

Purpose:

Guests must read and acknowledge these terms and conditions during the online check-in process. The following rules must always be abided by. Breaches may result in expulsion, fines or refusal of future entry.

Additional Site Requirements

- Stay at your own risk. No onsite caretaker is present. Council accepts no liability for theft, loss, damage or injury
- CCTV operates 24/7 for security surveillance
- Vehicles must park in designated areas only
- Onsite bookings only – to register your visit whitsundayholidayparks.com.au

1. Eligibility & Vehicle Requirements

By entering this area, you agree to the following:

- Vehicles must be fully self-contained to use this site
- Fully self-contained vehicles are fitted with on-board toilet, shower and sink
- Facilities must be built into the vehicle and plumbed in. Portable or separate items do not qualify
- Vehicles that do not meet this standard cannot stay at this park
- This site is strictly a rest stop only – maximum stay: 48 hours, departure by 10:00am and no return visits within 48 hours
- Stay at your own risk – no onsite caretaker is present

2. Behaviour Expectations

- Campers must behave in a respectful, non-disruptive manner.
- Abusive, aggressive or anti-social behaviour towards staff or other campers will result in immediate removal.
- Alcohol consumption must be moderate and controlled.

3. Noise & Quiet Hours

- Quiet hours: 7:00pm – 8:00am
- No generators
- No loud music or parties at any time

4. Animals and Pets

- All animals and pets must always be on-leash and under effective control at all times
- Owners must pick up and correctly dispose of animal waste
- Aggressive animals or repeated nuisance will result in removal from the site

5. Waste Management

- All rubbish must be disposed of in the provided bins
- Illegal dumping of greywater, toilet waste or rubbish will result in enforcement under Whitsunday Regional Council
- No use of public sinks as showers

6. Environmental Protection

- No fires, fire pits or coals
- No damage to vegetation or trees
- No tampering with irrigation, taps or property equipment

7. Parking & Site Protection

- Vehicles must park within designated areas only
- Driving through fences or restricted zones is prohibited

8. Maximum Stay & Departures

- Strict 48-hour maximum stay
- Campers departure time is 10:00am
- No return visits within 48 hours

9. Closure Requirements

- Campers must comply immediately with any closure direction due to weather, maintenance or safety
- Failure to leave during official closure will result in fines
- Boggie recovery is the responsibility of the vehicle owner
- Operational Period (seasonal only): Open from 1 April to 30 November each year and closed outside of this period

10. Enforcement

All authorised officers under Whitsunday Regional Council can:

- Request proof of self-contained status
- Issue infringement notices for non-compliance
- Direct immediate removal from the site
- Escalate enforcement action as required
- Close the park at any time, in full or in part, at the discretion of authorised officers



Acceptance of Terms & Conditions

By entering this site, you acknowledge and agree to the terms and conditions of the Proserpine RV Park. If any person is found to be in breach of these conditions, they may be directed to leave the site immediately.