

# Competition Terms & Conditions

## Mayor's Charity Ball 2025

### Ultimate Daydream Island Escape

#### Mayor's Charity Ball Raffle – Terms & Conditions

##### Promotion Period

The promotion begins at 9:00am AEST on Wednesday 4 June 2025 and ends at 12:00pm AEST on Monday 28 July 2025.

##### Eligibility

Entry is open to all residents of Australia aged 18 years and over. Employees of the Promoter and their families are eligible to enter, as this is a paid-entry competition.

##### How to Enter

Entrants may purchase tickets for \$25 each. Each valid ticket purchased equals one entry. Entries must be received during the Promotion Period to be eligible.

##### Prize Details

The Winner will receive a luxury Daydream Island package for two (2) people, including:

- Two (2) nights' accommodation in a Deluxe Ocean View Room at Daydream Island Resort
- Breakfast daily
- A snorkel tour in the Living Reef
- Return ferry transfers to and from Daydream Island
- A private dinner for two at *Infinity Restaurant*
- A Pamper Spa Package for two (valued at \$420)
- An Ocean Rafting adventure for two (Northern Exposure or Southern Lights Tour, departing Daydream Island)

Total prize value is over \$2,000. The prize is not transferable to cash or other goods/services and is not exchangeable. Any changes or cancellations related to bookings are the responsibility of the winner and subject to the terms and conditions of the service providers. Travel insurance is strongly recommended.

##### Prize Draw

- The Winner will be determined by a random code generator by the Promoter's Communications and Marketing Team.
- Draw will occur at 12:00pm AEST on Friday 25 July 2025 at 83-85 Main Street, Proserpine QLD 4800.
- One (1) Winner will be drawn from all valid entries.

##### Winner Notification

- The Winner will be contacted via Facebook Message by COB Friday 25 July 2025.
- The Winner will be officially announced on the Promoter's Official Facebook page once the Prize is accepted.
- If the Winner does not claim the Prize within 48 hours of being notified, the Prize will be forfeited.

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- The Promoter may redraw the Prize if unclaimed, and the new Winner will be contacted via phone and/or email.

#### General Conditions

- The Prize must be redeemed before 22 July 2026.
- Block-out dates apply: 11–14 August 2025, 25, 26 and 31 December 2025 and 28 May – 1 June 2026.
- The Prize is for the items described only and does not include any other costs, including but not limited to additional meals, beverages or transfers not stated.
- Entry into the Promotion is deemed acceptance of these Terms and Conditions.

#### Social Media

- This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook.
- Facebook membership and usage are subject to Facebook's own terms and conditions.

#### Technical Issues and Misconduct

- The Promoter is not responsible for any technical errors or issues that may prevent participation.
- Any entrant found using third-party software to gain unfair entry advantages will be disqualified.
- Entries made on behalf of another person, excluding genuine accessibility support, are invalid.

#### Privacy

- The Promoter collects personal information solely to conduct the Promotion.
- All entries become the property of the Promoter.
- By entering, entrants consent to the Promoter using their name and/or photo in promotional materials without compensation, including on social media.

#### Liability

- The Promoter accepts no responsibility for any accident, injury or loss suffered as a result of accepting the Prize, except where such liability cannot be excluded by law.
- The Promoter is not responsible for lost, late or misdirected entries.

#### Intellectual Property

- By entering, entrants grant the Promoter a non-exclusive, irrevocable, worldwide licence to use their name, image and any content submitted for promotional purposes.
- Entrants consent to minor alterations being made to their submissions and agree not to claim any royalty or compensation for such use.

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## Force Majeure

- If the Promotion cannot proceed due to circumstances beyond the Promoter's control (e.g., natural disaster, pandemic or technical failure), the Promoter reserves the right to cancel, modify or suspend the Promotion.

## Promoter Contact

Promoter: Whitsunday Regional Council  
Address: 83-85 Main Street, Proserpine QLD 4800  
Phone: 1300 972 753  
Email: [info@wrc.qld.gov.au](mailto:info@wrc.qld.gov.au)