

COUNCIL POLICY			
Date Adopted by Council	8 December 2021	Council Resolution	OM2021/12/08.07
Effective Date	8 December 2023	Next Review Date	8 December 2023
Responsible Officer(s)	Manager Governance	Revokes	LSP_OMCEO_29

Purpose

To protect the community, Whitsunday Regional Council and its workers against foreseeable risks through developing a whole of enterprise culture of risk awareness, plans that reduce our risk exposure and systems that provide information to assist in informed decision making, maximising asset potential and enhancing wellbeing.

To practice in risk management by implementing a culturally effective and efficient risk management program which has been developed in accordance with Standards Australia AS/NZS ISO 31000 2018 Risk Management: Principles and Guidelines.

Scope

This policy applies to all staff, suppliers and contractors.

Applicable Legislation

Chapter 5, Part 1, Section 164(1) (a) and (b) of the Local Government Regulation 2012

Policy Statement

1. Whitsunday Regional Council will develop and maintain a risk management program to ensure that sound risk management practices and procedures are fully integrated into its strategic and operational processes and day to day business practices.
2. The Council will also develop and maintain a Business Continuity Management Program to reduce the impact of disruptions to services and to ensure that business objectives can continue to be met for the benefit and protection of Council's:
 - 2.1 ratepayers, residents, customers, clients and other stakeholders;
 - 2.2 employees and community volunteers;
 - 2.3 natural and built environment;
 - 2.4 quality of service delivery;
 - 2.5 assets and intellectual property;
 - 2.6 contractual and statutory obligations;
 - 2.7 image and reputation.
3. Council is committed to:
 - 3.1 Utilising the principles and guidelines outlined in the Standard;
 - 3.2 Promoting a culture within Council of awareness and active management of risks;
 - 3.3 Providing regular education to its staff in risk management practices; and

3.4 Implementation of these principles in Council's operations through the Risk Management Framework, as adopted by Council.

4. Employee obligations

4.1 Risk management will be a core responsibility for all staff and will be incorporated into the employees' key performance indicators.

4.2 Risk management is a continuous process demanding awareness and a proactive attitude from each of Council's employees and outsourced service providers.

5. Implementation

Implementation commences with risk identification, followed by risk evaluation and the development of cost-effective and practical management measures within the framework of the Council's Risk Management Framework developed and maintained by the Council's Governance Unit.

Definitions

Risk Management is the identification, assessment, and prioritisation of risks (defined in ISO 31000 as the effect of uncertainty on objectives, whether positive or negative) followed by coordinated and economical application of resources to minimise, monitor, and control.

The probability and/or impact of unfortunate events or to maximise the realisation of opportunities. Risks can come from uncertainty in service delivery, threats from project failures (at any phase in design, development, production, or sustainment lifecycles), legal liabilities, hazard risk, accidents, natural causes and disasters as well as deliberate attack, or events of uncertain or unpredictable root-cause.

Standard is the Australian/New Zealand standard developed by Standards Australia as AS/NZS ISO 31000:2018 Risk Management Principles and Guidelines which addresses the entire management system that supports the design, implementation, maintenance and improvement of risk management processes.

Related Documents

Standards Australia AS/NZS ISO 31000 2018 Risk Management: Principles and Guidelines.
Risk Management Framework

Human Rights Compatibility Statement

This Policy has been assessed as compatible with the Human Rights protected under the *Human Rights Act 2019*.