

# Application for Rates Assistance for Eligible Pensioners

## PRIVATE AND CONFIDENTIAL

Please complete this application in BLOCK LETTERS and tick or fill in boxes where applicable. If a question does not apply, please indicate 'n/a'.

### Deferred rates payment option

Eligible ratepayers are able to defer the payment of that portion of their general rate amount that is over and above the Minimum General Rate set for the rating category in which the property is included.

The deferment will assist those ratepayers whose General Rate is higher than the Minimum General Rate. The deferred rates will accumulate as a debt against the property until it is sold/transferred, until some other pre-determined date or until the passing of the ratepayer.

For example, a ratepayer with a General Rate bill of \$1200.00 per year and with a Minimum General Rate for the category of \$841.00 would be entitled to defer \$359.00 per year.

The ratepayer also needs to pay water and sewerage rates and charges and is eligible for pensioner and rates discounts on these amounts. Should the Minimum General Rates be unpaid or unaffordable, payment plans will also be scheduled.

### Who is eligible?

To be eligible to defer payment of part of your general rate the following must apply:

1. You must own and occupy the property,
2. Your general rate must be more than the Minimum General Rate, and
3. Hold one of the following:
  - a) Holder of a Queensland Pension Concession Card, issued by Department of Social Security or Department of Veteran Affairs
  - b) A Repatriation Health Care Card for all conditions or a Gold Card issued by the Department of Veteran Affairs

To find out more information please contact Rates on 1300 WRC QLD (1300 972 753).

Correspondence: Chief Executive Officer, Whitsunday Regional Council, PO Box 104, Proserpine, QLD 4800  
P: 1300 WRC QLD (1300 972 753) F: (07) 4945 0222 E: [info@whitsundayrc.qld.gov.au](mailto:info@whitsundayrc.qld.gov.au) [www.whitsundayrc.qld.gov.au](http://www.whitsundayrc.qld.gov.au)

**Bowen**  
Cnr Herbert & Powell Streets  
Bowen QLD 4805

**Proserpine**  
83-85 Main Street  
Proserpine QLD 4800

**Collinsville**  
Cnr Stanley & Conway Streets  
Collinsville QLD 4804

**Cannonvale**  
Shop 23, Whitsunday Plaza  
Shute Harbour Road, Cannonvale QLD 4802

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## Section 1 – Property Owners/Applicants

Enter full name/s of the registered owner/s of property

Surname		Given Names	
Occupation		Age	
Present Marital Status		Gross Weekly Income	

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Occupation		Age	
Present Marital Status		Gross Weekly Income	

### Background

Please provide a short-written explanation detailing the circumstances that have affected your ability to meet your rate commitments (e.g. decline in your income).

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### Period of assistance sought - Is the deferral of General Rates:

For life of applicants	or for a set period	(years) till	(end date)
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### Previous Assistance

Have you ever applied for Rates Assistance before?	Yes	No
If yes, when?		What assistance was provided?

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## Property Details

Rate Assessment Number as shown on the current Rate Notice

Address of Property

## Contact Details

Postal Address  
(If same as Property  
details, write "as  
above")

Telephone

Mobile

## Contact Details for next of kin or representative

Name

Relationship to Applicant

Postal Address

Telephone

Mobile

## Other Occupants of the Property (Please advise all children and/or other occupants of the residence)

Surname	Given Names	Age	Relationship to Applicant	Occupation	Gross Weekly Income

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## Assets

Present Assets of all Occupants	Details	Amount/ Value \$
Cash on hand		
Savings or Cheque Accounts (e.g. bank, building society, credit union, please specify)		
Real Estate (Incl. this home)		
Investments (e.g. bonds, shares etc.)		
Motor vehicles, boat, caravan etc.		
Other		

**Liabilities/ Debts** (Please list all current debts of the occupants (e.g. Home loans, credit cards, store accounts, TV Hire, etc.)

Credit Provider name/s	Purpose of Loan	Date Loan Obtained	Term of Loan	Current Debt \$	Monthly Re-payments \$	Arrears (if any) \$

**Other Expenses** (Please list all other monthly expenses (e.g. rent, car registration, food, utility bills etc.)

Creditor	Item	Due Date	Amount \$

## Privacy Statement

Whitsunday Regional Council is collecting your name, address, contact phone number, details of the matter that could be deemed as your personal information and signature for declaration. This information will be used for the purpose of assessing your application and ensuring that we are able to remain in contact with you regarding the status of your application. This information will only be accessed by employees, contractors and/or Councillors of the Whitsunday Regional Council. Subject to the above disclosure, your personal information will not be given to any other agency unless you have given us permission, or we are authorised or required by law to do so.

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## STATUTORY DECLARATION

As per Queensland legislation, Statutory declarations cannot be made/witnessed electronically. As such please print and complete (including certification by Justice of Peace or Commission of Declarations) this statutory Declaration and post it to Council.

I/We:.....

.....

.....

Of:.....

.....

.....

In the State of Queensland, do solemnly and sincerely declare all the answers to be true and correct and I/We make this solemn declaration conscientiously believing the same to be true and by virtue of the provisions of the "Oaths Act of 1867".

I hereby undertake to accept the procedures and the rulings of the Whitsunday Regional Council and that the decisions of the Whitsunday Regional Council are not subject to appeal.

TAKEN AND DECLARED

At:.....

DAY OF.....Signature:.....

BEFORE ME.....

Justice of the Peace / Commissioner for Declarations

Signature:.....

This application should be forwarded to:

**The Chief Executive Officer, Whitsunday Regional Council, PO Box 104 PROSERPINE QLD 4800**

Mark your envelope **PRIVATE & CONFIDENTIAL**

Please submit proof of your income/s, assets, liabilities, debts and other expenses for all persons listed above, for example recent pay advices, bank statements, Centrelink letter etc.

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