

# Technical Levels of Service/Operations Plan Parks & Gardens





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Revision 2

## **1.0 INTRODUCTION**

Parks and open space provide for the health and wellbeing of the residents within its community. They also provide important contact points, which helps to develop and strengthen the social cohesiveness. Council assets, infrastructure and services enable both community members and visitors to enjoy an organised and safe environment whilst following the "Live, Work, Play and Invest" vision of the 2011-2021 Whitsunday Regional Council Community Plan. These assets deliver a high standard of living to the community, with a wide variety of lifestyle options.

This document addresses the technical levels of service for relevant Whitsunday Regional Council (WRC) Parks & Gardens (P&G) asset classes, and the operations required to meet these levels of service (LOS). It defines the existing service quality and how it shall be measured, with further research being completed for the 2020/21 revision of the Technical LOS document.

The Parks & Gardens Branch works closely with all other Council Branches to ensure the levels of service provided to an asset matches the community's expectations, Council's financial resources and certifies that technical levels of service are adhered to.

Criteria definitions for each of the hierarchy levels will be addressed by this document.

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## 2.0 SYNOPSIS

There are four components required to create an efficient and effective operation, which assists with meeting the WRC Operational Plan and Strategic Asset Management Plan (SAMP) and provides a productive level of service. These include (in no order of importance):

- The Parks & Gardens Assets what assets you have and manage, to provide your service to the community.
- The Employees who you have, to get the job done and create Council's vision for the community.
- Fleet & Plant the tools to get the job done, to create the vision.
- Levels of Service an agreement and an understanding of what the community and Council expectations are and how this will be achieved by the Parks & Gardens Branch.

#### 2.1 PARKS & GARDENS ASSETS

The Whitsunday Regional Council manages a total land area of approximately 23,862 square kilometres (Corporate Plan 2014-19, page 8) with a population of 33,778 (ABS, 2016 Census QuickStats). There are 120 parks listed as part of Council's operational open space areas, covering an area of 537 hectares. This does not include open space contained within Council's road reserves, easements and entry statements.

The table below identifies the area and assets managed by Parks & Gardens Branch:

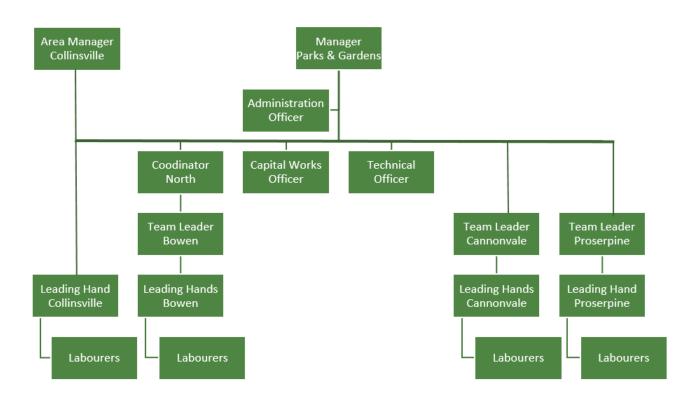
| Parks & Gardens Statistics    |        |
|-------------------------------|--------|
| Population                    | 33,778 |
| Region (sq.km.)               | 23,862 |
| Parks/Open Space Area (ha)    | 537    |
| Parks/Open Space (number)     | 120    |
| Parks containing playgrounds  | 42     |
| Playgrounds (number)          | 93     |
| Playground Equipment (pieces) | 156    |
| Exercise Equipment (pieces)   | 35     |
| Park Furniture (pieces)       | 3712   |
| Cemeteries                    | 3      |
| Sport & Recreation Facilities | 7      |
| Sporting Equipment (pieces)   | 100    |

N.B This table is based on information contained within the Asset Register as at March 2020.

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#### **2.2 EMPLOYEES**

The Parks & Gardens Branch consists of 35 Council employees. The Parks & Garden's operational hierarchy is displayed below:



| Position Title               | Position Description  |
|------------------------------|---|
| Manager – Parks &<br>Gardens | Manages the overall operations of the P&G Branch to ensure<br>effective, safe and efficient delivery of the Levels of Service.<br>Assists with the development of Council's Corporate Plan,<br>policies and procedures. Implements the Parks and Gardens<br>Asset Management Plan and the annual P&G operational<br>expenditure budget. Oversees all capital works and major<br>projects within the P&G Branch. |
| Administration Officer       | Provides administrative support to the P&G Branch, including<br>dealing with correspondence and administrative matters,<br>prepares financial documentation, agendas, minutes, develops<br>and implements procedures and workflows and assists in<br>preparation and compilation of Operational Plan and Levels of<br>Service documentation.  |
| Capital Works/WHS<br>Officer | Coordinates capital works project delivery associated with<br>construction of P&G assets, including procurement and tender<br>processes, contract management (both operational and capital),<br>financial management and risk management, also coordinates<br>Work Place Health and Safety for the P&G branch.  |
| Technical Officer            | Manages and develops the P&G asset register including the correlation of statistics and maintenance information for those assets, ensuring that the data is current and correct. Provides this information to the Manager for budgetary & planning purposes. Co-ordinates parks and playground repairs.   |

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| Position Title (cont.) | Position Description (cont.)   |
|------------------------|--|
| Coordinator - North    | Provides coordination and management of the Northern Region<br>of P&G to achieve performance objectives and ensure the<br>direction of Management and Council are met. Assists with the<br>implementation of relevant policies and delivery of maintenance<br>programming.   |
| Team Leader            | Administers leadership and coordination of the P&G field crews<br>and correlates statistical information to assist with measuring the<br>unit's LOS quality. Assists with the implementation of the P&G<br>Asset Management Plan and maintenance programs. Oversees<br>the efficient maintenance and servicing of the cemeteries.  |
| Leading Hand           | Supervises the P&G crew in day-to-day operations. Ensures that<br>the grounds, parks and gardens are presented to residents and<br>visitors in the best possible health and quality for the long term.<br>Ensures that infrastructure within the parks and gardens are<br>maintained to ensure ongoing operation and safety. Proposes<br>new landscaping and development to enhance established parks<br>and garden areas. |
| Labourer               | Provides labouring duties associated with construction,<br>establishment and maintenance of Parks and Gardens<br>infrastructure, also provides feedback to Leading Hand of any<br>asset related issues identified within Council areas. Other tasks<br>include mowing, slashing, weed spraying, irrigation maintenance,<br>general litter pickup and graffiti removal.   |

### 2.3 FLEET & PLANT

The fleet and plant identified in the table below are essential to the operations of the Parks & Gardens Branch.

|                | Bowen | Cannonvale | Collinsville | Proserpine |
|----------------|-------|------------|--------------|------------|
| Trucks         | 5     | 4          | 1            | 1          |
| Utes           | 3     | 1          | 1            | 3          |
| Cab Mowers     | 1     | 2          | -            | 2          |
| Ride-on Mowers | 5     | 3          | 3            | 2          |
| Spray Rigs     | 1     | 1          | -            | 1          |
| Trailers       | 5     | 2          | 1            | 1          |
| Loader         | 1     | -          | -            | -          |
| Small Plant    | 30    | 33         | 15           | 24         |

Daily logbook inspections are to be completed and sent to the Team Leader, who will then forward them on to the Workshop Supervisor. Duty-of-care towards Plant is the responsibility of the operator. Plant should be checked daily after use and any defects reported immediately to the Team Leader.

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### 2.4 LEVELS OF SERVICE - AN OVERVIEW

As part of Council's Parks & Gardens Asset Management Plan (AMP), each park within the region has been allocated a Hierarchy Classification which will influence the park's overall LOS and the infrastructure provided within it. This helps to deliver consistency across the region with a LOS reflective of the community and Council expectations for that classification of park. The Council LOS also correlates with the State Government's classifications for District and Regional Recreation Parks, and District and Regional Sports Parks. According to the hierarchy classification given to the park an inspection schedule is carried out to maintain this classification.

This LOS document contains the branch's minimum commitment to asset inspections, however if an officer notices a defect in a park, it should be noted and raised with the relevant supervisor as soon as is practicable.



## 3.0 LEVELS OF SERVICE - IN DETAIL

This document has been created as part of the process to streamline and improve the management of P&G assets and is to be used in the undertaking of operational duties by staff. The LOS will be used to train new and existing staff, and to set clear expectations of duties to be performed. The definitions below are currently based on combining criteria from several different levels of these classifications into one.

|   | Hierarchy<br>Classification            | Definition  |
|---|--|---|
| 1 | High Profile<br>Regional Park          | <ul> <li>This level of park is a drawcard to the community for local, state &amp; international tourism, whether it is inland or coastal.</li> <li>Park is used for regional community events.</li> <li>They are intangible assets – they are not businesses but create income for community and region.</li> <li>Guidelines for embellishment: <ul> <li>Playground/s</li> <li>BBQ/s</li> <li>Shelters</li> <li>Amenities</li> <li>Structures</li> <li>Irrigation</li> <li>Mulched garden beds</li> <li>Manicured lawns</li> <li>Dog park areas</li> <li>Exercise equipment</li> <li>Shade trees</li> <li>Park furniture</li> </ul> </li> </ul> |
| 2 | High Profile District<br>Park/Cemetery | <ul> <li>This level of park is a drawcard for local and surrounding communities.</li> <li>Includes cemeteries.</li> <li>Park is used for local neighbourhood events.</li> <li>Guidelines for embellishment: <ul> <li>Playground/s</li> <li>BBQ/s</li> <li>Shelters</li> <li>Amenities</li> <li>Structures</li> <li>Irrigation</li> <li>Mulched garden beds</li> <li>Manicured lawns</li> <li>Dog park areas</li> <li>Exercise equipment</li> <li>Shade trees</li> <li>Park furniture</li> </ul> </li> </ul>   |

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|   | Hierarchy<br>Classification                | Definition (cont.)   |
|---|--|--|
|   | (cont.)                                    |  |
| 3 | Medium Profile<br>Open Space/Local<br>Park | <ul> <li>This level of park provides the immediate surrounding residents with an open space, green area for them to relax, exercise, and sometimes simply find a bit of solitude.</li> <li>Medium Profile Open Space/Local Park also includes road reserves adjacent to State highways or major thoroughfares through townships, which do not contain park embellishments.</li> <li>Guidelines for embellishment prior July 2018:         <ul> <li>Playground</li> <li>Amenities</li> <li>Mulched garden beds</li> <li>Grassed areas</li> <li>Shade trees</li> <li>Park furniture</li> </ul> </li> <li>Guidelines for embellishment after July 2018:         <ul> <li>Mulched garden beds</li> <li>Grassed areas</li> <li>Shade trees</li> <li>Park furniture</li> </ul> </li> </ul> |
| 4 | Low Profile Open<br>Space                  | <ul> <li>Walking tracks &amp; conservation parks provide scenic natural environments for members of the community to inspire and motivate their fitness.</li> <li>Guidelines for embellishment prior July 2018:         <ul> <li>Grassed areas</li> <li>Shade trees</li> <li>Park furniture</li> </ul> </li> <li>Guidelines for embellishment after July 2018:         <ul> <li>Grassed areas</li> <li>Shade trees</li> <li>Park furniture</li> </ul> </li> <li>Grassed areas         <ul> <li>Grassed areas</li> <li>Shade trees</li> <li>Easements &amp; Firebreaks</li> </ul> </li> </ul>   |
| 5 | Sport & Recreation<br>Facility             | <ul> <li>Sport &amp; recreation is essential to maintaining a healthy, active lifestyle. These facilities improve fitness, well-being and social cohesiveness.</li> <li>These resources are a combination of both district and regional facilities.</li> <li>Guidelines for embellishment: <ul> <li>Playground</li> <li>Shelters</li> <li>Amenities</li> <li>Structures</li> <li>Sporting equipment</li> <li>Irrigation</li> <li>Grassed areas</li> <li>Shade trees</li> <li>Park furniture</li> </ul> </li> </ul>   |

### **3.1 PARK ASSETS**

P&G assets are to be presented in a safe, functional and aesthetically pleasing manner. It is the intention that each P&G asset will be identified with an identification plate or sticker, specifying the Asset ID and Council contact number for reporting of any damage or malfunctions. All P&G assets will be mapped and identified in the WRC mapping system. P&G asset condition ratings are carried out in conjunction with the Assets valuation process. A four-year cycle which began in November 2018, where an external contractor Condition Rated and valued ALL P&G assets. Annually, for the next three years, P&G officers will condition rate the assets for budgetary purposes. P&G assets are divided into the following Categories and Sub-categories:

| Parks & Open Space             | ce  |
|--------------------------------|---|
| CATEGORY                       | SUB-CATEGORY  |
| Park Furniture                 | Seat  |
|                                | Table   |
|                                | Waste   |
|                                | BBQ   |
|                                | Furniture General (e.g. flagpoles, stinger stations, bike racks)                    |
|                                | Signs   |
|                                | Park Lighting   |
| Structures                     | Shelter (Hard - skillions, BBQ shelters, picnic setting shelters, gazebo, rotundas) |
|                                | Soft Shade (Soft - shade sails & pole shade shelters)                               |
|                                | Park Structures (grandstands, platform, water features etc.)                        |
|                                | Memorials & Artwork   |
|                                | Wall - Concrete/Stone/Brick (Inc. columbariums, town entry signs & retaining walls) |
|                                | Barrier   |
| Playgrounds                    | Playground Equipment  |
|                                | Playground Area (e.g. softfall, fence & edging)                                     |
| Services/Utilities             | Electrical (switchboard, solar & power outlets)                                     |
|                                | Water Tank (Reservoirs for grey water irrigation)                                   |
|                                | Water (e.g. water fountains, showers & taps)  |
|                                | Park Irrigation (e.g. main controllers & underlying infrastructure)                 |
| Sports                         | Exercise Area   |
|                                | Fitness Equipment   |
|                                | Sport Equipment (e.g. goal posts, cricket nets, shot put circles)                   |
|                                | Hardstand (e.g. asphalt & surfaced courts, skate bowls, skate rinks)                |
| Trees                          | Statement Green Assets  |
| his is information is as of Ma | arch 2020   |

Parks & Gardens Asset Categories

This is information is as of March 2020

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### 3.2 SCHEDULED PARK INSPECTIONS PER YEAR

Park inspections will be completed visually on a schedule as per the table below, depending on park use and hierarchy status. The inspections are to be carried out by Team Leaders and are used to determine scheduling of upcoming works and to identify any defects with park assets.

|  | High Profile<br>Regional<br>Park/ Facility | High Profile<br>District Park/<br>Cemetery | Medium<br>Profile Open<br>Space/ Local<br>Park | Low Profile<br>Open Space                    | Sport &<br>Recreation<br>Facility                               |
|--|--|--|--|--|---|
| Number of<br>Visual<br>Inspections<br>per Year | Weekly<br>(52 visits)                      | Weekly<br>(52 visits)                      | Fortnightly<br>(2 weeks – 26<br>visits)        | Monthly<br>(3 weeks –<br>12 to 17<br>visits) | Weekly where<br>Council is<br>responsible<br>for<br>maintenance |

Formal quarterly inspections will be completed in writing or digitally, using the required documentation for the procedure (a copy of the Monthly Park Inspection form can be found in Appendix E) and using the IPWEAQ condition rating system for the description of damage and asset condition reporting, Australian Standards or a comparison of current functionality to when the asset was first installed. Any deviation from the expected functionality can be recorded as a defect and programmed for rectification. Target timeframes for initial rectification action, based on the severity of the problem and risk to the community, are detailed in the table below. All defects are to be made-safe immediately:

| Problem<br>Severity<br>&/or<br>Risk | High Profile<br>Regional<br>Park/ Facility | High Profile<br>District Park/<br>Cemetery | Medium<br>Profile Open<br>Space/ Local<br>Park | Low Profile<br>Open Space | Sport &<br>Recreation<br>Facility |
|-------------------------------------|--|--|--|---------------------------|-----------------------------------|
| High                                | Same day                                   | Same day                                   | Same day                                       | Same day                  | Same day                          |
| Medium                              | 1-3 days                                   | 1-3 days                                   | 1-7 days                                       | 1-7 days                  | 1-3 days                          |
| Low                                 | 1-7 days                                   | 1-7 days                                   | 1-14 days                                      | 1-14 days                 | 1-7 days                          |

Definitions for problem or defect severity and/or risk are as follows:

| Severity<br>Code | Definition  |
|------------------|---|
| High             | Safety issue/ Completely damaged and in need of fast replacement or maintenance |
| Medium           | Cannot function but no immediate need to replace                                |
| Low              | Cosmetic damage – low cost to repair  |

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### 3.3 PLAYGROUND INSPECTIONS & MAINTENANCE

A WRC playground is categorised as an area surrounded by soft fall containing several pieces or an individual piece. Softfall can be either sand or rubber, as per relevant Australian Standard. In some cases, due to the size of the playground piece and its close proximity to the ground, the Australian Standard may not require any soft fall at all, e.g. a spring toy. Rubber soft fall is repaired as per playground inspection. Sand soft fall shall be raked and rotary hoed quarterly and shall be assessed during each playground inspection. Sand shall be added on an as-needs basis, as per the relevant Australian Standard.

WRC's playground equipment is managed and maintained using techniques specified in the IPWEA *"Parks Management: Inventories, Condition & Performance Grading"*, Practice Note 10.1 Parks. A copy of the Condition Ratings criteria is listed below:

| Condition<br>Rating | Definition  |
|---------------------|---|
| 1 = Very Good       | Near new or new. No work required.  |
| 2 = Good            | As for Rating 1 but not designed to current standards, showing minor wear & tear and deterioration.   |
| 3 = Fair            | Asset is functionally sound, but appearance is affected by minor defects. Rating 3 assets start to be included in budgetary planning for future replacement in 3-5 years. Assets are given an extra weighting factor if they are rated at this level for more than 2 years.                     |
| 4 = Poor            | Asset is functioning but with problems due to significant defects. Rating 4 assets are recognised as being due for renewal within 1-3 years. Assets are given an extra weighting if they are rated at this level for more than 2 years.   |
| 5 = Very Poor       | Asset has serious problems and has failed or is about to fail in the near future.<br>It is preferred that none of Whitsunday Regional Council's Parks assets remain<br>in service when it is recognised that they are at Rating 5. The replacement of<br>these assets will be deemed as urgent. |

The performance and safety of all of Council's playground equipment is monitored with a formal monthly defect inspection carried out on ALL of Council's playground equipment, by a Level 2 qualified Council Playground Inspector. All inspection reports are signed and dated by the inspector, as at the date of inspection. They are then forwarded to P&G's Administration Officer for registration into Council's formal Records system. These documents are then available as submissible documents for any Court or insurance claims made either by Council in the event of a natural disaster, or for external injury claims.



Next Review Date: 1 March 2022

### 3.4 MOWING & SLASHING FREQUENCIES

The table below illustrates the number of scheduled visual inspections, in relation to the weather factors and growing season for the local environment.

|   | High<br>Profile<br>Regional<br>Park | High<br>Profile<br>District<br>Park/<br>Cemetery | Medium<br>Profile<br>Open<br>Space/<br>Local Park | Low<br>Profile<br>Open<br>Space | Sport &<br>Recreation<br>Facility         | Slashing<br>Council<br>Road<br>Reserves * |
|---|-------------------------------------|--|---|---------------------------------|---|---|
| Service<br>Standard                               | 50-100mm                            | 50-100mm   | 50-100mm  | 75-200mm                        | 50-100mm                                  | < 400mm                                   |
| Wet<br>Season<br>(Usually<br>October to<br>March) | Weekly<br>(52 visits)               | Weekly<br>(52 visits)                            | 2 Weeks<br>(26 visits)                            | 3 Weeks<br>(12 to17<br>visits)  | Frequency<br>may vary<br>due to<br>events | 1 to 2<br>months                          |
| Dry Season<br>(Usually<br>April to<br>September)  | Weekly<br>(52 visits)               | Weekly<br>(52 visits)                            | 3 to 4<br>Weeks<br>(17 to 26<br>visits)           | 4 to 6<br>Weeks<br>(12 visits)  | Frequency<br>may vary<br>due to<br>events | 3 to 4<br>months                          |

\*Road reserves that are maintained by P&G Branch.

The area of mowing should be inspected for any loose litter, debris or any potential projectiles that may put the operator, public or machinery at risk.

The following tasks are to occur in each park, as per the designated frequency schedule:

- Inspect site and remove litter
- Brush-cutting
- Back-pack spraying of weeds
- Blowing down footpaths
- Raking and removal of excess grass

#### 3.5 LANDSCAPING

Council maintains several ornamental garden areas, entry statements and specimen trees throughout the region. Landscaped areas exist in both defined parks and road reserves. They are used as entry statements to the townships, shade trees, respite areas and for streetscaping. Council's objective is to present a pleasant vista for each town area, for the community's enjoyment, to attract visitors and to enhance business activity in the beach and town economic localities

The maintenance of these areas is carried out by Council staff and contractors, following a programmed maintenance schedule, which is adjusted for seasonal climate conditions. Replacements and periodic adjustments to the planting palate are made during these maintenance visits.

Gardens are to be well maintained, mulched and weed free, with functioning irrigation systems. Mulching will be scheduled for the "dry" season, from April to September. Mulch depth should not exceed 75mm and is not to be placed up against the trunks of trees or shrubs. Statement green assets, structural trees and tropical plants should be maintained within the garden areas. Any unhealthy/aged plants or trees should be replaced with the same species or similar unless otherwise determined. Council has its own small-scale nurseries positioned at various locations throughout the region and utilises the Bowen Work Camp to propagate many local and native species.

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#### **3.6 CEMETERY SERVICES**

WRC has the management of three cemeteries within its Local Government Area, namely the Bowen, Collinsville and Proserpine cemeteries. The cemeteries shall be maintained in such a way as to ensure that the grass appears neat, tidy and healthy. Garden beds and grassed areas are to be maintained as per the above landscaping levels of service for High Profile District hierarchy. Cemetery maintenance will be governed by the Cemetery Policy (Policy Number 066.01). Flemington Road Cemetery is closed for burials but is maintained as a historical site.

Parks and Gardens branch assist with the excavation of plots for funerals, Placement of ashes in the niches of the Columbarium Walls and assist with the placement of ashes in the Memorial Gardens that are located in each of the cemeteries.



#### 3.7 CUSTOMER SERVICE

Parks & Gardens Branch will monitor and evaluate its service to ensure the standards set out in the 2017 WRC "Customer Service Charter" are adhered to. The Customer Service Charter states:

| Criteria                                | Standard   |
|---|--|
| Return customer calls                   | Same day, if possible, or no later than the next |
|   | working day                                      |
| Keep customers informed on the progress | Acknowledge customer's correspondence and        |
| of their enquiry                        | advise the customer of any service delays        |
| Respond to written correspondence       | Respond to written correspondence within         |
|   | seven days of receipt. This also includes CRMs   |
|   | lodged in Council's customer service             |
|   | management system                                |

### **3.8 COMMUNITY EVENTS**

The P&G field crews assist with any major events organised by either Council or external community committees when a park is used as the location for the event. Applications from community committees are received and processed by the Community & Environment Department with the Parks & Gardens Branch being advised of any services required as part of the procedure. Below is a calendar listing of community events usually held annually, within WRC parks. The list is not extensive, as other events come up from time to time.

|                                 |     |     |     |     |     | Мо  | nths |     |      |     |     |          |
|---------------------------------|-----|-----|-----|-----|-----|-----|------|-----|------|-----|-----|----------|
| Event                           | Jan | Feb | Mar | Apr | May | Jun | July | Aug | Sept | Oct | Nov | Dec      |
| Bowen                           |     |     |     |     |     |     |      |     |      |     |     |          |
| Super boats                     |     |     |     |     |     |     |      |     |      |     |     |          |
| Bowen Lighthouse Walk           |     |     |     |     |     |     |      |     |      |     |     |          |
| Bowen Fishing Classic           |     |     |     |     |     |     |      |     |      |     |     |          |
| Gem of the Coast Festival       |     |     |     |     |     |     |      |     |      |     |     |          |
| Airlie/Cannonvale               |     |     |     |     |     |     |      |     |      |     |     |          |
| Clipper Yacht Race              |     |     |     |     |     |     |      |     |      |     |     |          |
| Great Australian Bites          |     |     |     |     |     |     |      |     |      |     |     |          |
| Whitfunday (Dingo Beach)        |     |     |     |     |     |     |      |     |      |     |     |          |
| Airlie Running Festival         |     |     |     |     |     |     |      |     |      |     |     |          |
| Reef Festival                   |     |     |     |     |     |     |      |     |      |     |     |          |
| Race Week                       |     |     |     |     |     |     |      |     |      |     |     |          |
| Airlie Triathlon                |     |     |     |     |     |     |      |     |      |     |     |          |
| Airlie Music Festival           |     |     |     |     |     |     |      |     |      |     |     |          |
| Schoolies                       |     |     |     |     |     |     |      |     |      |     |     |          |
|                                 |     |     |     |     |     |     |      |     |      |     |     |          |
| <u>Collinsville</u>             |     |     |     |     |     |     |      |     |      |     |     |          |
| May Day Festival                |     |     |     |     |     |     |      |     |      |     |     |          |
| Pit Pony Festival               |     |     |     |     |     |     |      |     |      |     |     |          |
| Bacon Busters                   |     |     |     |     |     |     |      |     |      |     |     |          |
| Melbourne Cup Festival          |     |     |     |     |     |     |      |     |      |     |     |          |
|                                 |     |     |     |     |     |     |      |     |      |     |     |          |
| ALL                             |     |     |     |     |     |     |      |     |      |     |     |          |
| Christmas Banners & Decorations |     |     |     |     |     |     |      |     |      |     |     |          |
| Australia Day BBQs              |     |     |     |     |     |     |      |     |      |     |     | <u> </u> |
| Anzac Day (Apr 25)              |     |     |     |     |     |     |      |     |      |     |     |          |
| Remembrance Day (Nov 11)        |     |     |     |     |     |     |      |     |      |     |     |          |
| Christmas Carols                |     |     |     |     |     |     |      |     |      |     |     |          |

In preparation for community events in parks, the P&G field crews perform the following duties in addition to their normal park maintenance routines:

- Unlocking electrical cabinets
- Delivery of additional refuse bins
- Site demarcation
- Banners installation
- Irrigation intervention

Next Review Date: 1 March 2022

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#### 3.9 CENOTAPHS

In the lead up to any Anzac memorial occasions, cenotaph areas will be pressure cleaned, lights checked, plaques polished, gardens and landscaping will be given extra attention to ensure that all the Anzac memorials listed below will be ready for public services:

- Airlie Beach PKA05 AB Fairy Tree Park
- Bowen PKB45 Bowen Main Street
- Cannonvale PKA07 Bicentennial Park
- Collinsville PKC06 Collinsville Anzac Park
- Proserpine PKP06 Ken McPherson Memorial Gardens

Anzac wreaths are removed a week after the memorial ceremony.

#### 3.10 BEACHES

Beaches are sand raked quarterly, with sand replenishment scheduled yearly, if required.

#### 3.11 HEALTH & ENVIRONMENT

Removal of dead animals located either on the road or within the road reserve will be collected as soon as is practicable.

#### 3.12 SIGNAGE

Signs contained within the parks are to be purposeful, descriptive and follow the Whitsunday Regional Council's Style Guide. Any defects are to be reported to a Council Officer as soon as is practicable for attention and action.

#### **3.13 TIMBER STAINING**

All timber and timber structures are to be kept in good condition, with re-staining to be carried out as required.

#### 3.14 BBQ & PARK FURNITURE CLEANING

Bowen and Airlie/Cannonvale BBQs are cleaned 5 days a week (everyday with the exception of Tuesday and Thursday). Proserpine and Collinsville BBQs are cleaned on week days only. This will be completed each morning between 6:30am and 12:00pm. BBQs will be temperature tested twice each year, in May and November.

#### 3.15 WASTE COLLECTION

WRC main streets & class one parks have waste collection daily, this is managed by the WRC Waste Branch. General litter pick-up is completed whilst carrying out daily BBQ and playground inspections. P&G Branch manages the bin enclosure assets whilst, the Waste Branch manages the waste collection.

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### **3.16 STREET TREES & COCONUTS**

Street trees are pruned yearly for stem clearance and assessed for replacement on an as-needs basis. Coconuts will be de-nutted in select Council areas throughout the region twice a year. When inspecting trees as part of a Customer Request or upon noticing a defect during a park inspection, a "Tree Inspection Report" form should be completed and registered against the property or street for future reference, prior to actioning the work. A sample of the Tree Inspection Report form can be found in Appendix E. If a complaint arises as the result of the tree removal or a Council officer determines the tree is of good health, the registered tree inspection form will serve as record of the assessment.

#### **3.17** IRRIGATION

High Profile Regional & District Parks within our four major townships, all have pop-up irrigation in the grassed areas, with drip irrigation/pop-up systems in the garden beds. At present, some Medium Profile Open Space areas have pop-up irrigation. The intention is, that all irrigation systems will be managed by a centralised computer system, to reduce water costs and water usage. Low profile open spaces have no irrigation networks. Sport & Recreation facilities currently have pop-up irrigation networks in the grassed sporting fields, and they will also be connected to the centralised computer system. From July 2018, any new parks which are classified as Medium Profile Open Space/Local Park will be left to the discretion of the P&G and Water and Sewer (W&S) Branches, whether irrigation is required.

Irrigation systems are checked and audited on a regular basis, all repairs are carried out as soon as identified.

#### **3.18 WALKING TRACKS**

Walking tracks throughout the region are an important amenity. They offer both visitors and locals panoramic views of the surrounding landscape, picturesque islands, historical sites and provide opportunities for healthy, recreational activities.

#### 3.19 GRAFFITI & VANDALISM

It is intended that graffiti be removed and vandalism be reported for repair within the following timeframes:

|                    | High Profile<br>Regional<br>Park/ Facility | High Profile<br>District Park/<br>Cemetery | Medium<br>Profile Open<br>Space/ Local<br>Park | Low Profile<br>Open Space | Sport &<br>Recreation<br>Facility |
|--------------------|--|--|--|---------------------------|-----------------------------------|
| Removal/<br>Repair | Same day                                   | Same day                                   | 1-3 days                                       | 1-7 days                  | 1-3 days                          |

#### **3.20 CONTRACTORS**

Contractors are employed by Council in numerous specialty areas including the following:

- Electricians •
- Builders
- Security •

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Park maintenance

Landscapers

It is regularly assessed and evaluated whether it is more financially efficient and effective to expand the Council workforce or use contractors to maintain an agreed LOS.

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### 3.21 WEED SPRAYING

Small scale garden weed spraying with a back-pack sprayer is completed during scheduled park visits (as per section 3.4) and the larger areas are done using a spray rig following the schedule below.

|  | High<br>Profile<br>Regional<br>Park/<br>Facility | High Profile<br>District<br>Park/<br>Cemetery | Medium<br>Profile<br>Open<br>Space/<br>Local Park | Low<br>Profile<br>Open<br>Space | Sport &<br>Recreation<br>Facility | Council<br>Road<br>Reserves<br>&<br>Easements |
|--|--|---|---|---------------------------------|-----------------------------------|---|
| Wet<br>Season<br>(October to<br>March) | Monthly  | Monthly                                       | 1-2 months  | 3-4<br>months                   | 1-2 months                        | 3-4 months                                    |
| Dry Season<br>(April to<br>September)  | 1-2 months                                       | 1-2 months                                    | 3-4 months  | 6 months                        | 3-4 months                        | 6 months                                      |

\*Road reserves & easements that are maintained by P&G Branch.

Council only utilises herbicides approved by the APVMA and only in a manner consistent with the product label. Following is a list of herbicides Council uses and their application rate:

| Product              | Weeds   | Areas  | Ratio<br>Chemical : Water    |
|----------------------|---|--|------------------------------|
| Associate            | Sensitive weed<br>Calthrop  | Garden Beds  | 5-10 grams : 100 Litres      |
| Esplanade            | Annual<br>Perrenial<br>Weeds<br>Grasses                                 | Roadsides<br>Guide Posts<br>Where weed suppression<br>is required                | 30 Millilitres : 100 Litres  |
| Kamba M              | Broadleaf   | Sports Fields<br>Parks<br>Lawn   | 900 Millilitres : 200 Litres |
| Kleen Lawn           | Clover<br>Broad Leaf  | Lawn   | 45 Millilitres : 12 Litres   |
| Mako                 | Annual<br>Perrenial<br>Weeds<br>Grasses                                 | Roadsides<br>Guide Posts<br>Where weed suppression<br>is required                | 30 Grams : 100 Litres        |
| Round Up<br>Biactive | Guinea Grass<br>Couch Grass<br>Para Grass<br>Thistle<br>Climbing Centro | Garden Beds<br>Traffic Islands<br>Drains<br>Fence Lines<br>Signs<br>Around Trees | 1.3 Litres : 100 Litres      |
| Starane              | Milkweed<br>Snakeweed<br>Portulaca<br>Fleabane                          | Gardens<br>Roadside Verges   | 1 Litre : 300 Litres         |
| Sacoq Enhance        | Wetting Agent   | ALL  | 500 Millilitres : 100 Litres |
| Sempra               | Nutgrass  | ALL  | 1.3 grams : 10 Litres        |
| SP700                | Wetting Agent   | ALL  | 120 Millilitres : 100 Litres |
| Verdict 520          | Rhodes Feathertop<br>Grass  | Road Verges  | 100 Millilitres :100 Litres  |

Next Review Date: 1 March 2022

|                |   | Roadside Gardens and Drains  |                      |
|----------------|---|--|----------------------|
| Weedmaster Duo | Guinea Grass<br>Couch Grass<br>Paragrass<br>Thistle<br>Climbing Centro  | Garden Beds<br>Traffic Islands<br>Drains<br>Fence lines<br>Signs<br>Around Trees | 1 Litre : 100 Litres |
| Wipe Out       | Guinea Grass<br>Couch Grass<br>Para Grass<br>Thistle<br>Climbing Centro | Garden Beds<br>Traffic Islands<br>Drains<br>Fence Lines<br>Signs<br>Around Trees | 1 Litre : 100 Litres |

Where possible, other methods of mitigation are used to minimise the amount of chemical weed spraying required throughout the region to honour Council's commitment to reduce herbicide use.

Currently, all drains within road reserves and parklands to the north of Shute Harbour Road, Cannonvale and Airlie Beach, are not to be sprayed. These areas are to be maintained by using remote controlled slope mowers, to retain vegetation, reduce salinity out to sea and to prevent erosion.

#### **3.22 STAFF TRAINING**

An important part of Accountability is ensuring that all officers are trained in the required competencies or specialties that they are practicing. Annual training is also an essential element in Continuous Improvement. Officers need to be kept current with industry standards and methodologies. Twice a year it is discussed and assessed during each officer's Performance Review to ensure that professional development is encouraged and committed to for the following year, where necessary. Where possible, most of the training is scheduled for the "dry" season, from April to September. Mandatory training is completed as per the organised training schedule, which equates to approximately 10 hours per month per officer.

#### 3.23 WORKPLACE HEALTH & SAFETY

Parks and Gardens has several safety documents and forms to be completed when conducting tasks within a P&G area of responsibility, including the following:

- Safe Operating Procedures (SOP)
- Job Safety Analysis (JSA)
- Work Method Statements (WMS)
- Chemical information Safety Data Sheets (SDS)
- Traffic Management Plan (TMP)
- Risk assessments
- "WRC THINK" personal risk assessment tools

The level of service identified in the LOS document determines which tasks are to me completed and therefore which related WHS documentation (listed above) is required. SOPs and JSAs are all developed from consultation between the P&G team members, team leaders, management and WHS staff. When a final version SOP or JSA is agreed upon, management is asked for authorisation and when granted, the SOP or JSA is utilised by the P&G teams immediately to carry out all mandatory tasks specified in the LOS Document. For P&G tasks with multiple high-risk factors, the WHS documentation triggers a JSA which would include a WMS and a TMP (as well as any other

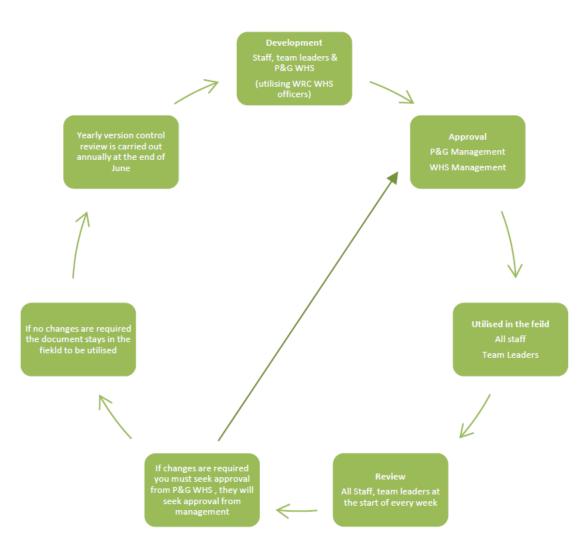
Next Review Date: 1 March 2022

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risk assessments - personal or chemical). For example, town entrances or any median strip maintenance would be considered high-risk tasks, requiring both a WMS and a TMP.

The P&G safety documentation system is constantly under review with strict protocols for modifying or updating any safety procedures. Flow charts for these protocols are shown below:



### Safe Operating Procedure - SOP Procedure

Next Review Date: 1 March 2022

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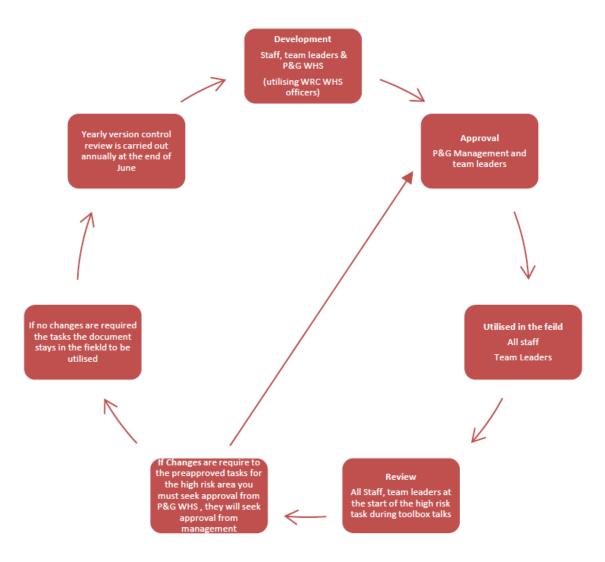
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Issue Date: 31 May 2020 **Revision 2** 

## Job Safety Analysis – JSA Procedure



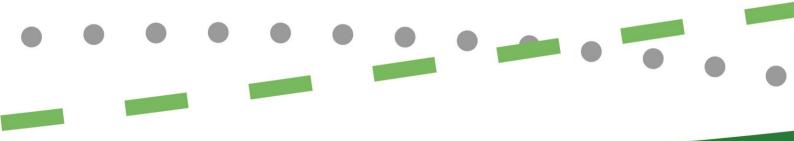
## 4.0 REVIEW

Formal review and evaluation of the Parks & Garden's Level of Service document will be undertaken annually in line with Council's Operational Plan.

Issue Date: 31 May 2020 Revision 2







## **APPENDIX A – BOWEN PARK ASSETS**

| High Profile Regional Parks/Facilities   | High Profile District Park/ Cemetery |
|--|--------------------------------------|
| PKB43 – Barker Park                      | PKB01 – Ada Place Park               |
| PKB05 – BF Bowen Foreshore Memorial Park | PKB04 – Bowen Cemetery               |
| PKB06 – BF Bowen Foreshore Skate Bowl    | PKB25 – Greys Bay Foreshore          |
| PKB07 – BF Bowen Front Beach             | PKB29 – Herb Murray Memorial Park    |
| PKB08 – BF Bowen Soundshell              |                                      |
| PKB10 – Bowen Lions Park                 |                                      |
| PKB11 – Case Park Walking Track          |                                      |
| PKB14 – Bowen Skate Rink                 |                                      |
| PKB17 – Case Park                        |                                      |
| PKB23 – Flagstaff Hill Park              |                                      |
| PKB26 – Hansen Park                      |                                      |
| PKB28 – Henry Darwen Park                |                                      |
| PKB30 – Horseshoe Bay Foreshore          |                                      |
| PKB32 – ML Brisbane Street Foreshore     |                                      |
| PKB33 – ML Reynolds Street Foreshore     |                                      |
| PKB34 – ML Hillview Road Foreshore       |                                      |
| PKB35 – ML George Davidson Park          |                                      |
| PKB38 – QB Gideon Pott Park              |                                      |
| PKB39 – QB Queens Beach Park             |                                      |
| PKB40 – QB Rotaract Park                 |                                      |
| PKB41 – Rose Bay Foreshore               |                                      |
|  |                                      |

#### Bowen Parks & Facilities Hierarchy Classifications

| Medium Profile Open Space/ Local Park | Low Profile Open Space                       |
|---------------------------------------|--|
| PKB03 – Bowen Botanical Gardens       | PKB02 – Bells Gully Park                     |
| PKB16 – Bowen Town Square             | PKB12 – Bowen Revegetation 1                 |
| PKB19 – Collie Stewart Park           | PKB13 – Bowen Revegetation 2                 |
| PKB21 – Eddie McCane Place            | PKB22 – Edgecumbe Heights Recreation Reserve |
| PKB24 – Francis Clarke Park           | PKB31 – Kings Beach Recreation Reserve       |
| PKB27 – Hec DeLuca Park               | PKB36 – Murray Bay Foreshore                 |
| PKB44 – Leichhardt Street Hall        | Easements                                    |
| PKB37 – QB Don River Mouth            |  |
| PKB42 – West Lane Park                |  |
| Road Reserves                         |  |

| Sport & Recreation Facilities        |  |
|--------------------------------------|--|
| PKB18 – Col Leather Sporting Complex |  |
| PKB20 – Denison Park                 |  |

Bowen Park Numbers & Land Areas

| Park     | Park Name                 | Sub-Park Names                   | Area    |
|----------|---------------------------|----------------------------------|---------|
| Number/  |                           | Sub-1 ark Names                  |         |
|          |                           |                                  | (ha)    |
| Asset ID |                           |                                  |         |
| PKB01    | Ada Place Park            |                                  | 0.230   |
| PKB43    | Barker Park               |                                  | 1.128   |
| PKB02    | Bells Gully Park          |                                  | 0.615   |
| PKB03    | Bowen Botanical Gardens   |                                  | 2.104   |
| PKB04    | Bowen Cemetery            |                                  | 7.811   |
| MPB01    | Bowen Foreshore Park      |                                  |         |
| PKB05    |                           | BF Bowen Foreshore Memorial Park | 0.405   |
| PKB06    |                           | BF Bowen Foreshore Skate Bowl    | 0.239   |
| PKB07    |                           | BF Bowen Front Beach             | 0.532   |
| PKB08    |                           | BF Bowen Soundshell              | 1.687   |
| PKB10    | Bowen Lions Park          |                                  | 1.378   |
| PKB11    | Case Park Walking Track   |                                  | 2.308   |
| PKB12    | Bowen Revegetation 1      |                                  | 0.616   |
| PKB13    | Bowen Revegetation 2      |                                  | 0.767   |
| PKB14    | Bowen Skate Rink          |                                  | 0.466   |
| PKB16    | Bowen Town Square         |                                  | 0.033   |
| PKB17    | Case Park                 |                                  | 1.624   |
| PKB18    | Col Leather Sporting      |                                  | 24.512  |
|          | Complex                   |                                  |         |
| PKB19    | Collie Stewart Park       |                                  | 0.288   |
| PKB20    | Denison Park              |                                  | 13.797  |
| PKB21    | Eddie McCane Place        |                                  | 0.204   |
| PKB22    | Edgecumbe Heights         |                                  | 103.073 |
|          | Recreation Reserve        |                                  |         |
| PKB23    | Flagstaff Hill Park       |                                  | 0.461   |
| PKB24    | Francis Clarke Park       |                                  | 1.135   |
| PKB25    | Greys Bay Foreshore       |                                  | 0.259   |
| PKB26    | Hansen Park               |                                  | 3.189   |
| PKB27    | Hec DeLuca                |                                  | 0.333   |
| PKB28    | Henry Darwen Park         |                                  | 1.187   |
| PKB29    | Herb Murray Memorial Park |                                  | 0.298   |
| PKB30    | Horseshoe Bay Foreshore   |                                  | 0.703   |
| PKB31    | Kings Beach Park          |                                  | 72.513  |
| PKB44    | Leichhardt Street Hall    |                                  | 1.386   |
| MPB02    | Mullers Lagoon            |                                  |         |
| PKB32    |                           | ML Brisbane Street Foreshore     | 3.582   |
| PKB33    |                           | ML Reynolds Street Foreshore     | 6.450   |
| PKB34    |                           | ML Hillview Road Foreshore       | 4.611   |
| PKB35    |                           | ML George Davidson Park          | 4.595   |
| PKB36    | Murray Bay Foreshore      |                                  | 3.217   |
| MPB03    | Queens Beach Foreshore    |                                  |         |
| PKB37    |                           | QB Don River Mouth               | 1.814   |
| PKB38    |                           | QB Gideon Pott park              | 2.608   |
| PBK39    |                           | QB Queens Beach Park             | 4.182   |
| PKB40    |                           | QB Rotaract Park                 | 0.778   |
| PKB41    | Rose Bay Foreshore        |                                  | 2.070   |
| PKB42    | Wests Lane Park           |                                  | 1.028   |
|          |                           | Total Area (ha)                  | 280.217 |

Next Review Date: 1 March 2022

## APPENDIX B – CANNONVALE PARK ASSETS

| High Profile Regional Parks/Facilities     | High Profile District Park/ Cemetery |
|--|--------------------------------------|
| PKA03 – AB Airlie Beach Sailing Club Park  | PKA02 – AR Whitsunday Lake Park      |
| PKA04 – AB Coconut Grove Park              | PKA19 – Galbraith Park - North       |
| PKA05 – AB Fairy Tree Park                 | PKA21 – Hydeaway Bay Foreshore       |
| PKA06 – Airlie Beach Lagoon                | PKA35 – Wildlife Park                |
| PKA07 – Bicentennial Park                  |                                      |
| PKA08 – Boathaven Park                     |                                      |
| PKA09 – CF Beach Road Park                 |                                      |
| PKA10 – CF Cannonvale Botanical Gardens    |                                      |
| PKA11 – CF Cannonvale Skate Bowl           |                                      |
| PKA12 – CF Coral Esplanade Park            |                                      |
| PKA13 – CF VMR Park                        |                                      |
| PKA14 – CF Whisper Bay Park                |                                      |
| PKA15 – CF Whitsunday Lions Community Park |                                      |
| PKA17 – Dingo Beach                        |                                      |
| PKA24 – Logans Adventure Playground        |                                      |
| PKA28 – Port of Airlie                     |                                      |
| PKA29 – Shingley Beach                     |                                      |

#### Cannonvale Parks & Facilities Hierarchy Classifications

| Medium Profile Open Space/ Local Park | Low Profile Open Space              |
|---------------------------------------|-------------------------------------|
| PKA01 – AR Waite Creek Park           | PKA16 – Catherine Crescent Park     |
| PKA18 – Endeavour Circuit Park        | PKA23 – Linscot Close Park          |
| PKA20 – Galbraith Park - South        | PKA26 – Mandalay Park               |
| PKA22 – Island Drive Park             | PKA27 – Nelly Bay Conservation Park |
| PKA25 – Macarthur Drive Park          | PK036 – Wills Court Park            |
| PKA30 – Snows Beach                   | Easements                           |
| PKA31 – Stormvogel Drive Park         |                                     |
| PKA32 – Tropic Road Park              |                                     |
| PKA33 – Whitsunday Lions Lookout      |                                     |
| PK037 – AR Trader Crescent Park       |                                     |
| Road Reserves                         |                                     |

#### Sport & Recreation Facilities

PKA34 - Whitsunday Sports Park

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| Park<br>Number/ | Park Name                   | Sub-Park Names                          | Area<br>(ha) |  |
|-----------------|-----------------------------|---|--------------|--|
| Asset ID        |                             |   |              |  |
| MPA04           | Abell Road Precinct         |   |              |  |
| PKA01           |                             | AR Waite Creek Park                     | 8.354        |  |
| PKA02           |                             | AR Whitsunday Lake Park                 | 4.478        |  |
| PKA37           |                             | AR Trader Crescent Park                 | 5.815        |  |
| MPA05           | Airlie Beach Foreshore      |   |              |  |
| PKA03           |                             | AB Airlie Beach Sailing Club Park       | 1.661        |  |
| PKA04           |                             | AB Coconut Grove Park                   | 0.604        |  |
| PKA05           |                             | AB Fairy Tree Park                      | 1.222        |  |
| PKA06           | Airlie Beach Lagoon         |   | 1.670        |  |
| PKA07           | Bicentennial Park           |   | 3.305        |  |
| PKA08           | Boathaven Park              |   | 1.231        |  |
| MPA06           | Cannonvale Foreshore        |   |              |  |
| PKA09           |                             | CF Beach Road Park                      | 0.226        |  |
| PKA10           |                             | CF Cannonvale Botanical<br>Gardens      | 1.588        |  |
| PKA11           |                             | CF Cannonvale Skate Bowl                | 0.871        |  |
| PKA12           |                             | CF Coral Esplanade Park                 | 0.666        |  |
| PKA13           |                             | CF VMR Park                             | 0.275        |  |
| PKA14           |                             | CF Whisper Bay Park                     | 0.402        |  |
| PKA15           |                             | CF Whitsunday Lions Community 1<br>Park |              |  |
| PKA16           | Catherine Crescent Park     |   | 3.366        |  |
| PKA17           | Dingo Beach                 |   | 6.132        |  |
| PKA18           | Endeavour Circuit Park      |   | 0.255        |  |
| MPA07           | Galbraith Park              |   |              |  |
| PKA19           |                             | Galbraith Park – North                  | 2.653        |  |
| PKA20           |                             | Galbraith Park – South                  | 7.901        |  |
| PKA21           | Hydeaway Bay Foreshore      |   | 8.301        |  |
| PKA22           | Island Drive Park           |   | 0.530        |  |
| PKA23           | Linscot Close Park          |   | 0.146        |  |
| PKA24           | Logans Adventure Playground |   | 0.287        |  |
| PKA25           | Macarthur Drive Park        | 5.7                                     |              |  |
| PKA26           | Mandalay Park               | 1.29                                    |              |  |
| PKA27           | Nelly Bay Conservation Park |   | 12.701       |  |
| PKA28           | Port of Airlie              | 0.81                                    |              |  |
| PKA29           | Shingley Beach              | 0.83                                    |              |  |
| PKA30           | Snows Beach                 | 0.3                                     |              |  |
| PKA31           | Stormvogel Drive Park       | 0.6                                     |              |  |
| PKA32           | Tropic Road Park            |   | 1.543        |  |
| PKA33           | Whitsunday Lions Lookout    | 0.17                                    |              |  |
| PKA34           | Whitsunday Sports Park      |   | 6.567        |  |
| PKA35           | Wildlife Park               |   | 0.813        |  |
| PKA36           | Wills Court Park            |   | 0.190        |  |
|                 |                             | Total Area (ha)                         | 95.388       |  |

#### Cannonvale Park Numbers & Land Areas

## APPENDIX C – COLLINSVILLE PARK ASSETS

#### Collinsville Parks & Facilities Hierarchy Classifications

| High Profile Regional Parks/Facilities High Profile District Park/ Cemeter |  |  |
|--|--|--|
| PKC09 – Collinsville Lions Playland Park                                   | PKC03 – CP Pelican Street Section        |  |
| PKC14 – CS Collinsville RV Park  | PKC06 – Collinsville Anzac Park          |  |
| PKC20 – Scottville Lions Park  | PKC07 – Collinsville Cemetery            |  |
| PKC22 – Sonoma Street Park   | PKC08 – Collinsville Independent Living  |  |
|  | PKC11 – CS Collinsville Community Centre |  |
|  | PKC16 – Darcy Munro Park                 |  |

| Medium Profile Open Space/ Local Park | Low Profile Open Space                   |  |
|---------------------------------------|--|--|
| PKC24 – Belmore Street Park           | PKC17 – Mount Coolon Community Centre    |  |
| PKC01 – CP Hamilton Street Section    | PK018 – Mount Coolon Historical Precinct |  |
| PKC02 – CP Massey Street Section      | PKC19 – Red Hill Park                    |  |
| PKC04 – CP Speirs Street Section      | Easements                                |  |
| PKC05 – CP Toussaint Street Section   |  |  |
| PKC23 – Walker Street Park            |  |  |
| Road Reserves                         |  |  |
|                                       |  |  |

| Sport & Recreation Facilities                   |  |  |
|---|--|--|
| PKC12 – CS Collinsville Cricket Ground          |  |  |
| PKC13 – CS Collinsville Skate Bowl              |  |  |
| PKC15 – CS Collinsville Tennis/Basketball       |  |  |
| PKC21 – Scottville Oval                         |  |  |
| PKC28 – Collinsville Junior Rugby League Fields |  |  |
|   |  |  |

| Park     | Park Name                                  | Sub-Park Names                              | Area   |
|----------|--|---|--------|
| Number/  |  |   | (ha)   |
| Asset ID |  |   |        |
| PKC24    | Belmore Street Park                        |   | 0.042  |
| MPC08    | Carpet Snake Creek Precinct                |   |        |
| PKC01    |  | CP Hamilton Street Section                  | 1.168  |
| PKC02    |  | CP Massey Street Section                    | 4.271  |
| PKC03    |  | CP Pelican Street Section                   | 6.190  |
| PKC04    |  | CP Speirs Street Section                    | 1.730  |
| PKC05    |  | CP Toussaint Street Section                 | 0.981  |
| PKC06    | Collinsville Anzac Park                    |   | 0.215  |
| PKC07    | Collinsville Cemetery                      |   | 2.972  |
| PKC08    | Collinsville Independent Living            |   | 1.605  |
| PKC28    | Collinsville Junior Rugby League<br>Fields |   | 2.778  |
| PKC09    | Collinsville Lions Playland Park           |   | 0.381  |
| MPC09    | Collinsville Showgrounds                   |   |        |
| PKC11    |  | CS Collinsville Community (<br>Centre       |        |
| PKC12    |  | CS Collinsville Cricket Ground              | 1.352  |
| PKC13    |  | CS Collinsville Skate Bowl                  | 0.597  |
| PKC14    |  | CS Collinsville RV Park                     | 1.271  |
| PKC15    |  | CS Collinsville<br>Tennis/Basketball Courts | 1.755  |
| PKC16    | Darcy Munro Park                           |   | 1.972  |
| PKC17    | Mount Coolon Community Centre              |   | 2.525  |
| PKC18    | Mount Coolon Historical Precinct           |   | 4.199  |
| PKC19    | Red Hill Park                              |   | 1.557  |
| PKC20    | Scottville Lions Park                      |   | 0.341  |
| PKC21    | Scottville Oval                            |   | 4.914  |
| PKC22    | Sonoma Street Park                         |   | 0.129  |
| PKC23    | Walker Street Park                         |   | 0.541  |
|          |  | Total Area (ha)                             | 43.624 |

#### Collinsville Park Numbers & Land Areas

## APPENDIX D – PROSERPINE PARK ASSETS

#### **Proserpine Parks & Facilities Hierarchy Classifications**

| High Profile Regional Parks/Facilities | High Profile District Park/ Cemetery  |  |
|--|---------------------------------------|--|
| PKP02 – Conway Beach                   | PKP04 – Halpannel Park                |  |
| PKP06 – Ken McPherson Memorial Gardens | PKP05 – Keith Johns Estate Park       |  |
| PKP10 – Pioneer Park                   | PKP08 – Mill Street Park              |  |
| PKP12 – Lake Proserpine                | PKP11 – Proserpine Cemetery           |  |
|  | PKP15 – Proserpine Rotary Park        |  |
|  | PKP16 – Whitsunday Gardens Entry Park |  |
|  | PKP17 – Whitsunday Gardens Park       |  |
|  | PKP18 – Wilson Beach                  |  |

| Medium Profile Open Space/ Local Park | Low Profile Open Space    |  |
|---------------------------------------|---------------------------|--|
| PKP03 – Debney Fuller Park            | PKP01 – Cedar Creek Falls |  |
| Road Reserves                         | PKP09 – Pat Botto Park    |  |
|                                       | Easements                 |  |

| Sport & Recreation Facilities         |
|---------------------------------------|
| PKP07 – LS Les Stagg Oval             |
| PKP19 – LS Proserpine Skate Bowl      |
| PKP13 – Proserpine Junior Sports Park |

| Park<br>Number/<br>Asset ID | Park Name                             | Sub-Park Names           | Area<br>(ha) |
|-----------------------------|---------------------------------------|--------------------------|--------------|
| PKP01                       | Cedar Creek Falls                     |                          | 57.901       |
| PKP02                       | Conway Beach                          |                          | 0.939        |
| PKP03                       | Debney Fuller Park                    |                          | 0.198        |
| PKP04                       | Halpannel Park                        |                          | 2.086        |
| PKP05                       | Keith Johns Estate Park               |                          | 1.996        |
| PKP06                       | Ken McPherson Memorial<br>Gardens     |                          | 0.373        |
| MPP10                       | Les Stagg Park                        |                          |              |
| PKP07                       |                                       | LS Les Stagg Oval        | 2.982        |
| PKP19                       |                                       | LS Proserpine Skate Bowl | 0.178        |
| PKP08                       | Mill Street Park                      |                          | 0.128        |
| PKP09                       | Pat Botto Park                        |                          | 2.743        |
| PKP10                       | Pioneer Park                          |                          | 0.453        |
| PKP11                       | Proserpine Cemetery                   |                          | 5.914        |
| PKP12                       | Peter Faust Dam                       |                          | 27.144       |
| PKP13                       | Proserpine Junior Sporting<br>Complex |                          | 12.722       |
| PKP15                       | Proserpine Rotary Park                |                          | 0.126        |
| PKP16                       | Whitsunday Gardens Entry<br>Park      |                          | 0.835        |
| PKP17                       | Whitsunday Gardens Park               |                          | 0.343        |
| PKP18                       | Wilson Beach                          |                          | 1.404        |
|                             |                                       | Total Area (ha)          | 118.465      |

#### Proserpine Park Numbers & Land Areas

## **APPENDIX E – FORMS & DOCUMENT SAMPLES**

- Playground Inspection Form
- Park Inspection Form
- Visual Tree Inspection Form
- Irrigation Repairs & Maintenance Form
- Fleet Logbook

#### Playground Inspection Form



SAFETY MAINTENANCE REPORTS

| Playground:         | Airlie Lagoon Park              |                 |                           |
|---------------------|---------------------------------|-----------------|---------------------------|
| Park Address:       | Broadwater Avenue, AIRLIE BEACH |                 | Park Number: <b>PK002</b> |
| Inspector:          |                                 |                 |                           |
| Site Conditions:    |                                 |                 |                           |
| Date of Inspection: |                                 |                 |                           |
| Arrival Time:       |                                 | Departure Time: |                           |

| Asset ID   | Segment/Group Name                            | Brand/Model           | Const. Date |  |  |
|------------|---|-----------------------|-------------|--|--|
| Segment/Gr | Segment/Group Name: Airlie Lagoon PG040       |                       |             |  |  |
| PE099      | Airlie Lagoon Liberty Swing                   | Liberty Swing Pty Ltd | 2007        |  |  |
| Segment/Gr | Segment/Group Name: Airlie Lagoon PG041       |                       |             |  |  |
| PE100      | Airlie Lagoon Combination Unit - Long Climber | Megatoy               | 2001        |  |  |
| PE101      | Airlie Lagoon Spinner                         | *                     | *           |  |  |
| Segment/Gr | Segment/Group Name: Airlie Lagoon PG042       |                       |             |  |  |
| PE157      | Airlie Lagoon Combination Unit - Ship         | Megatoy               | 2001        |  |  |
| PE185      | Airlie Lagoon Type 1 Quad Swing               | Megatoy               | 2001        |  |  |

This check sheet is to ensure the play equipment is in usable condition & meets with current Australian Standards

|    | A = Checked OK   | D = 0 | Defect |    | NA = Not Applicable |
|----|--|-------|--------|----|---------------------|
| No | Checks to be undertaken  | Α     | D      | NA | Comments            |
| 1  | Check all welds for cracks                                       |       |        |    |                     |
| 2  | Any signs of severe corrosion, especially at weld joints         |       |        |    |                     |
| 3  | Check all connections are tight                                  |       |        |    |                     |
| 4  | Check for any bent, distorted equipment                          |       |        |    |                     |
| 5  | Check for sharp edges  |       |        |    |                     |
| 6  | Apply load to equipment to check for loose parts, posts, etc.    |       |        |    |                     |
| 7  | Check for child entrapment points                                |       |        |    |                     |
| 8  | Check all joints are tight                                       |       |        |    |                     |
| 9  | Check for any missing parts                                      |       |        |    |                     |
| 10 | Check platform connections are secure                            |       |        |    |                     |
| 11 | Check the borders are smooth                                     |       |        |    |                     |
| 12 | Check for worn parts, e.g. Swing bearings, seats, hardware, etc. |       |        |    |                     |
| 13 | Check slide for wear & tear                                      |       |        |    |                     |
| 14 | Check for head, leg, arm & finger entrapments                    |       |        |    |                     |
| 15 |  |       |        |    |                     |

| Faults | 1 | Date Actioned | Initials |
|--------|---|---------------|----------|
|        |   |               |          |
|        |   |               |          |
|        |   |               |          |
|        |   |               |          |
|        |   |               |          |

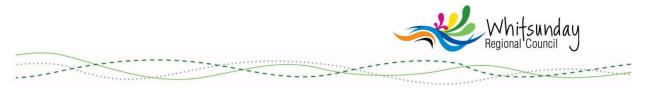
Inspector's Signature:

Next Review Date: 1 March 2022

#### Park Inspection Form – Page 1/2

## **Park Inspection Form**

| Assessor (s):             |   |   |            |        |    |                  | Date: |           | Time: |
|---------------------------|---|---|------------|--------|----|------------------|-------|-----------|-------|
| Park Location:            |   |   |            |        |    |                  |       |           | 1     |
|                           |   |   |            |        |    | -                |       |           |       |
|                           |   |   |            |        |    | Categories       |       |           |       |
|                           | 1 |   |            |        | Fu | rniture/Fixtures |       |           |       |
| Asset Item                | 1 | 2 | Ratin<br>3 | g<br>4 | 5  |                  | Com   | ments/Not | tes   |
| Seats/benches             |   |   |            |        |    |                  |       |           |       |
| Picnic Tables             |   |   |            |        |    |                  |       |           |       |
| Rubbish bins & stands     |   |   |            |        |    |                  |       |           |       |
| BBQ's                     |   |   |            |        |    |                  |       |           |       |
| Signs                     |   |   |            |        |    |                  |       |           |       |
| Lights                    |   |   |            |        |    |                  |       |           |       |
| Other:                    |   |   |            |        |    |                  |       |           |       |
|                           |   |   |            |        |    | Structures       |       |           |       |
| Shelters/Rotundas         |   |   |            |        |    |                  |       |           |       |
| Shade structures          |   |   |            |        |    |                  |       |           |       |
| Basketball Hoops          |   |   |            |        |    |                  |       |           |       |
| Steps & other structures  |   |   |            |        |    |                  |       |           |       |
| Memorials                 |   |   |            |        |    |                  |       |           |       |
| Wall structures           |   |   |            |        |    |                  |       |           |       |
| Bridges/ Raised platforms |   |   |            |        |    |                  |       |           |       |
| Walkways/paths            |   |   |            |        |    |                  |       |           |       |
| Garden edging             |   |   |            |        |    |                  |       |           |       |
| Fences                    |   |   |            |        |    |                  |       |           |       |
| Gates                     |   |   |            |        |    |                  |       |           |       |
| Bollards                  |   |   |            |        |    |                  |       |           |       |
| Other:                    |   |   |            |        |    |                  |       |           |       |
|                           |   |   |            |        |    | Services         |       |           |       |
| Electrical meter boxes    |   |   |            |        |    |                  |       |           |       |
| Water taps/meters         |   |   |            |        |    |                  |       |           |       |
| Other:                    |   |   |            |        |    |                  |       |           |       |



Next Review Date: 1 March 2022

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#### Park Inspection Form – Page 2/2

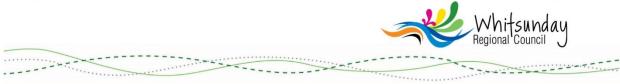
|                 | Risk Assessme             | ent  |          |          |        |         |      |          |          |          |         |
|-----------------|---------------------------|------|----------|----------|--------|---------|------|----------|----------|----------|---------|
|                 |                           |      |          |          |        | Likeli  | hood | ł        |          |          |         |
| 27 J. S. S. S.  | - 2021 #2020v #2.56 (20)  |      | F        | ailur    | е      |         |      | 1        | mpac     | rt       |         |
| Asset Item      | Condition (s) of concern  | Rare | Unlikely | Possible | Likely | Alm Cer | Rare | Unlikely | Possible | Likely   | Alm Cer |
| E.G. Shade Sail | Connection loose          |      |          |          | Х      |         |      |          |          | Х        |         |
| E.G. Bin        | Green bin has large split |      |          |          | Х      |         |      |          |          | Х        |         |
|                 |                           |      |          |          |        |         |      |          |          | $\vdash$ |         |
|                 |                           |      |          |          |        |         |      |          |          |          |         |

| Mitigation Options                       |
|--|
| E.G. Tighten connection and check others |
| E.G. Arrange for new bin                 |
| 1.                                       |
| 2.                                       |
| 3.                                       |

| Outcome                    |
|----------------------------|
| Action by Parks & Gardens: |
|                            |
| Action by Contractor:      |
|                            |
|                            |

Signature:

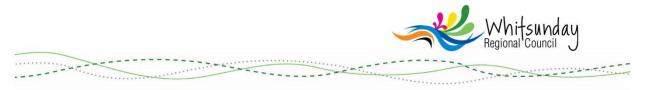
| Condition<br>Rating | Definition   |
|---------------------|--|
| 1 = Very Good       | Near new or new. No work required.   |
| 2 = Good            | As for Rating 1 but not designed to current standards, showing minor wear & tear and deterioration.  |
| 3 = Fair            | Asset is functionally sound, but appearance is affected by minor defects. Rating 3 assets start to be included in budgetary planning for future replacement in 3-5 years. Assets are given an extra weighting factor if they are rated at this level for more than 2 years.            |
| 4 = Poor            | Asset is functioning but with problems due to significant defects. Rating 4 assets are recognised as being due for renewal within 1-3 years. Assets are given an extra weighting if they are rated at this level for more than 2 years.  |
| 5 = Very Poor       | Asset has serious problems and has failed or is about to fail in the near future. It is preferred that none of Whitsunday Regional Council's Parks assets remain in service when it is recognised that they are at Rating 5. The replacement of these assets will be deemed as urgent. |



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## Parks & Gardens Visual Tree Inspection Form

| Assessor (s):                                      |                      |                           | Date:                                 |                            | Time:       |                         |                               |
|--|----------------------|---------------------------|---------------------------------------|----------------------------|-------------|-------------------------|-------------------------------|
| Tree Location:                                     |                      |                           | ·                                     |                            |             |                         |                               |
| Tree Species:                                      |                      | Height:                   |                                       | Canopy                     | / Width:    |                         |                               |
| CRM / ECM Reference / Park                         | Inspection           |                           |                                       |                            |             |                         |                               |
|  |                      |                           |                                       |                            |             |                         |                               |
|  |                      | Site Factor               | S                                     |                            |             |                         |                               |
| History of failures:                               |                      |                           |                                       | Торо                       |             | 10 2010/2 inclus 100/0  | ope 🗆                         |
| v  | None  Site clea      | ring 🗆 Root c             | uts 🗆 Grade                           | change 🗆                   | Changeo     | d soil hydrol           | ogy 🗆                         |
| Other:   |                      |                           |                                       |                            |             |                         |                               |
| Soil condition:                                    |                      | Limite                    | ed Vol. 🗆 🛛 Co                        | ompacted $\Box$            | Saturate    | ed 🗆 Shal               | llow 🗆                        |
| Other:   |                      |                           |                                       |                            |             |                         |                               |
| Prevailing wind direction:                         |                      |                           |                                       |                            |             |                         |                               |
| Common weather:                                    |                      |                           |                                       | St                         | rong wind [ | Heavy                   | rain 🗆                        |
| Other:   |                      |                           |                                       |                            |             |                         |                               |
|  |                      |                           |                                       |                            |             |                         |                               |
|  |                      | lealth and Spe            | cies Profile                          |                            |             |                         |                               |
| Does the tree appear to be in                      | good health?         |                           |                                       |                            |             | Yes 🗆                   | No 🗆                          |
| Foliage density in crown:                          | Der                  | nse 🗆 Norma               | Sparse                                | None (de                   | ead) 🗆 🛛 N  | one (seaso              | nal) 🗆                        |
| Other:   |                      |                           |                                       |                            |             |                         |                               |
| Condition of crown:                                |                      | Dead branche              |                                       |                            | roken/Han   | gers 🗌                  | %                             |
| Likelihood of crown failure:                       | 1041 Matt 24-10 C.P. |                           |                                       |                            |             | Almost Cer              | 1369.470335 - 94 <sub>6</sub> |
| Condition of branches:                             | Cracks 🗆 🛛 🛛         | )ead/missing ba           | rk □ Canke<br>Heartwood               | ers/Galls/Bur<br>I decay □ |             | ak attachm<br>damage/de |                               |
| Other:   |                      |                           |                                       |                            |             |                         |                               |
| Likelihood of branch failure:                      |                      | Rare 🗆 🛛                  |                                       |                            |             | Almost Cer              | tain 🗆                        |
| Condition of trunk:                                | Cracks 🗆             | Dead/missing ba<br>Abnorm | ark 🗆 Canko<br>al bark texture        | ers/Galls/Bu               |             | artwood de<br>damage/de |                               |
| Other:   |                      |                           |                                       |                            | 60.0        |                         |                               |
|  |                      | <b>D</b>                  |                                       | ossible 🗆                  | Likely 🗌    | Almost Cer              | tain 🗆                        |
| Likelihood of trunk failure:                       |                      | Rare 🗆 🛛                  | Jnlikely 🗌 🛛 Po                       |                            |             | Almost Cer              |                               |
| Likelihood of trunk failure:<br>Condition of root: |                      | Rare 🗆 U                  | Cracks 🗆                              | Cut/dama                   |             | Root plate lif          |                               |
|  |                      | 1960 D. 1640              | • • • • • • • • • • • • • • • • • • • |                            |             |                         |                               |
| Condition of root:                                 |                      | Dead 🗆                    | Cracks 🗆                              | Cut/dama                   | ged 🗌 🛛 R   |                         | Ting 🗆                        |



Next Review Date: 1 March 2022

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#### Visual Tree Inspection Form – Page 2/2

#### Damage/Potential Damage to Infrastructure

Is there any damage/potential damage to Council Infrastructure?

Is there any damage/potential damage to Private Infrastructure?

#### Proximity to Vehicle/Pedestrian Traffic

Is there any impact to vehicle/pedestrian traffic?

|               | Risk Assessmer                  | nt   |          |          |        |         |      |          |          |        |         |
|---------------|---------------------------------|------|----------|----------|--------|---------|------|----------|----------|--------|---------|
|               |                                 |      |          |          |        | Likeli  | hood | 1        |          |        |         |
|               |                                 |      | F        | ailur    | е      |         |      |          | mpac     | t      |         |
| Tree Part     | Condition (s) of concern        | Rare | Unlikely | Possible | Likely | Alm Cer | Rare | Unlikely | Possible | Likely | Alm Cer |
| E.G. Trunk    | Rotten fork & starting to crack |      |          |          |        | Х       |      |          |          |        | Х       |
| E.G. Branches | Dead branch overhanging shelter |      |          |          | Х      |         |      |          |          |        | Х       |
|               |                                 |      |          |          |        |         |      |          |          |        |         |
|               |                                 |      |          |          |        |         |      |          |          |        |         |

| Mitigation Options   |
|--|
| E.G. Removal of tree due to high chance of trunk failure. High safety concern to visitors of park. |
| E.G. Dead branch to be removed. Also reduce canopy.  |
| 1.   |
| 2.   |
| 3.   |

| Outcome                    |
|----------------------------|
| Action by Parks & Gardens: |
|                            |
| Action by Contractor:      |
|                            |
|                            |

Whitsunday Regional Council

Next Review Date: 1 March 2022

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Signature:

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|          | Parks & Gardens Irrigation Repairs & Maintenance | <b>Sepairs &amp; Maintenance</b> |                                |
|----------|--|----------------------------------|--------------------------------|
| Location | Details of Repair/Maintenance                    | Parts                            | Date                           |
|          |  |                                  |                                |
|          |  |                                  |                                |
|          |  |                                  |                                |
|          |  |                                  |                                |
|          |  |                                  |                                |
|          |  |                                  |                                |
|          |  |                                  |                                |
|          |  |                                  |                                |
|          |  |                                  | Whitsunday<br>Regional Council |

Next Review Date: 1 March 2022

Issue Date: 31 May 2020 **Revision 2** 

111-75



127500

## FLEET MANAGEMENT DEFECT REPORT

| PLANT NUMBER:  | CURRENT HRS/KMS:   |
|--|--|
| REPORTED DEFECTS:  |  |
|  |  |
| Ň.   |  |
|  |  |
| 4 <sub>67</sub>  |  |
|  | el contra de la co |
|  |  |
|  | DATE:  |
| SUPERVISORS SIGNATURE<br>NOTE:   | DATE:  |
| all problems immediately.  | ndition of the plant that they are operating and so should report  |
|  |  |
| NO repairs are to be commenced without   |  |
| NO repairs are to be commenced without WORKSHOP FOREMAN:   | a completed defect reportNAME & SIGNATURE  |
| NO repairs are to be commenced without WORKSHOP FOREMAN:   | a completed defect report.   |
| NO repairs are to be commenced without WORKSHOP FOREMAN:   | a completed defect report.   |
| NO repairs are to be commenced without WORKSHOP FOREMAN:   | a completed defect report.   |
| NO repairs are to be commenced without WORKSHOP FOREMAN: REPAIR URGENCY:   | a completed defect reportNAME & SIGNATURE  |
| REPAIR URGENCY:  | a completed defect reportNAME & SIGNATURE  |
| NO repairs are to be commenced without WORKSHOP FOREMAN: REPAIR URGENCY: WORKSHOP/FIELD REPAIRS WORK DONE/COMMENT: | a completed defect reportNAME & SIGNATURE  |
| NO repairs are to be commenced without WORKSHOP FOREMAN: REPAIR URGENCY: WORKSHOP/FIELD REPAIRS WORK DONE/COMMENT: | a completed defect reportNAME & SIGNATURE  |
| NO repairs are to be commenced without WORKSHOP FOREMAN: REPAIR URGENCY: WORKSHOP/FIELD REPAIRS WORK DONE/COMMENT: | a completed defect reportNAME & SIGNATURE  |
| NO repairs are to be commenced without WORKSHOP FOREMAN: REPAIR URGENCY: WORKSHOP/FIELD REPAIRS WORK DONE/COMMENT: | a completed defect reportNAME & SIGNATURE  |
| NO repairs are to be commenced without WORKSHOP FOREMAN: REPAIR URGENCY: WORKSHOP/FIELD REPAIRS WORK DONE/COMMENT: | a completed defect reportNAME & SIGNATURE  |
| NO repairs are to be commenced without WORKSHOP FOREMAN: REPAIR URGENCY: WORKSHOP/FIELD REPAIRS WORK DONE/COMMENT: | a completed defect reportNAME & SIGNATURE  |

Next Review Date: 1 March 2022

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