



# YOUR RATES NOTICE EXPLAINED

To help you understand your rates notice, we've put together a sample rates notice. This example has been prepared as a guide only, the information and figures are not a true reflection of your current rates notice.

Please note: If you are unable to pay your total rates by the due date, please contact Council on 1300 972 753, visit one of our Customer Service Centres or refer to the Payment Arrangement Form available on Council's website.



044-N5437

X X Citizen  
1234 Citizen Street  
Town QLD 4800

Customer Enquiries  
E: info@whitsundayrc.qld.gov.au  
W: www.whitsundayrc.qld.gov.au  
P: 1300 972 753  
ABN 63 291 580 128

## HALF YEARLY RATES NOTICE

For the period 01/01/25 - 30/6/25  
Assessment Number xxxxxx  
Valuation Number xxx,xxx  
Valuation xxx,xxx  
Area xxxxx HA  
Issue Date xx/x/xx

Due Date for Payment xx/x/xx  
ON OR BEFORE Due Date \$xxx.xx  
AFTER Due Date \$xxx.xx

Property Location and Description

DESCRIPTION	RATES/CHARGES	UNITS	AMOUNTS
Cat 1 - Residential Owner Occ A	0.0108718	202500.00	\$1100.76
Garbage Charges	290.00	1.00	\$145.00
Waste Recycling	135.00	1.00	\$67.50
Water Base - Residential	732.00	1.00	\$366.00
Sewerage Charges	96.50	10.00	\$482.50
Waste Management Facility Charge	216.00	1.00	108.00
EMFR Levy - 2E	110.60	1.00	55.30
Rural Fire Cannon Valley	25.00	1.00	12.50
<b>TOTAL AMOUNT OF RATES &amp; CHARGES</b>			<b>\$xxx.xx</b>
PREVIOUS BALANCE BROUGHT FORWARD			\$xxx.xxCR
DISCOUNT OF 5% APPLIES IF PAID BY 30/9/25			\$xxx.xx
NETT AMOUNT DUE			\$xxx.xx
GROSS AMOUNT IF NOT PAID BY DUE DATE			\$xxx.xx

Your Evacuation Zone (Storm Tide) Colour is WHITE (Refer to Council's Emergency Action Guide)

Discount is not available on Change of Ownership fees or EMFR Levies

Interest is charged at 12.12% per annum compounding on daily rests if payment is not received by the due date.

A receipt will not be issued unless requested.

Notice hereby given that the above mentioned rates and charges have been made and levied by the Whitsunday Regional Council, by virtue of the Local Government Act 2009, on land described above, for the period stated in this Rate notice (plus overdue rates and charges with interest, if any) and are DUE AND PAYABLE WITHIN 30 DAYS from the date of issue of this notice. Warren Bunker, Chief Executive Officer.

## RETURN THIS PORTION IF PAYING BY MAIL



Bill Code: xxxx  
Ref: x xxxx xxx



\*2410 0 1000841

POST billpay

You can pay your rates in person at any Post Office, by calling 13 18 16, or online at postbillpay.com.au. Payments can also be made via credit or debit card through the Council's website at www.whitsundayrc.qld.gov.au by following the payment links. All payments made by phone are receipted through the Australia Post Billpay service.



Bill Code: xxxx  
Bill Ref: x xxxx xxx

### Telephone & Internet Banking - BPAY

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au. Maximum payment via BPAY is \$50,000.



### Mail

Detach this payment slip, include with your cheque / money order and mail to:  
Whitsunday Regional Council PO Box 104, Proserpine, QLD, 4800



### In Person

At Council's Customer Service Centres at 83-85 Main Street, Proserpine, 67 Herbert Street, Bowen, Cnr Stanley & Conway Streets, Collinsville or Shop 23 Whitsunday Plaza Shopping Centre, 8 Galbraith Park Drive, Cannonvale

Gross: \$xxxx.xx  
Discount: \$xxxx.xxCR  
Nett: \$xxxx.xx  
Name: XX Citizen

Assessment No: xxxxxx

A discount is available only if the whole of the rates, charges and any interest due thereon are paid in full and received by Council 30 days from the date of issue.

DUE DATE: xx/x/xx

☐ Tick here if receipt is required

1. Council Assessment Number for your property
2. Valuation number provided by the Department of Resources
3. Property value (land only) supplied by the Department of Resources
4. Land area of your property, also located on your registered plan
5. Due date for payment - 30 days after the issue date of the rates notice to receive your discount
6. Your discounted amount due for timely payment of rates (within 30 days from the date of issue)
7. The amount your need to pay if you pay after due date (outside of the discount period).
8. General Rate = property valuation x applicable rate in the dollar (RID). RID is based on the differential rating category your property has been placed in based on the major land use. If it falls below the minimum annual rate of the rating category then the minimum rate applies
9. Category for rating purposes - determined by the major land use of the property. Please refer to your rates brochure for all rating categories
10. Kerbside Collection - per wheelie bin
11. Kerbside Collection - per recycle wheelie bin
12. Water Infrastructure Access Charge
13. Sewer Infrastructure Charges
14. Waste Management Facility Charge
15. Collected on behalf of Rural Fire Services & QLD Emergency Fire & Rescue Services (State) to fund their activities
16. POST Billpay code for Council
17. POST Billpay reference number for your property - please make sure you enter this number correctly when making payment
18. BPAY Biller reference code for Council
19. BPAY Biller reference number for your property - please make sure you enter this number correctly when making payment
20. Evacuation Zones (Storm Tide) are mapped areas that indicate a level of risk to your property being affected either directly or indirectly by storm tide. Refer to the Emergency Action Guide on Council's Disaster Dashboard for more information