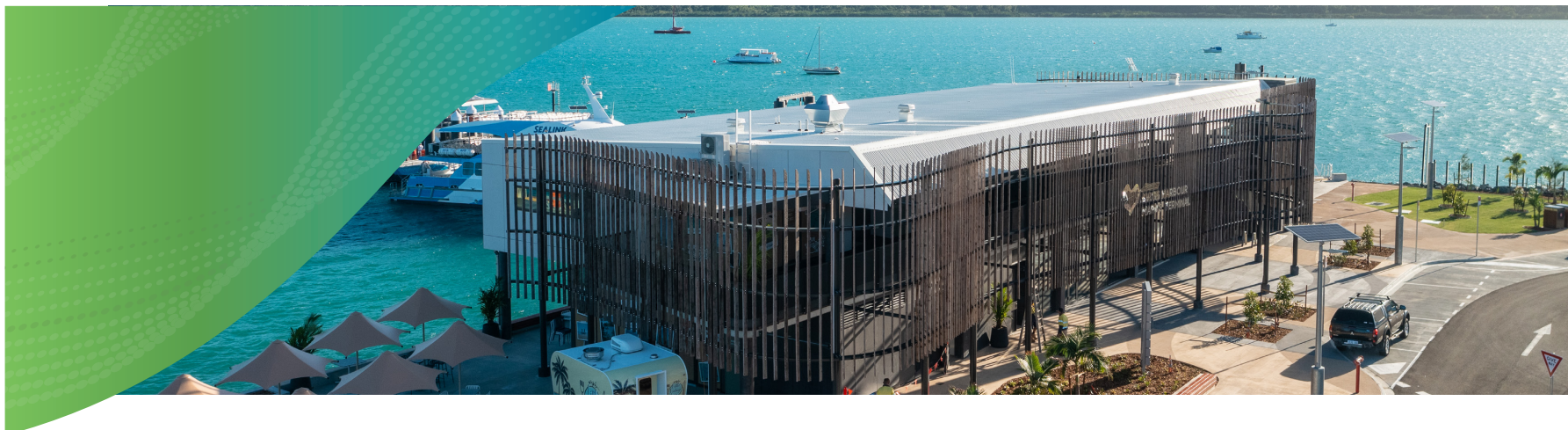


WHITSUNDAY REGIONAL COUNCIL STATEMENT OF ORIGINAL BUDGET BY BUSINESS ACTIVITIES Income Statement for the periods ending 30 June	Quarry Operations	
	Est Act 2024 \$	2024/25 \$
Operating revenue		
Net rates and utility charges	0	0
Sale of goods and major services	3,492,913	3,515,986
Other recurrent income	100,000	100,000
Total operating revenue	3,592,913	3,615,986
Operating expenses		
Employee benefits	(974,180)	(1,140,149)
Materials and services	(2,328,584)	(2,195,900)
Depreciation		
Property, plant and equipment	(142,285)	(142,285)
External finance costs	(15,000)	(15,000)
Total operating expenses	(3,433,049)	(3,493,334)
Surplus / (deficit) from operations	159,864	122,652
National Competition Policy transactions	159,864	122,652
Retained surplus (deficit) at period end		
Capex	120,000	122,000

ANNUAL PERFORMANCE PLAN - 2024/25

SHUTE HARBOUR MARINE TERMINAL





OUR VISION

The vision for the Shute Harbour Marine Terminal is to provide residents of and visitors to the Whitsunday region with a world class marine port facility focused on the future.

With the key priority for long term growth of Shute Harbour into a commercial marine port hub which includes the Grubby Bay Stage 2 development and a marine and cultural education centre, integrated with Whitsunday Coast Airport as a marine transportation and tourism hub.

The Shute Harbour development will be built on the pillars of safety, sustainability, and world class service.

Commercial Business Unit

Marine terminal services are managed within a Commercial Business Unit (CBU) of Whitsunday Regional Council, known as Shute Harbour Marine Terminal.

This Annual Performance Plan aligns with the regulatory standards outlined in the Local Government Regulation 2012 for CBUs and fulfills the reporting requirements stipulated by the same regulation.

Delegations

Shute Harbour Marine Terminal holds delegations in compliance with various legislation pertinent to its operations.

The Delegations Register for Shute Harbour Marine Terminal contains the delegated authorities for staff in alignment with relevant laws and regulations governing marine operations, safety standards, and environmental protocols.

The following registers are maintained by Council for Shute Harbour:

- Register of Delegations
- Asset Register
- Environmental Risk Register
- Legal Register
- Risk Register
- Register of Benefits

Unit Objectives

The objectives for the Shute Harbour Marine Terminal are to:

- Become the marine gateway to the Whitsunday islands by linking the services of the Whitsunday Coast Airport and the Shute Harbour Marine Terminal.
- Leverage Shute Harbour's unique geographic location to become an attractive access port for existing and future island resorts to utilise the Shute Harbour Marine Terminal for their passenger transfers.
- Establish Shute Harbour Marine Terminal as home port for several marine tourism and transfer operators.
- Establish Shute Harbour Marine terminal as a preferred cruise ship access port to further enhance the Whitsundays as a world class cruise ship stop-over destination, providing commercial benefit to community.
- Provide fuel dock services to establish Shute Harbour as an accessible, easy choice for the refuelling of Superyachts and larger vessels

Nature and Extent of Business Activity

Shute Harbour Marine Terminal is centrally located near the major resort islands in the Whitsundays. Islands include Long Island, Daydream Island, Hamilton Island, Hook Island, Hayman Island, Lindeman Island,

Whitsunday Island and the the world-renowned Whitehaven Beach.

Shute Harbour is an important gateway due to its central position within the Whitsundays region and proximity to Airlie Beach and the Whitsunday Islands.

Tourism is a major driving factor in the Whitsunday region's economy and the Whitsunda Coast Airport's location allows for it to be an integral part of boosting and maintaining this as a major economic driver.

Shute Harbour Marine Terminal is leased and operated by the Whitsunday Regional Council.

Additional sub-leaseholders are:

- Cruise Whitsundays
- Sealink
- Explore Group Australia/ Explore 74 Licensed Cafe
- Salty Dog Sea Kayaking
- Scamper / Whitsunday Waterbikes
- Island Transfers
- Ocean Rafting
- Elysian Resort
- Pioneer Adventures
- Reefstar Cruises
- MY Aleon – (The Helm)



Non-Financial Targets

Passenger Movement Targets

The latest estimates of passenger movement targets are as follows:

Year	Cruise Ship Passengers	Marine Tour Passengers	Resort Connections	Total Movements
2021/22	-	6,000	22,000	28,000
2022/23	35,000	85,000	35,000	155,000
2023/24	55,000	155,000	55,000	265,000
2024/25	80,000	200,000	70,000	350,000
2025/26	90,000	235,000	85,000	410,000
2026/27	110,000	270,000	100,000	480,000
2027/28	130,000	310,000	110,000	550,000

Shute Harbour Marine Terminal is estimated to accommodate approximately 350,000 passengers annually once established and fully operational in 24/25, further annual growth up to 2027/28 is illustrated in the above table.

These targets are conservative and are subject to decisions outside of Council's control (e.g., cruise ship visitation rates, Island partner and marine operator business decisions).

Major Capital Works (Proposed Major Investments)

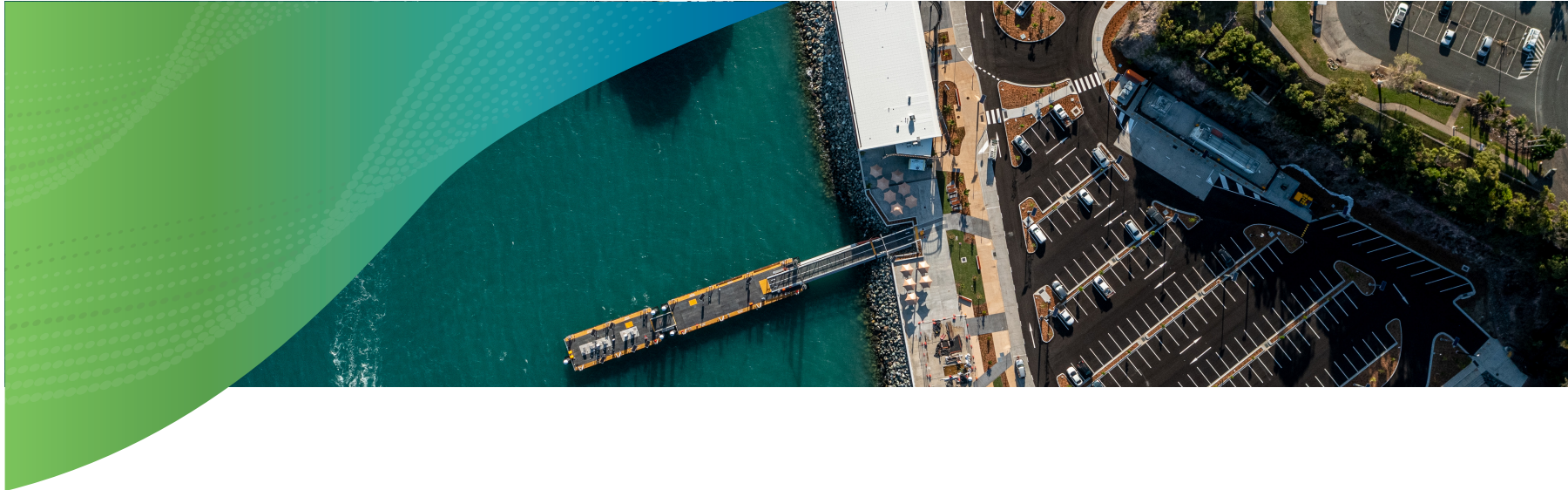
Year	Description	Budget
2024/25	Reef HQ and Cultural Education Centre	Design Year 1: \$200,000 / Build Year 2: \$1,500,000
2025/26	Alternative Fuels Port	Hydrogen, Solar and Electric, Ammonia Design Year 2: \$400,000 / Build Year 3: \$1,500,000
2024/25	Jetski Pontoon and Access	Design Year 1: \$50,000 / Build Year 2: \$250,000
2025/26	Finger 3 Berth Expansion	Design Year 2: \$500,000 / Build Year 3: \$2,500,000
2025/26	Additional Operators Storage Building	Design Year 2: \$100,000 / Build Year 3: \$400,000
2024/25	Upper Carpark – Boat Ramp Staircase	Design Year 1: \$50,000 / Build Year 2: \$500,000

Shute Harbour Marine Terminal is estimated to accommodate 350,000 passengers annually once established and fully operational in 2024/25

Service Indicators

KPI	Performance Indicator	Performance Measure	Target Threshold
Availability of Staff	Presence of staff members during operating hours	Count of staff members present on duty during operating hours	Staff presence 7 days a week during operating hours
Facility Cleanliness	Cleanliness and presentability of the terminal facility	Visual inspection of terminal cleanliness and presentation	Facility remains clean and presentable during hours
Berthing Assistance/ Guidance	Availability of berthing assistance and guidance services	Number of instances of berthing assistance and guidance provided	Berthing assistance available during opening hours
Fuel Services Accessibility	Availability of fuel concierge service and 24-hour self-assist fuelling services	Number of instances of fuel services provided	Fuel services accessible during operating hours
Security Services Coverage	Provision of security services after hours and monitoring through CCTV systems	Frequency of security patrols and CCTV monitoring	Regular security patrols and CCTV monitoring
Responsiveness to Inquiries	Timely response to email, phone, inquiries, and resolution of complaints	Average response time to email and phone inquiries; resolution time for complaints	Respond to inquiries within 24 hours; resolve complaints within 3 business days
VHF Marine Radio Monitoring	Monitoring and response to VHF Marine Radio channels during facility open hours	Frequency of monitoring and response to VHF Marine Radio channels	Continuous monitoring and response during opening hours
Expore 74 Cafe	Accessibility and operational hours the Expore 74 Licensed Cafe	Cafe operational hours and accessibility to the public	Cafe open 365 days per year during specified hours
Public Restroom Availability	Availability and accessibility of public restrooms	Availability and condition of public restrooms	Restrooms accessible 24/7, 365 days per year





Key Deliverables

Shute Harbour Marine Terminal provides essential marine services and additional offerings to meet the diverse needs of its stakeholders.

These include:

- Marine Transportation Services: Facilitating the movement of passengers and goods between the mainland and surrounding islands.
- Berthing Assistance: Offering guidance and support for vessels during docking and departure procedures.
- Fuel Dock Services: Providing vessel refuelling options, including superyachts and larger commercial vessels.
- Passenger Terminal Facilities: Ensuring comfortable and efficient experiences for travellers, including amenities such as restrooms, cafes and parking.
- Security Services: Implementing measures to safeguard visitors and assets, including CCTV monitoring and regular patrols.
- Collaboration with Local Authorities: Working closely with regulatory bodies and local agencies to ensure compliance with maritime laws and regulations.
- Tourism Promotion: Showcasing the natural beauty and attractions of the Whitsunday region to visitors, supporting the local tourism industry.
- Emergency Response: Participating in emergency preparedness and response initiatives to ensure terminal users' and surrounding communities' safety and well-being.

PRINCIPAL ASSETS

Shute Harbour Marine Terminal oversees a range of critical assets to facilitate its operations. These assets include:

MARINE INFRASTRUCTURE

Berths, docks and seawall: Providing docking facilities for various vessels, including ferries, tour boats, private yachts and cruise ship tenders.



FUEL DOCK SERVICES

Offering refuelling services for superyachts and larger vessels, ensuring accessibility and convenience.



TERMINAL BUILDINGS

Welcoming and accommodating passengers for island transfers, cruises, marine tourism activities and visitors to the function space.



SURROUNDING FACILITIES

Surrounding facilities include amenities such as public restrooms and a cafe and carparking.





SHUTE HARBOUR MARINE TERMINAL AND THE COMMUNITY

Community Service Obligations

Shute Harbour Marine Terminal supports VMR (Volunteer Marine Rescue), Queensland Water Police and Maritime Safety Queensland (MSQ) by allowing complimentary access and use of the marine berths and facilities to aid with emergency evacuations.

Shute Harbour also forms a key part of island evacuations as part of MSQ's emergency evacuation plans.

Cost of, and funding for, the Community Service Obligations (CSO)

\$20,400 per annum per berth if leased on a permanent basis.





FINANCIALS

Notional Capital Structure and Treatment of Surpluses

Shute Harbour Marine Terminal is a wholly owned Commercial Business unit of Whitsunday Regional Council. Shute Harbour Marine Terminal's notional capital structure is via 100% equity funding from Council. Any surplus a Council business unit earns is returned as a dividend to the Council. This return is in recognition of the fact that business units have been established to further the good governance of the region. Funds earned by the Council through dividends are utilised to provide enhanced services and infrastructure to the Whitsunday region.

Capital Works - Expenditure by Program

Year	Description	Budget
2024/25	Jetties, Pylons and other associated Marine Infrastructure Assets remediation works	\$3,650,000
2024/25	Holding Tank Waster Pump-Out Facility	\$100,000
2025/26	Jetski Pontoon Access	\$250,000
2025/26	Function Space Enhancements	\$250,000
2025/26	Backup Water Tank	\$500,000
2025/26	Finger 3 Berth Expansion	Design Year 2: \$300,000 Build Year 3: \$500,000 Build Year 4: \$2,500,000
2025/26	Reef HQ and Cultural Education Centre	Design Year 2: \$200,000 Build Year 3: \$1,500,000
2025/26	Additional Operators Storage Building	Design Year 2: \$100,000 Build Year 3: \$400,000
2026/27	Alternative Fuels Port	Hydrogen, Solar & Electric Ammonia Design Year 3: \$400,000 Build Year 4: \$1,500,000



Funding of Capital Works

For the 2024/25 financial year, the capital works program will be funded through a combination of contributions from the Council's budget and, if applicable, grants secured for specific projects.

Proposed Major Investments

- Shute Harbour's investment initiatives aim to enhance infrastructure and services through various projects:
- Function Space Enhancements: Improve revenue, customer experience, and service offerings.
- Gangway Cover Installation: Enhance guest experience, weather protection, and operational efficiency.
- Marine Sullage Pump-Out Facility: Address environmental conservation and regulatory compliance.
- Bulk water dispensing: Support Island partners by providing essential services.
- Reef HQ and Cultural Education Centre: Create

an educational facility focusing on the Great Barrier Reef and regional indigenous culture to promote conservation.

- Alternative Fuels Port: Advance sustainable marine fuel solutions and reduce reliance on traditional fossil fuels.
- Finger 3 Berth Expansion: Expand berthing options for vessels, enhancing accessibility.
- Additional Operators Storage Building: Increase storage capacity for tenants/leaseholders, potentially boosting revenue.
- Upper Carpark Staircase Enhancement: Improve accessibility to the upper carpark area.
- Bulk Water storage – Provide reserve water supply to ensure uninterrupted water supply during outages.

Financial Targets

Shute Harbour Marine Terminal is estimated to fully establish from a commercial perspective by financial year 24/25 following the completion of the Small Tourism Operators building.

For 24/25 Shute Harbour is expected to achieve \$4.9M in revenue. This is an 8% increase on the 23/24 \$4.6M budget.

Shute Harbour Marine Terminal Reports to Council

Shute Harbour Marine Terminal reports to Council will contain both financial and non-financial information. Such information will be reported to Council either at ordinary meetings or at relevant Council committees.



WHITSUNDAY REGIONAL COUNCIL STATEMENT OF ORIGINAL BUDGET BY BUSINESS ACTIVITIES Income Statement for the periods ending 30 June	Shute Harbour Marine Terminal	
	Est Act 2024 \$	2024/25 \$
Operating revenue		
Rates and utility charges	(39,700)	(39,700)
Net rates and utility charges	(39,700)	(39,700)
Sale of goods and major services	4,613,375	4,945,173
Other recurrent income	(7,123)	5,600
Community service obligation revenue (*)	20,400	20,400
Total operating revenue	4,586,952	4,931,473
Operating expenses		
Employee benefits	(660,214)	(678,751)
Materials and services	(3,533,444)	(3,675,686)
Depreciation		
Property, plant and equipment	(923,306)	(975,238)
Right of use assets	(15,338)	(15,338)
External finance costs	(27,068)	(27,068)
Total operating expenses	(5,159,370)	(5,372,081)
Surplus / (deficit) at period end	(572,418)	(440,608)
National Competition Policy Transactions		
Retained surplus (deficit) at period end	(572,418)	(440,608)
Community Service Obligations: (*)		
Volunteer Marine Rescue - complementary 12 metre berth fee	10,200	10,200
Maritime Safety Queensland - complementary 12 metre berth fee	10,200	10,200
Total Community Service Obligation Revenue (*)	20,400	20,400
Capex	1,451,381	3,950,162

ANNUAL PERFORMANCE PLAN - 2024/25

WHITSUNDAY HOLIDAY PARKS





OUR VISION

Whitsunday Holiday Parks are a group of holiday parks located in the magnificent Whitsunday Region. Our park locations are in un-serviced locations, aimed at showcasing the diversity and increasing visitation to the region.

Our key priority is ensuring long term growth and expansion, with a specific focus on driving tourism into the region and supporting community spend in region.

Whitsunday Holiday Parks are managed on the pillars of safety, sustainability and world class service.

Commercial Business Unit

Holiday park services are managed within a Commercial Business Unit (CBU) of Whitsunday Regional Council, known as Whitsunday Holiday Parks.

This Annual Performance Plan aligns with the regulatory standards outlined in the Local Government Regulation 2012 for CBU's and fulfills the reporting requirements stipulated by the same regulation.

Delegations

Whitsunday Holiday Parks holds delegations in compliance with various legislation pertinent to its operations. The Delegations Register for

Whitsunday Holiday Parks contains the delegated authorities for staff in alignment with relevant laws and regulations governing holiday park operations, safety standards, and environmental protocols.

The following registers are maintained by Council for the Whitsunday Holiday Parks:

- Register of Delegations
- Asset Register
- Environmental Risk Register
- Legal Register
- Risk Register
- Register of Benefits

Attachment 2.20.5 Annual Performance Plan - Whitsunday Holiday Parks

Unit Objectives

The objectives for the Whitsunday Holidays Parks are to:

- Rebrand the existing three holiday parks under the Whitsunday Holiday Parks master brand, including website, collateral and signage.
- Ongoing development of new revenue streams by actively marketing the holiday parks by advertising, marketing and wholesale sales.
- Complete a precinct master plan for all holiday parks and actively seek grant funding opportunities to implement precinct master plans.
- Actively investigate at least two additional unique holiday park locations, to increase total parks under the brand to five.
- Evaluate current condition reports and work on replacement quantity survey estimates.
- Renewal capital program implementation.
- Focus on upscaling parks by implementing self-contained cabins, leading to higher yield and return per m².
- Diversify revenue by seeking opportunities with recreational clubs such as golf courses, swimming pools, bowls clubs and tennis clubs.
- Implement rate strategy and clarity around park rules to ensure higher yield and leisure market focus.

Nature and Extent of Business Activity

Lake Proserpine Campground: Lake Proserpine is situated 24km inland from Proserpine and is an ideal spot for water sports and

freshwater fishing. Lake Proserpine is renowned as home to 1m plus b/l Barramundi which can be fished all year round!

Facilities: 120 non-powered bush camping sites, amenities with disability access, BBQ facilities, designated fire pits, pontoon jetty in campground, boat ramp and jetty, on-site fully serviced kiosk, glamping tents, non-motorised watersports, Zego powered boats, lake fishing and watersports

Proserpine Tourist Park: Proserpine is 263km south of Townsville, 126km north of Mackay and only a short 20-minute drive to Airlie Beach or Lake Proserpine. The only caravan park in Proserpine, the park is situated in a peaceful location off the highway, perfectly placed next to the free Proserpine swimming pool and water park.

Facilities: 56 powered sites, 16 unpowered sites, 2 cabin, amenities with disability access, BBQ facilities. Nearby swimming pool, Proserpine Golf Course, tennis courts and playground.

Wangaratta at the Beach Caravan Park: Bowen is located 200km south of Townsville, 180km north of Mackay and only a 45-minute drive to Airlie Beach or Proserpine. Situated on the shores of Edgumbe Bay, it is renowned for its laidback lifestyle, tropical weather, beautiful beaches and the Big Mango. The park is located within walking distance to the beach with ocean views from some sites and it sits adjacent to the oceanfront Bowen Golf Course.

Facilities: 84 powered sites, 10 unpowered sites, freshwater inground swimming pool, amenities with disability access, 2 cabins, BBQ facilities. Nearby Bowen Golf Course, skatepark, playground, beach, cinema.





Non-Financial Targets

Visitor Number Targets

The latest estimates of visitor number targets are as follows:

Year	Wangaratta	Proserpine	Lake Proserpine	Total Guests WHP
2021/22	36,477	30,280	10,110	76,867
2022/23	37,470	33,074	22,500	93,044
2023/24	36,880	33,376	30,680	100,936
2024/25	44,256	40,051	36,816	121,123
2025/26	48,682	44,056	44,179	136,917
2026/27	53,550	48,462	53,015	155,027
2027/28	58,905	53,308	63,618	175,831

Major Capital Works (Proposed Major Investments)

Year	Description	Budget
2024/25/26 (Grant dependant)	Lake Proserpine Commercialisation Project	Design Year 1: \$200,000 Build Year 2: \$200,000 Build Year 3: \$2,025,000
2025/26	Holiday Park Self Contained Cabins	Design Year 2: \$50,000 per park Build Year 3: \$450,000 per park

Outstanding and Proposed Borrowings

No current loans or proposed loans over the next 10 years. Council operates a central treasury function and will provide working capital as required.



Key Deliverables/Additional Services

Whitsunday Holiday Parks provide holiday park services and additional offerings to meet the diverse needs of its stakeholders.

These include:

- Reservation and Check In/Out services: Handling of all reservation, check in and out, cashiering/ payment functions, banking and reporting for the holiday parks.
- Cabins, Amenities and Shared facilities: Ensuring cleaning and maintenance of all cabins, sites, amenities, communal shared facilities to ensure a comfortable experience for guests.
- Kiosk Stocking and Sales: Provisioning, ordering and stocktakes of kiosk supplies and merchandise range where applicable.
- Security Services: Implementing measures to safeguard visitors and assets, including monitoring parks and regular patrols.
- Collaboration with Local Authorities: Working closely with regulatory bodies and local agencies to ensure compliance with laws and regulations.
- Tourism Promotion: Showcasing the natural beauty and attractions of the Whitsunday Region to visitors, supporting the local tourism industry.
- Emergency Response: Participating in emergency preparedness and response initiatives to ensure holiday park users' and surrounding communities' safety and well-being.

PRINCIPAL ASSETS

Whitsunday Holiday Parks oversees a range of critical assets to facilitate its operations. These assets include:

LAKE PROSERPINE CAMPGROUND

1 kiosk, 3 amenities blocks with disability access, 120 unpowered sites, pontoon, water tanks, septic tanks and vehicle wash bay, 12 fire pits, 1 generator.



PROSERPINE TOURIST PARK

1 amenity block with disability access, 56 powered sites, 16 unpowered sites, 2 cabins, 1 office, 1 communal BBQ facility, 1 laundry and 2 communal kitchens.



WANGARATTA AT THE BEACH CARAVAN PARK

1 amenity block with disability access, 84 powered sites, 10 unpowered sites, 1 caretakers residence, 1 office, 1 freshwater inground swimming pool, 1 communal BBQ facility and kitchen.

